

# *2020 NEW JERSEY VISITOR PROFILE*

*Executive Summary*

*Charts & Graphs*

*Appendix*

*INSIGHTS  
THAT TAKE  
YOU  
PLACES*

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## Fiscal Year 2020 Visitor Profile.

*An Inside Look at the Overnight  
Leisure Travel Market in New Jersey*

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This New Jersey Overnight Leisure Visitor Profile provides intelligence on US and New Jersey travel trends from Fiscal Year 2020. Information is also provided for five competitive states which draw visitors from the same origin markets as New Jersey. These include New York, Pennsylvania, Maryland, Virginia and North Carolina.

Atlantic City is an iconic destination within the State of New Jersey typically attracting about one-third of all visitors to the State. Although the state should be considered as a whole,

*In 2020, New Jersey hosted a total...  
35.7 Million Overnight visitors,  
spending...  
\$12.4 Billion dollars*

Atlantic City's unique offerings suggest there may be value in looking at the State data excluding Atlantic City. Thus, for comparison, data are presented for New Jersey in total (including Atlantic City) and for the State excluding Atlantic City.

Volume and profile data are from D.K. Shifflet's **PERFORMANCE/Monitor<sup>SM</sup>** – the largest travel tracking system in the U.S. The 2020 New Jersey Overnight Leisure Visitor Profile is based on a sample of 486 traveling households. Data are based on a fiscal year comprised of fourth quarter 2019 through third quarter 2020. DKSA finalizes, and makes all quarterly data adjustments, after data collection for the fourth quarter of the year. Therefore, fiscal year 2020 data are considered 'preliminary' meaning that it is subject to year end 2020 adjustments. These adjustments are reflected in the subsequent year's Visitor Profile report. Also please note the smaller sample sizes in the 2020 data due to a reduced number of travelers caused by the COVID-19 pandemic.

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# Executive Summary

Like previous reports, this report compares New Jersey to the competitive states of New York, Pennsylvania, Maryland, Virginia and North Carolina. Data are also analyzed for two New Jersey geographies – primarily, the State as a whole and secondarily as the State excluding Atlantic City.

Similar to the rest of the country, New Jersey saw a drop in visitation and spending due to the COVID-19

pandemic.

New Jersey Travel (both Total and Overnight Leisure) decreased at a lower rate than the average U.S. destination.

## New Jersey Fiscal Year 2019 Highlights:

- As would be expected, Overnight Leisure Visitation to and Spending in New Jersey both displayed large decreases.
- New Jersey remains 5<sup>th</sup> in market share among its competitors
- Atlantic City is driving up the average age of visitors to New Jersey.
- Gambling is the number 1 activity for New Jersey as a whole, but when excluding Atlantic City, Visiting Friends and Family is the top activity, taking the number 1 spot from Visiting Beaches/Waterfronts.
- Non-Atlantic City portions of the state account for the largest share of visitors but the smallest share of spend.
- New York has increased to be the top origin state for visitors to New Jersey, followed by New Jersey in 2<sup>nd</sup> and Pennsylvania was in 3<sup>rd</sup> this year.

## STUDY SPECIFICATIONS

Travel definition: A Overnight trip defined as going someplace, staying overnight and then returning home

Sampling Frame: All U.S. domestic Overnight Leisure travelers during Fiscal Year 2020 in New Jersey.

Timeframe: Fiscal Year 2020 (Q4 2019 – Q3 2020)

# Executive Summary

The characteristics of Overnight Leisure visitors to New Jersey vary depending on whether or not Atlantic City is included in the Analysis. Visitors to the Atlantic City region tend to be older, retired, take shorter vacations, stay in hotels, and are less likely to have children in their travel parties. If travel to the rest of the state grows year over year and takes a bigger proportion of total travel share, these characteristics will continue to change.

The average age of New Jersey visitors is 54 years old, same as 2019, one year younger than visitors to the average U.S. destination or to the Competitive Set. Thirty percent of New Jersey visitors have children in their households, more than the average U.S. destination or to the Competitive Set.

The reasons for these demographics are likely due to visitor destination choices. The Atlantic City region still accounts for the largest share of visitation in the State, despite a decrease in its share of visitors to the State (from 37% in 2019 to 31% in 2020) while the Gateway region also saw a large increase in 2020, making it the second most visited region in New Jersey (from 18% in 2019 to 30% in 2020). Delaware River and Skylands regions also

displayed increases in 2020.

Visitors to the non-Atlantic City regions tend to take longer trips and travel to visit and stay with friends and relatives. Conversely, visitors to the Greater Atlantic City region tend to take shorter trips and stay in paid accommodations, especially hotels.

Changes in travel can have a large impact on the types of accommodations that are used, the activities engaged in, and ultimately the money spent in the State.

In 2020, New York increased to 1st while New Jersey remained in 2nd and Pennsylvania was the 3rd highest supplier of visitors to the State.

Similar activities are in the top 5 for New Jersey in 2020, with Gambling increasing to the top spot, followed by Beach/Waterfront. Looking at New Jersey excluding Atlantic City, gambling drops to the 27th spot in 2020. Though they may be in a different rank order, Visiting Friends and Relatives, Beach/Waterfront, Shopping, and Culinary/Dining Experience all appear in the top 5 for the entire State and for the Non-Atlantic City regions separately.

## Executive Summary

Average Destination Satisfaction and Value ratings for the State remain high (8.07 and 8.12 respectively on a 10-point scale) despite both seeing decreases from 2019 (Satisfaction: from 8.55 to 8.07, Value: from 8.28 to 8.12). For both dimensions, the non-Atlantic City portion of the State saw similar decreases from 2019, but both Satisfaction (7.97) and Value (7.98) are lower compared to the whole State. Average Hotel Satisfaction rating has risen to 8.8 from 2019 (8.5). Many variables can impact perceived satisfaction and value including changes in pricing or changes in the perceived quality or availability of the product. Overall, visitors seem to be quite satisfied with their New Jersey experience.

In summary, despite significant decreases, due to the COVID-19 pandemic in 2020, visitation to New Jersey is slightly higher than visitation to the average U.S. destination. This could put

New Jersey in a good place to continue welcoming visitors as vaccines are administered and travel picks up again in the coming months, just in time for Summer.

# Executive Summary

The following report summary pages highlight key segments which dominate the mass market in New Jersey Overnight Leisure travel and are customers with high share in visitation that deserve attention.

## Focus on your Customers:

- Despite large decreases in visitation, the percentage decrease in New Jersey is lower than the decrease among the average U.S. destination.
- New Jersey remained fifth in market share among its competitors
- Majority are mature travelers, working in technical/sales/administrative occupation, belonging to the Affluent Mature lifestage
- Majority stay at paid hotels (Economy and Mid-Level Hotels), travel for the purpose of Visiting Friends/Relatives and Getaway Weekends and participate in a variety of Family, Attraction and Nature-based activities
- New Jersey Overnight Leisure travelers (excluding Atlantic City) stay slightly shorter than travelers to the US average destination or its competitors due to a high level of weekend getaways.
- New York, New Jersey, and Pennsylvania are primary Origin States for travel
- Largest share of Overnight Leisure visitors arrive from New York and Philadelphia DMAs (average one-way travel distance of 227 miles)
- New Jersey received lower average destination ratings but higher average hotel ratings without Atlantic City
- Majority plan trips to New Jersey between 2 weeks and 3 months

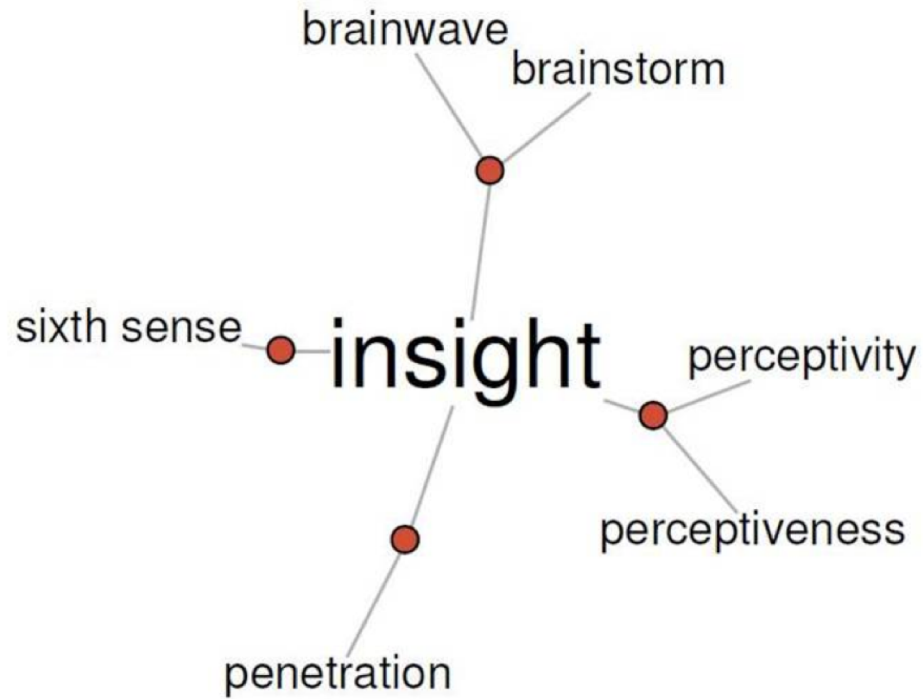
# Executive Summary

While understanding the Overnight Leisure travel market in terms of who is visiting the State, why, and what they do is imperative in painting a picture of travel to New Jersey, it is also important to focus on the opportunities that lie ahead for

New Jersey travel. Many segments have the potential to offer not necessarily a high travel party share but are characterized by a higher trip-dollar spending share which makes these segments particularly valuable to target.

## Focus on your Opportunity:

- Travelers 55+ years, Affluent Family and Affluent Mature Lifestage
- Travelers staying in Hotels/Motels and Paid Non-Hotels
- Travelers staying 3+ night stays
- Visitors traveling in travel parties of 3+ adults or with children
- Visitors traveling for General Vacations
- Summer travelers



## Travel Year Review

New Jersey 2020 Overnight Leisure Visitor Profile

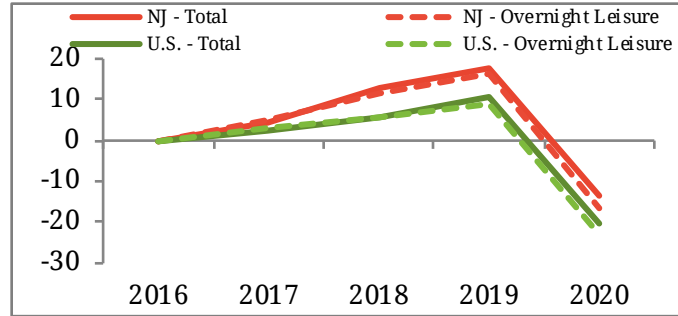
# Visitor Volume and Spending

New Jersey hosted about 36 million overnight leisure visitors, spending 12.4 billion dollars in 2020 – more than one quarter less than 2019. Volume fell at a slightly lower rate (-28%) than the average U.S. destination (-29%) over 2019.

Overnight Leisure travelers make up about 42.4% of all New Jersey's travelers – a share that's fairly consistent over the past years. In terms of their spending, overnight leisure travelers contribute 71.4% to New Jersey's Total Spending.

## Visitor Volume

PERSON-STAYS (millions) INDEXED TO 2016

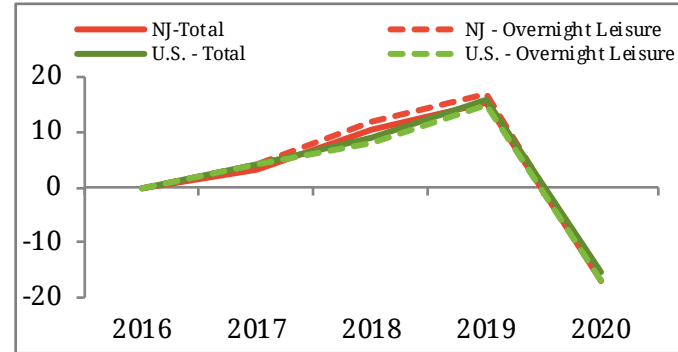


84.2 Million Visitors – 26% ↓

35.7 Overnight Leisure – 28% ↓

## Visitor Spending

DIRECT SPENDING (billions) INDEXED TO 2016



\$17.4 Billion Dollars – 28% ↓

\$12.4 Overnight Leisure – 29% ↓

## GLOSSARY

**Note:** Data in these graphs indexed to 2016 – data shows yearly change as compared to 2016 rather than year over year percent change – this depicts a more accurate relationship between the segments

**Note:** Fiscal Year volume and spending figures subject to change due to year-end 2020 quarterly adjustments

# Visitor Volume and Spending

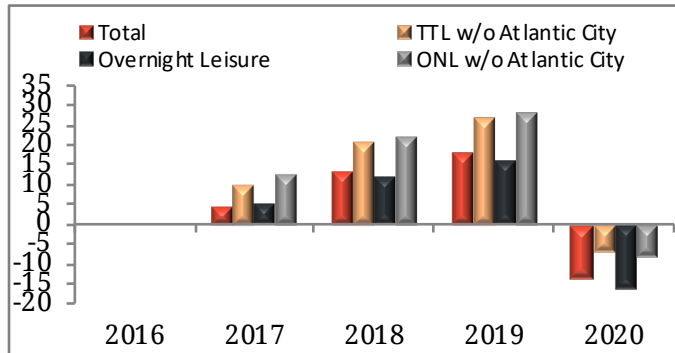
Visitation to, and spending in, Atlantic City has always had a substantial impact on the overall statistics for New Jersey, but this may be changing.

In past years, the non-Atlantic City portion of the State has driven growth in total visitation, while Atlantic City has driven growth in Overnight Leisure. In 2020, however, the non-Atlantic City portion of New Jersey saw less decline in Total visitation and in Overnight Leisure visitation.

For spending, this trend is different. Both segments of Overnight Leisure travelers decreased similarly in spending.

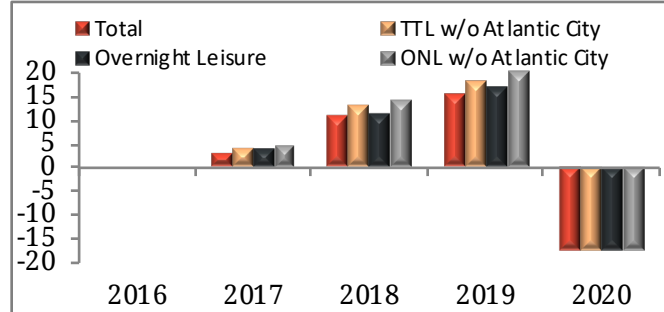
## Visitor Volume

PERSON-STAYS (% change) INDEXED TO 2016



## Visitor Spending

SPENDING (% change) INDEXED TO 2016



New Jersey without Atlantic City is spending less per-person-per day than those visiting Atlantic City, but since these folks have traditionally represented about two-thirds of all visitors to New Jersey, the impact of their travel party is significant.

**Non-Atlantic City**  
destinations displaying  
smaller decreases in  
Overnight Leisure visitors



# Destination Market Share

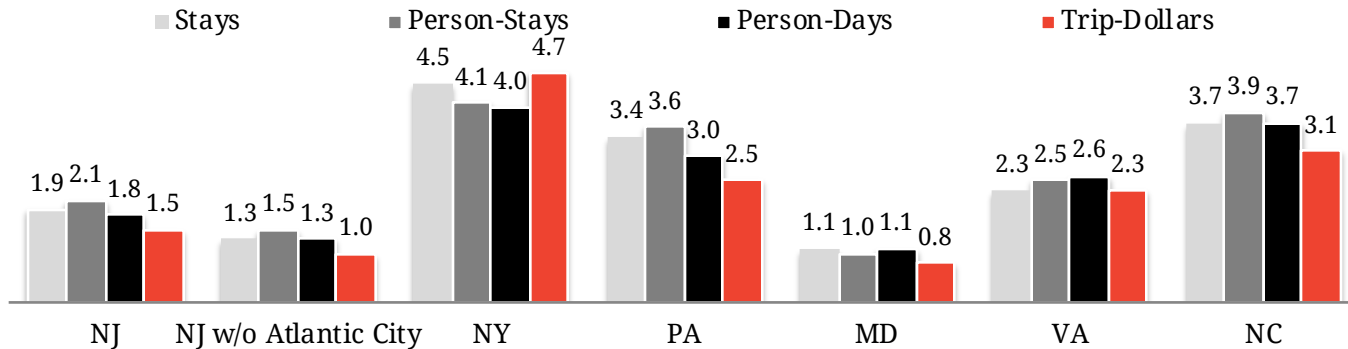
Overall, the impact of New Jersey's overnight visitation on the share of the US travel market decreased slightly from 2019. Among all its competitors, New Jersey's Overnight Leisure traveler segment captured the fifth largest share of the US travel market in all four travel metrics – Stays, Person-Stays, Person-Days, and Trip-Dollars. North Carolina saw an increase in market share in 2020, while the rest decreased.

New Jersey's Overnight Leisure travel parties (or Stays) represent 1.93% of the US Overnight Leisure travel market. People often travel together with family, friends or with other groups. Thus, the Stays metric considers how

many distinct groups of travelers came to the destination.

In contrast, the number of Person-Stays taken to a destination indicates how many people came to your destination, but not how long they stayed. New Jersey's Overnight Leisure travelers (or Person-Stays), the main focus of this report, represent 2.11% of the US Overnight Leisure travel market.

**Market Share of U.S. Travel**  
OVERNIGHT LEISURE 2020 (%)



New Jersey decreased slightly  
in the Overnight Leisure  
segment in all four metrics

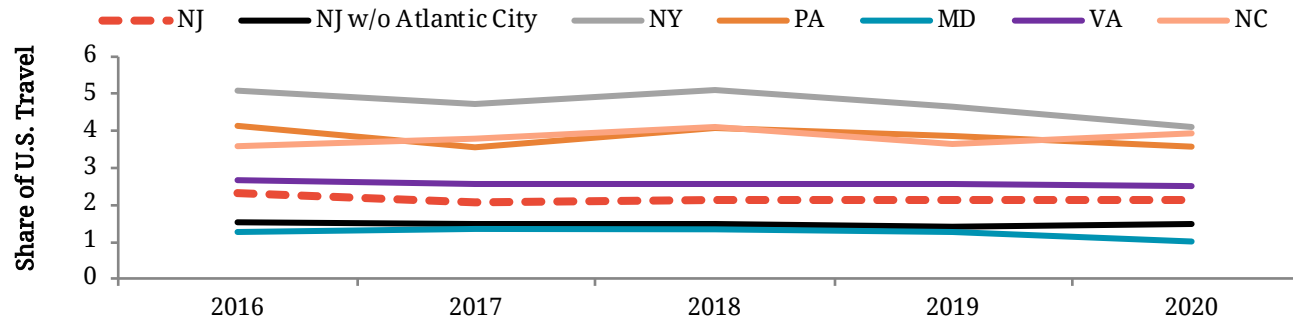
# Destination Market Share

The Person-Days metric is simply the total number of days that visitors contributed to New Jersey. New Jersey's Overnight Leisure travelers represent 1.81% of the US Overnight market share. New Jersey Overnight Leisure travelers contributed the smallest of all four metrics in Trip-Dollars to the US Overnight Leisure market; 1.5% in terms of monetary worth of travelers as opposed to the contribution of number of trips or number of days spent in a destination.

Changes in Direct Spending can not only be influenced by ALL other travel measures including number of travel parties, number of persons, number of days, number of people in the Stays, length of stay, and individual traveler spending but also be related to changes in travel party composition, purpose of trip, activity participation levels, or accommodation choice.

## Competitive Market Share

OVERNIGHT LEISURE PERSON-STAYS (%)



Atlantic City contributes about 1/3<sup>rd</sup> of New Jersey's market shares in all four metrics

# Demographics

## Who are New Jersey's Overnight Leisure visitors?

New Jersey's visitors can be described in three ways; basic demographics, lifestages and by generation. With the exception of household income, the demographic make-up of travelers to New Jersey has been somewhat the same over the last time periods.

In 2020, the average age and generational composition of visitors to the State are shaped by Atlantic City's mature visitors, displaying an increase in average age, increasing in percentage of Gen Xers and decreasing in percentage of Millennials.

Average incomes of New Jersey visitors increased in 2020 and are still consistently higher than visitors to the average U.S. destination.

## How do New Jersey's Overnight Leisure visitors compare?

|                          | New Jersey | New Jersey<br>w/o Atlantic City | Average U.S.<br>Destination | Competitive Set<br>(NY/PA/MD/VA/NC) |
|--------------------------|------------|---------------------------------|-----------------------------|-------------------------------------|
| Average Age (years)      | 54         | 52                              | 55                          | 55                                  |
| Employed                 | 74%        | 79%                             | 53%                         | 54%                                 |
| Retired                  | 23%        | 18%                             | 36%                         | 37%                                 |
| Average Income (000)     | \$120.5    | \$121.8                         | \$110.2                     | \$113.9                             |
| Children in HH           | 30%        | 37%                             | 23%                         | 18%                                 |
| Children in Travel Party | 17%        | 23%                             | 11%                         | 9%                                  |
| Generations:             |            |                                 |                             |                                     |
| Millennial (1981-1996)   | 20%        | 22%                             | 20%                         | 20%                                 |
| GenX (1965-1980)         | 35%        | 39%                             | 23%                         | 18%                                 |
| Boomer (1946-1964)       | 40%        | 35%                             | 48%                         | 50%                                 |
| Silent/GI (1945 back)    | 5%         | 3%                              | 7%                          | 8%                                  |

New Jersey Visitors...

More Gen X  
More Employed  
Higher HH income

than the US

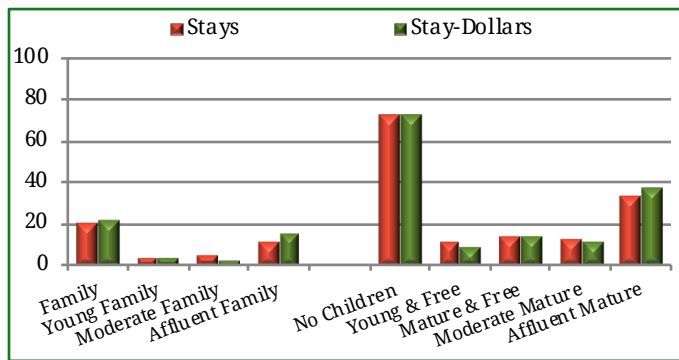
# Demographics

DK Shifflet combines the three variables most likely to discriminate between travelers into seven Lifestages. These include age, household income and whether or not children are present in the household. These segments are generally used for promotion development and targeting.

Visitors are more likely to belong to Lifestages with no children in the household for New Jersey, with and without Atlantic City included. It is important to notice, however, that where the share of Stay-Dollars is less than the share of Stays these Lifestages are less valuable for the State. The Affluent Mature Lifestage is the most profitable segment for both the State and the State excluding Atlantic City, just beating out the Affluent Family Lifestage.

## New Jersey

OVERNIGHT LEISURE (%) (2018-2020)

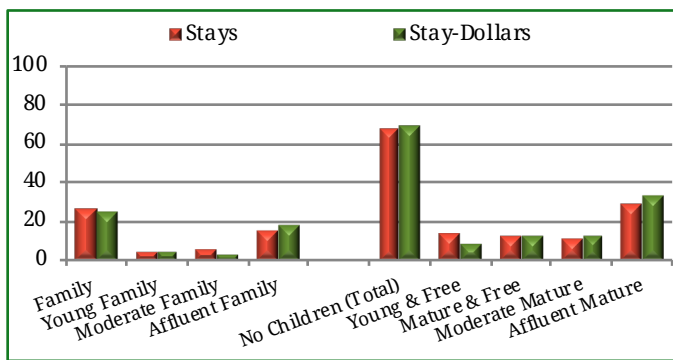


## DK Shifflet Lifestage Definitions

| Lifestage       | Head of HH Age (years) | HH Income   | Children <18 in HH |
|-----------------|------------------------|-------------|--------------------|
| Young & Free    | 18-34                  | Any         | No                 |
| Young Family    | 18-34                  | Any         | Yes                |
| Mature & Free   | 35-54                  | Any         | No                 |
| Moderate Family | 35-54                  | Under \$75K | Yes                |
| Affluent Family | 35-54                  | \$75K+      | Yes                |
| Moderate Mature | 55+                    | Under \$60K | No                 |
| Affluent Mature | 55+                    | \$60K+      | No                 |

## New Jersey without Atlantic City

OVERNIGHT LEISURE (%) (2018-2020)



Affluent Mature:  
Most profitable

# Destination/Origin

## Where do New Jersey's visitors come from?

Almost 8 out of 10 New Jersey visitors come from 5 states with 22% coming from New Jersey itself and an additional 54% coming from the neighboring states of New York and Pennsylvania.

It is not surprising then that the majority of travel to New Jersey is by car and those travel an average one-way distance of 227 miles – the lowest among the average U.S. destination and New Jersey's competitors. Two-thirds of travelers live in a vicinity of less than 100 miles.

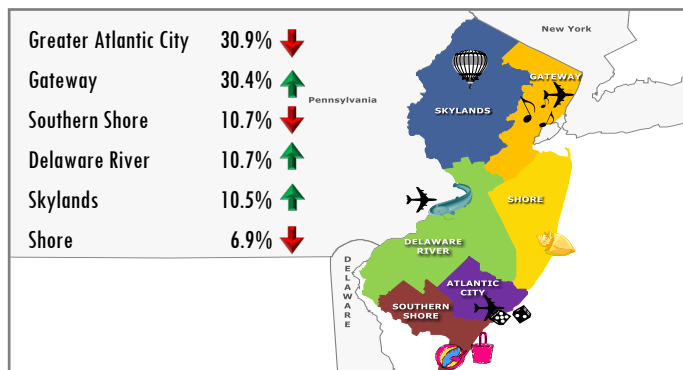
## New Jersey Origin States

OVERNIGHT LEISURE PERSON-STAYS (%) (2020)

|              |       |
|--------------|-------|
| New York     | 36.1% |
| New Jersey   | 21.9% |
| Pennsylvania | 18.0% |
| Maryland     | 4.5%  |
| Florida      | 2.2%  |
| California   | 2.0%  |
| Virginia     | 1.6%  |
| Other        | 13.7% |

## New Jersey Destination Regions

OVERNIGHT LEISURE PERSON-STAYS (%) (2020)



## Where do New Jersey's visitors go?

The Greater Atlantic City Region saw one of the few increases in 2019 continuing to receive the largest share of New Jersey's Overnight Leisure visitors.

The Delaware River also experienced an increase in visitation in 2019, while the remaining regions saw decreases in visitation.

76% of New Jersey visitors come from the tri-state area

# Travel Purpose

## Why do travelers visit New Jersey?

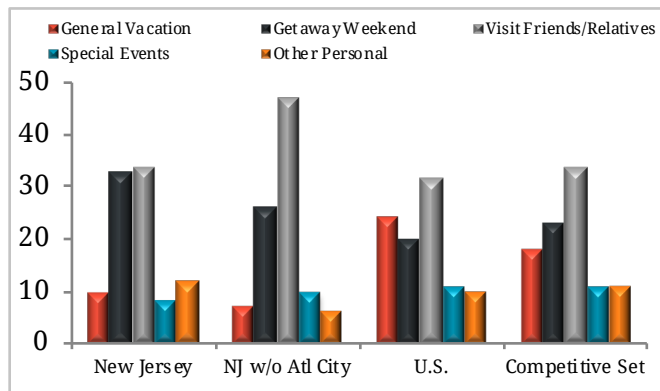
Getaway Weekends and visiting Friends or Relatives each account for over one-third of Overnight Leisure visitors to New Jersey in 2020. However, if Atlantic City is excluded, Getaway Weekends drop significantly and the overwhelming reason for Overnight Leisure travel becomes to Visit Friends or Relatives.

General Overnight Vacations and Special Events both decreased in 2020, while Visiting Friends and Relatives increased.

In 2020 visitors spent on average \$112 in New Jersey per person per day - \$2 less than in 2019 with increases in lodging (+\$11) and food and beverage (+\$3) but decreases in shopping (-\$6) and entertainment (-\$1). Atlantic City is driving the average daily spending for the State. Again, demonstrating the value of the Atlantic City area.

## Purpose of Travel

OVERNIGHT LEISURE PERSON-STAYS (%) (2020)



## Per-Person-Per-Day Spending

OVERNIGHT LEISURE PERSON-DAYS (%) (2020)



Atlantic City area drives  
Weekend Getaways  
and Spending

# Accommodations

## What type of accommodations do they stay in?

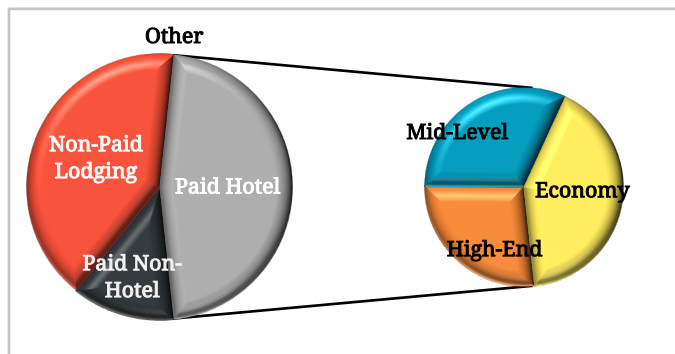
In 2020, 64% of Overnight Leisure visitors to New Jersey stayed in paid accommodations, which is just under the average U.S. destination and Competitive Set (both 68%). Among those staying in New Jersey's paid accommodations, 52% stay in hotels.

When Atlantic City is excluded from the analysis the percentage of visitors staying in paid accommodations drops to 50%, which is less than either the average U.S. destination or the Competitive Set. The percentage of paid accommodation visitors who stay in hotels drops to about 37%.

Among those visiting regions excluding Atlantic City, 45% are staying with Friends or Relatives. Thus, it is clear that the Atlantic City region is driving the large number of hotel stays in the State.

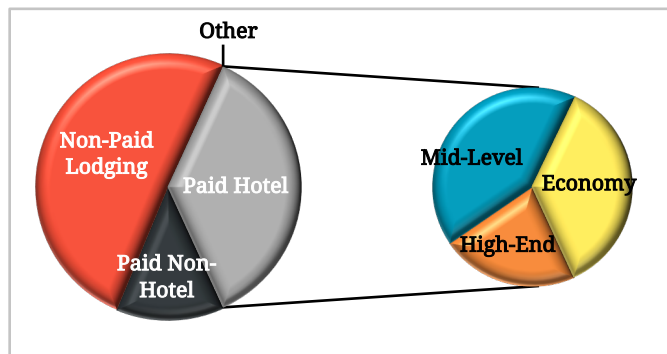
### New Jersey

OVERNIGHT LEISURE PERSON-STAYS (2020)



### New Jersey without Atlantic City

OVERNIGHT LEISURE PERSON-STAYS (2020)



Among New Jersey as a whole, those who stay in hotels, choose Economy properties.

# Party Composition/Stay Length

## Who do they travel with; how long do they stay?

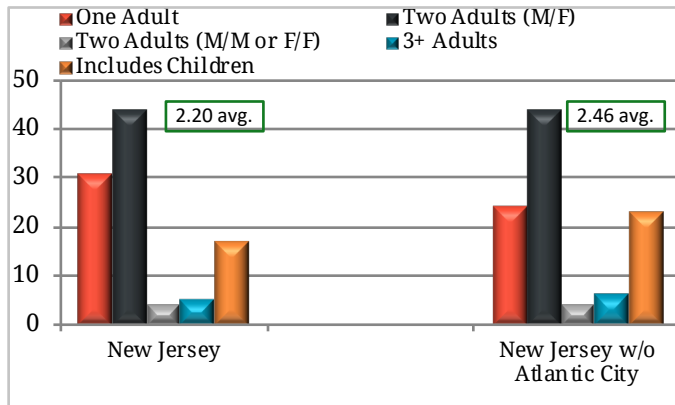
Travel parties consisting of one or two adults account for eight in ten of New Jersey's Overnight Leisure travel.

Not surprisingly, the portion of the State excluding Atlantic City accounts for a larger share of children present than does the entire state of New Jersey, indicating that travel parties to Atlantic City generally include fewer children and more adults.

At 2.20 persons, New Jersey's travel party average is larger than the Competitive Set (2.00 persons). If we exclude Atlantic City, the average size increases to 2.46 persons.

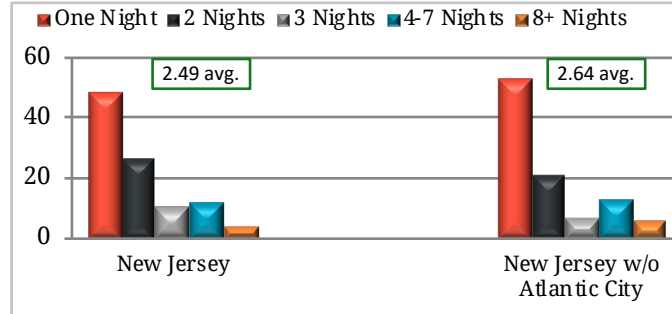
### Travel Party Composition

OVERNIGHT LEISURE (%) STAYS (2019)



## Stay Length

OVERNIGHT LEISURE (%) STAYS – (1+ NIGHTS) (2019)



Among Overnight Leisure visitors, New Jersey travel parties stay 2.49 nights on average. Excluding Atlantic City with its many Weekend Getaway travelers results in a higher 2.64 nights length of stay.

The average length of stay has increased slightly from 2019.

Excluding Atlantic City:  
Longer Length of Stay than  
State as a Whole



## What do New Jersey visitors do?

Three-quarters of Overnight Leisure travel parties participate in an activity when visiting the State.

Overnight Leisure travel parties who visit New Jersey participated in the following top five activities in 2020:

1. Gambling
2. Beach/Waterfront
3. Visiting Friends/Relatives
4. Culinary/Dining Experiences
5. Shopping

As would be expected, participation in most activities decreased substantially compared to 2019.

When excluding Atlantic City, the top five activities are relatively the same except Gambling drops to 27<sup>th</sup> place in 2020:

1. Visiting Friends/Relatives
2. Beach/Waterfront
3. Culinary/Dining Experience
4. Shopping
5. Holiday Celebration

New Jersey's Overnight Leisure travel parties (including Atlantic City) have a much higher propensity to participate in the following activities than travel parties to the average US destination:

- Gambling (3.2 times as high)
- Other Personal Celebrations (1.7 times)
- Spa (1.6 times)
- Beach/Waterfront (1.4 times)
- Service/Volunteerism/Charity (1.3 times)
- Bicycling (1.0 times)

New Jersey's Overnight Leisure travel parties' (excluding Atlantic City) propensity:

- Other Personal Celebrations (2.0 times as high)
- Service/Volunteerism/Charity (1.8 times)
- Spa (1.6 times)
- Beach/Waterfront (1.4 times)
- Bicycling (1.3 times)
- Holiday Celebrations (1.2 times)
- Winery/Distillery/Brewery Tours (1.1 times)

New Jersey can position itself as a destination for Family, Attraction and Nature-based activities

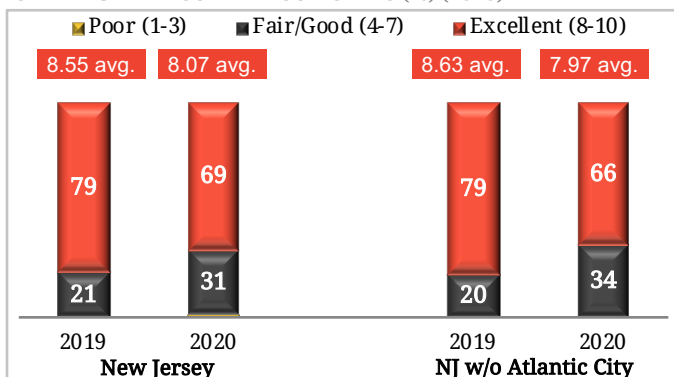
# Performance Ratings

## How do New Jersey visitors rate the State?

Respondents are asked to rate their overall satisfaction with the destinations they visit as well as the overall value for the money the destination provides. Ratings are on a 10-point scale, where 1 is low or 'poor' and 10 is high or 'excellent'. Overnight Leisure visitors report lower satisfaction (69% excellent rating) with their New Jersey stay in 2020 than in 2019. New Jersey destinations as well as the competitor's destinations have consistently received a high percentage of Excellent (8-10) ratings for overall satisfaction with the destination. However, excellent satisfaction ratings for New Jersey, whether or not Atlantic City is included, had sizeable decreases in 2020 to 8.07 (New Jersey whole) and 7.97 (New Jersey without Atlantic City).

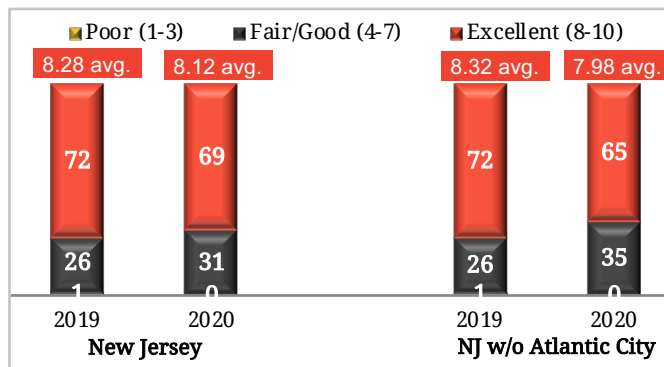
## Overall Satisfaction

OVERNIGHT LEISURE PERSON-STAYS (%) (2020)



## Value for the Money

OVERNIGHT LEISURE PERSON-STAYS (%) (2020)

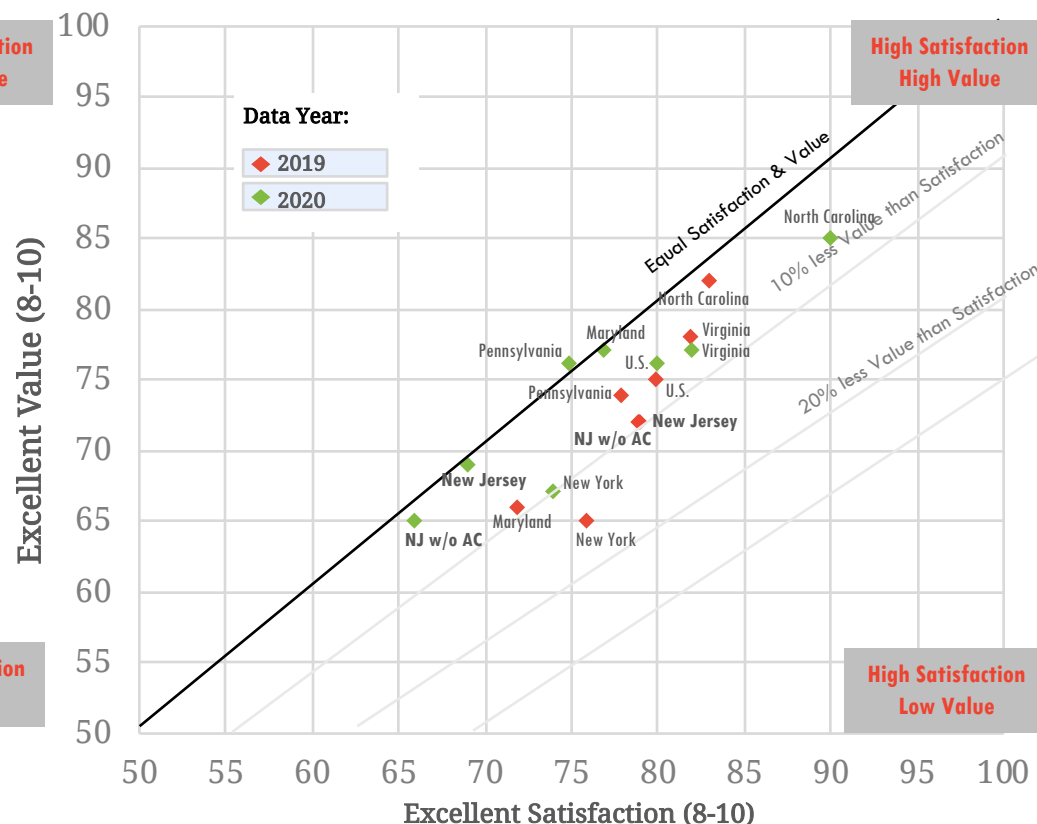


Overall, New Jersey's Overnight Leisure travelers report their highest ratings for Value for the Money (8.12), followed by Friendly/Helpful people (8.09). All ratings decreased in 2020.

When excluding Atlantic City, visitors rate New Jersey slightly lower in every performance attribute.

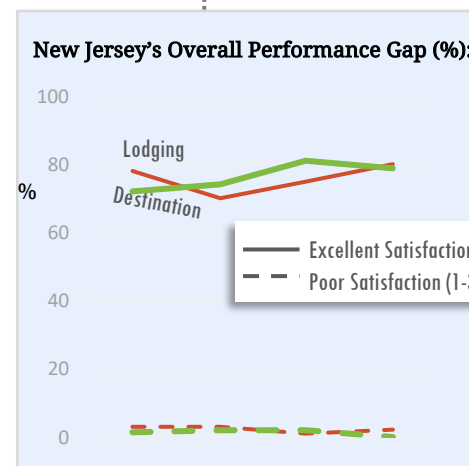
Satisfaction and Value  
displayed decreases from  
2019.

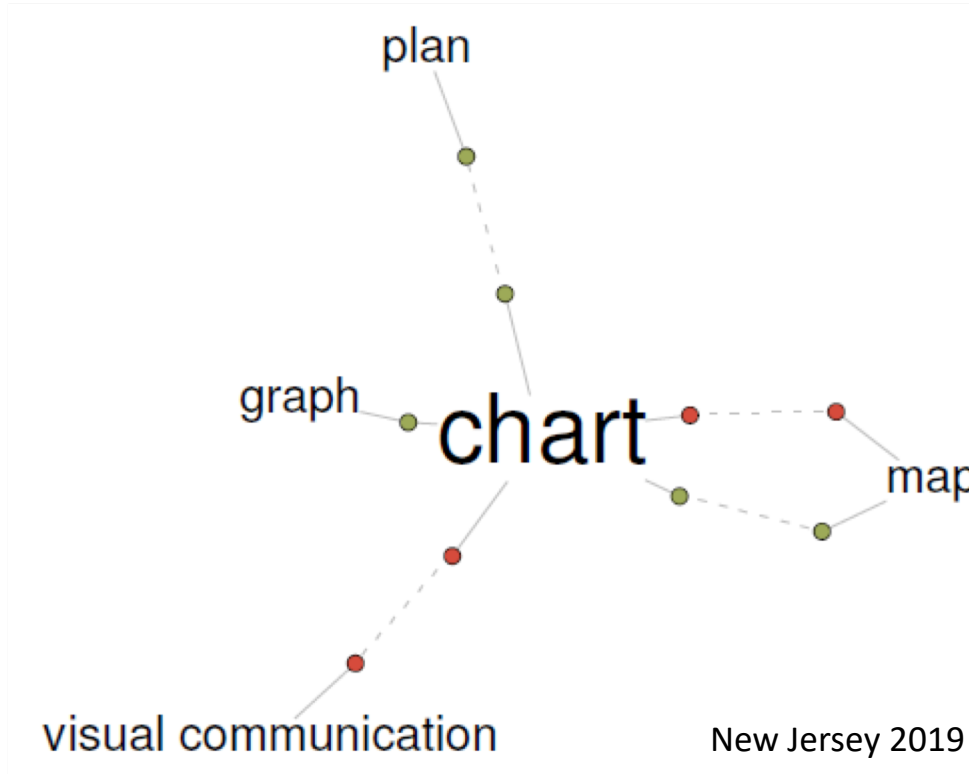
# Performance Ratings



Satisfaction and Value ratings may be combined into a matrix which places each destination in the location where Satisfaction and Value intersect.

Destinations or segments fall into one of four quadrants. Those that are in the High Satisfaction/ High Value quadrant have the most loyal visitors. Those visitors are most likely not only to return, but they are likely to spend more, as well as provide invaluable word-of-mouth recommendations. The graph to the left shows these data for New Jersey, New Jersey without Atlantic City and the Competitive Set as well as the US average.





## Charts and Graphs

New Jersey 2019 Overnight Leisure Visitor Profile

# U.S. Travel Segments

VOLUME

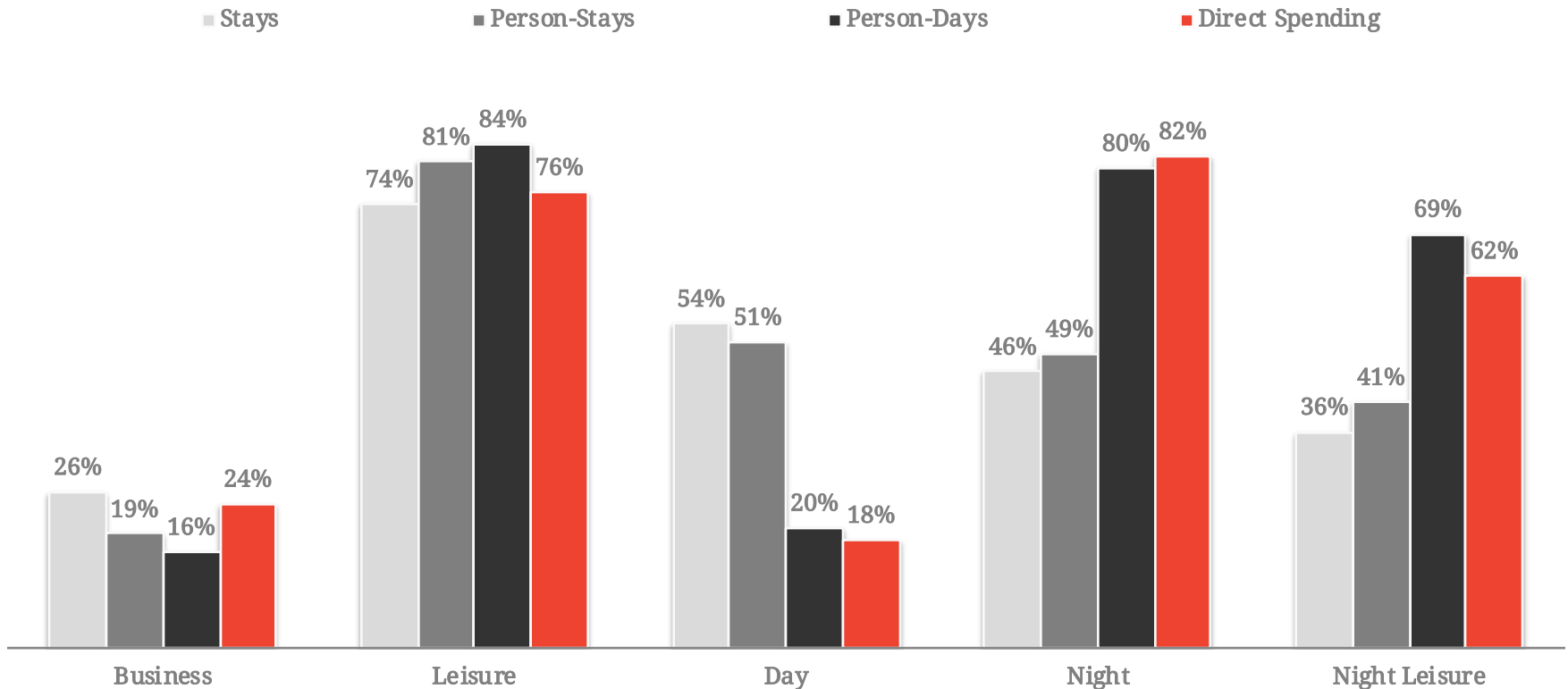


Chart 1 • Segment: 2020 Total Volume (%)

# New Jersey Travel Segments

VOLUME

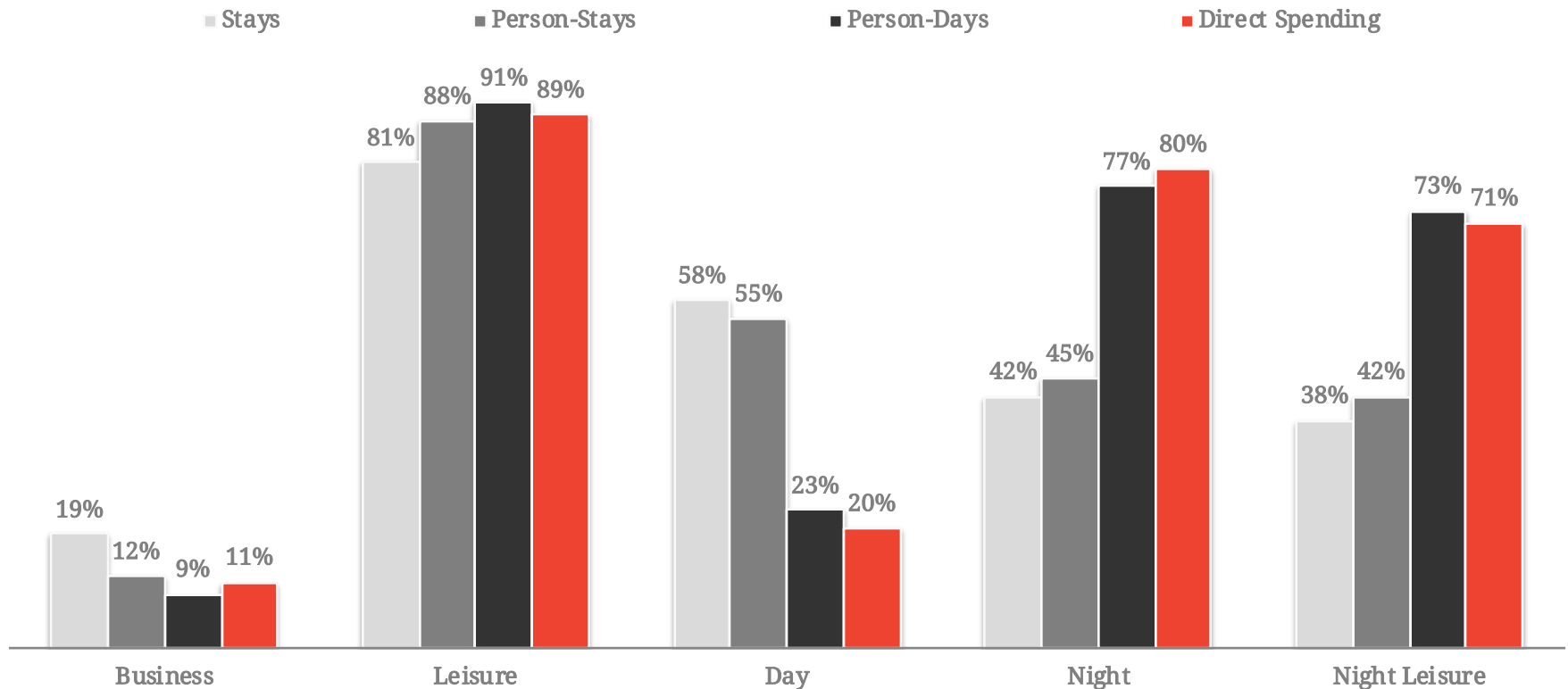


Chart 2 • Segment: 2020 Total Volume (%)

# New Jersey Person-Stays Volume

VOLUME

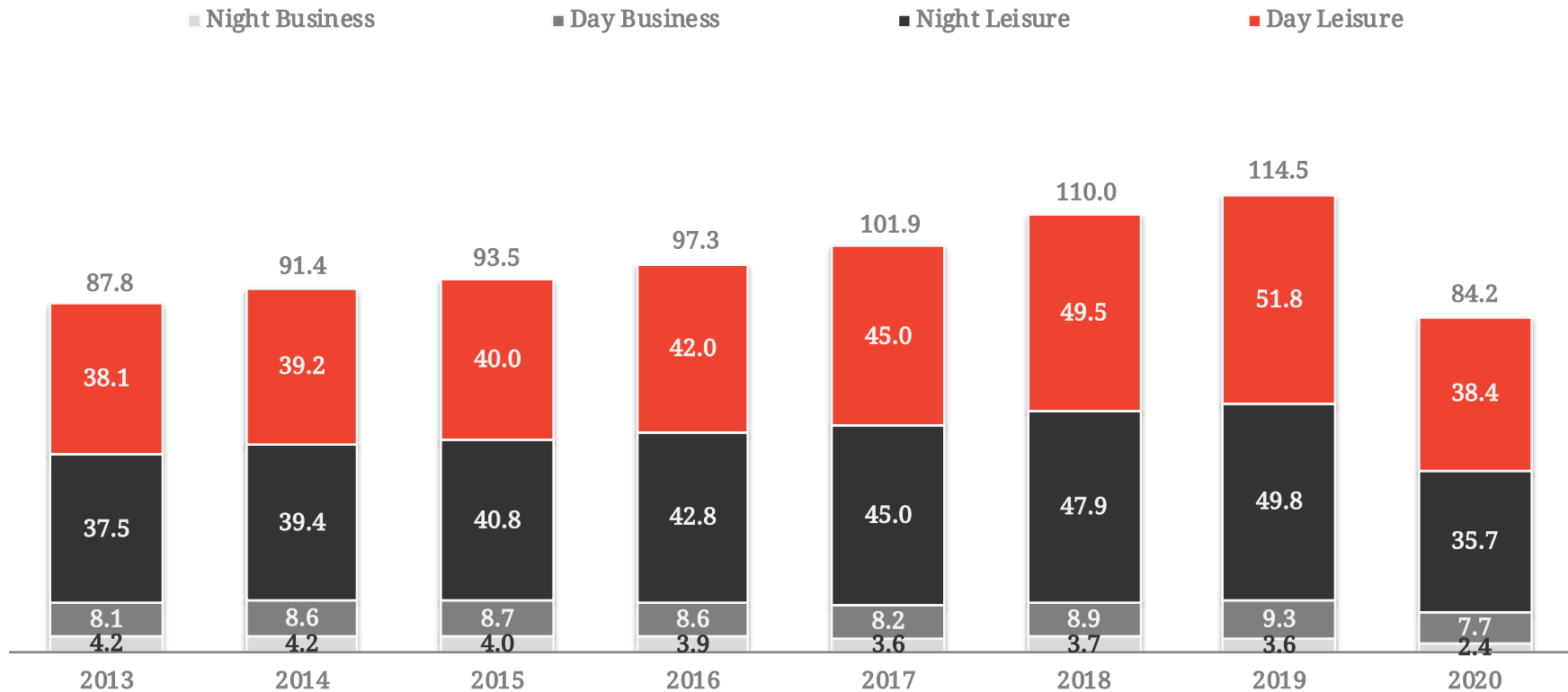


Chart 3 • in Millions

# New Jersey Person-Stays Volume

VOLUME

| New Jersey            |       |       |       |       |       |       |        | U.S.   |
|-----------------------|-------|-------|-------|-------|-------|-------|--------|--------|
|                       | 14/13 | 15/14 | 16/15 | 17/16 | 18/17 | 19/18 | 20/19  | 20/19  |
| <b>Total</b>          | 4.1%  | 2.3%  | 4.0%  | 4.7%  | 8.0%  | 4.1%  | -26.5% | -28.6% |
| <b>Business</b>       | 4.6%  | -0.4% | -1.8% | -5.4% | 6.5%  | 2.5%  | -22.0% | -29.8% |
| <b>Leisure</b>        | 4.0%  | 2.8%  | 4.9%  | 6.2%  | 8.2%  | 4.3%  | -27.1% | -28.2% |
|                       |       |       |       |       |       |       |        |        |
| <b>Day</b>            | 3.6%  | 2.0%  | 3.8%  | 5.1%  | 9.8%  | 4.6%  | -24.6% | -27.0% |
| <b>Night</b>          | 4.6%  | 2.7%  | 4.3%  | 4.2%  | 6.0%  | 3.5%  | -28.6% | -30.2% |
|                       |       |       |       |       |       |       |        |        |
| <b>Day Business</b>   | 7.0%  | 1.4%  | -1.1% | -4.8% | 8.2%  | 4.9%  | -17.2% | -26.3% |
| <b>Day Leisure</b>    | 2.8%  | 2.2%  | 4.9%  | 7.1%  | 10.1% | 4.6%  | -25.9% | -27.1% |
|                       |       |       |       |       |       |       |        |        |
| <b>Night Business</b> | 0.0%  | -4.2% | -3.2% | -6.7% | 2.6%  | -3.2% | -34.2% | -34.5% |
| <b>Night Leisure</b>  | 5.1%  | 3.4%  | 5.0%  | 5.2%  | 6.3%  | 4.0%  | -28.2% | -29.3% |

Chart 4 • % change



# New Jersey Direct Spending Volume

**DIRECT SPENDING**

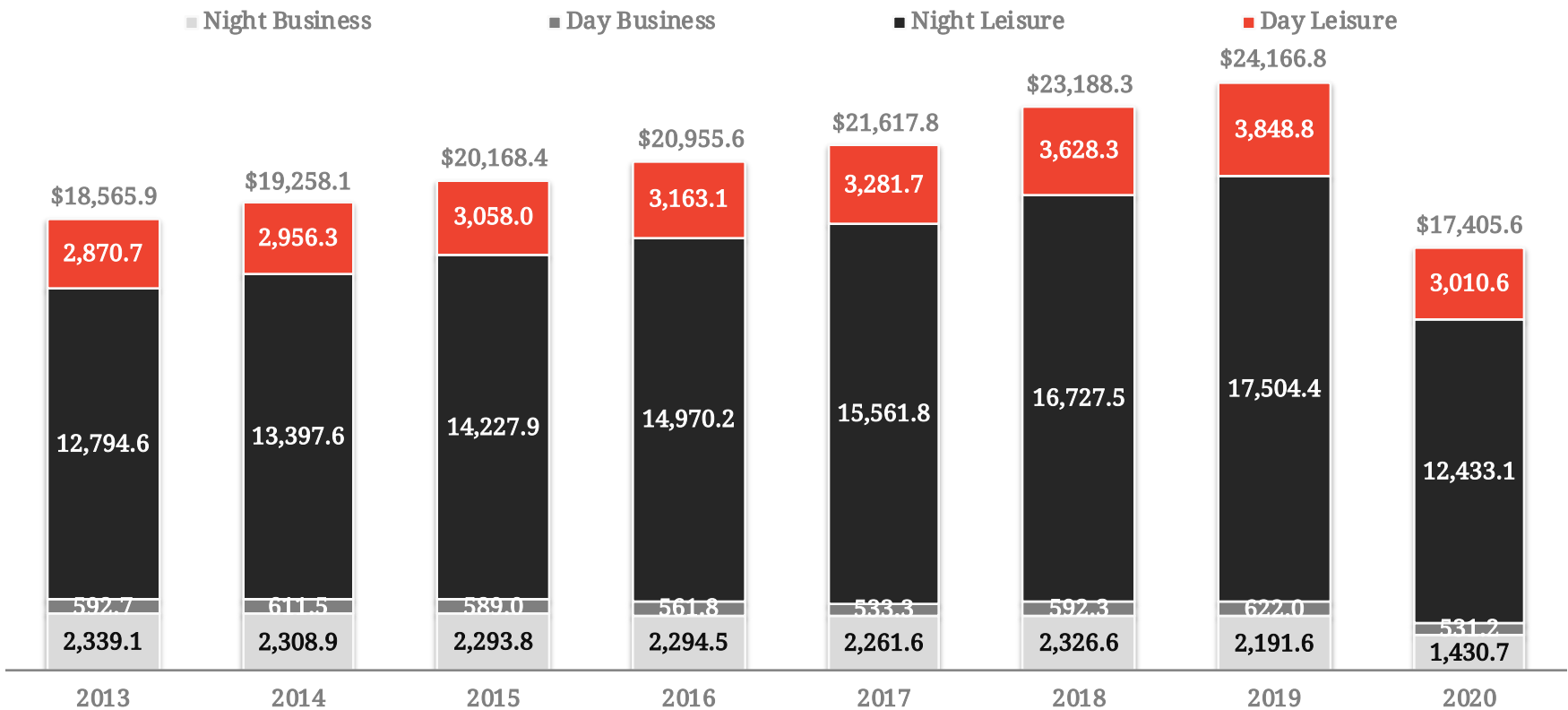


Chart 5 • \$ Millions

# New Jersey Direct Spending Volume

**DIRECT SPENDING**

| New Jersey            |       |       |       |       |       |       |        | U.S.   |
|-----------------------|-------|-------|-------|-------|-------|-------|--------|--------|
|                       | 14/13 | 15/14 | 16/15 | 17/16 | 18/17 | 19/18 | 20/19  | 20/19  |
| <b>Total</b>          | 3.7%  | 4.7%  | 3.9%  | 3.2%  | 7.3%  | 4.2%  | -28.0% | -27.0% |
| <b>Business</b>       | 0.1%  | -0.7% | -2.1% | -1.7% | 2.1%  | -0.7% | -30.3% | -28.6% |
| <b>Leisure</b>        | 4.4%  | 5.7%  | 4.9%  | 3.9%  | 8.0%  | 4.9%  | -27.7% | -26.4% |
|                       |       |       |       |       |       |       |        |        |
| <b>Day</b>            | 3.0%  | 2.2%  | 2.1%  | 2.4%  | 10.6% | 5.9%  | -20.8% | -14.1% |
| <b>Night</b>          | 3.9%  | 5.3%  | 4.3%  | 3.3%  | 6.5%  | 3.8%  | -29.6% | -29.3% |
|                       |       |       |       |       |       |       |        |        |
| <b>Day Business</b>   | 3.2%  | -3.7% | -4.6% | -5.1% | 11.1% | 5.0%  | -14.6% | 5.0%   |
| <b>Day Leisure</b>    | 3.0%  | 3.4%  | 3.4%  | 3.8%  | 10.6% | 6.1%  | -21.8% | -19.6% |
|                       |       |       |       |       |       |       |        |        |
| <b>Night Business</b> | -0.7% | 0.0%  | -1.4% | -0.9% | 0.0%  | -2.2% | -34.7% | -33.9% |
| <b>Night Leisure</b>  | 4.7%  | 6.2%  | 5.2%  | 4.0%  | 7.5%  | 4.6%  | -29.0% | -27.7% |

Chart 6 • % change

# Share of U.S. Travel Segments: New Jersey and Comp Set

MARKET SHARE

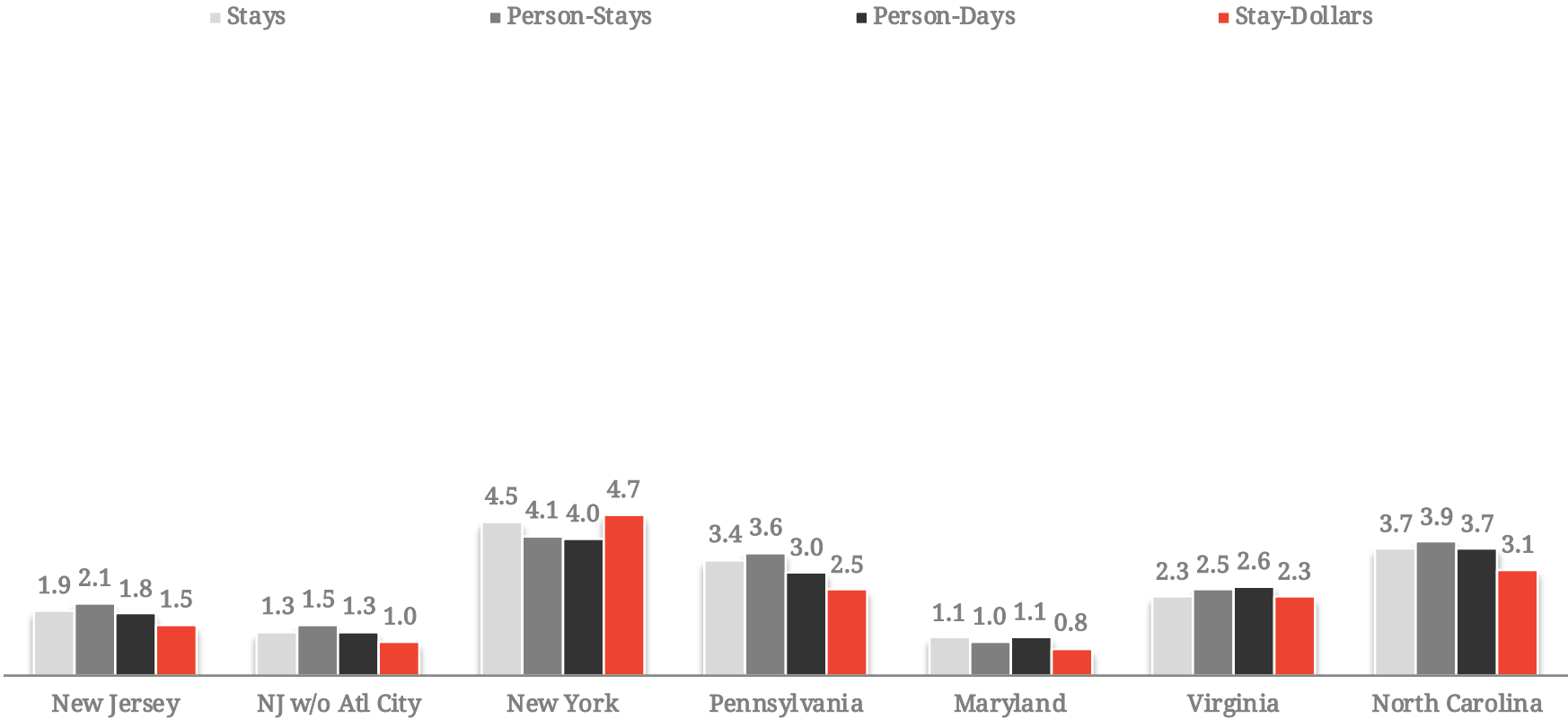


Chart 7 • Segment: 2020 Overnight Leisure (%) • New Jersey n = 486 household count

# Age Distribution: U.S., New Jersey and Comp Set

DEMOGRAPHICS

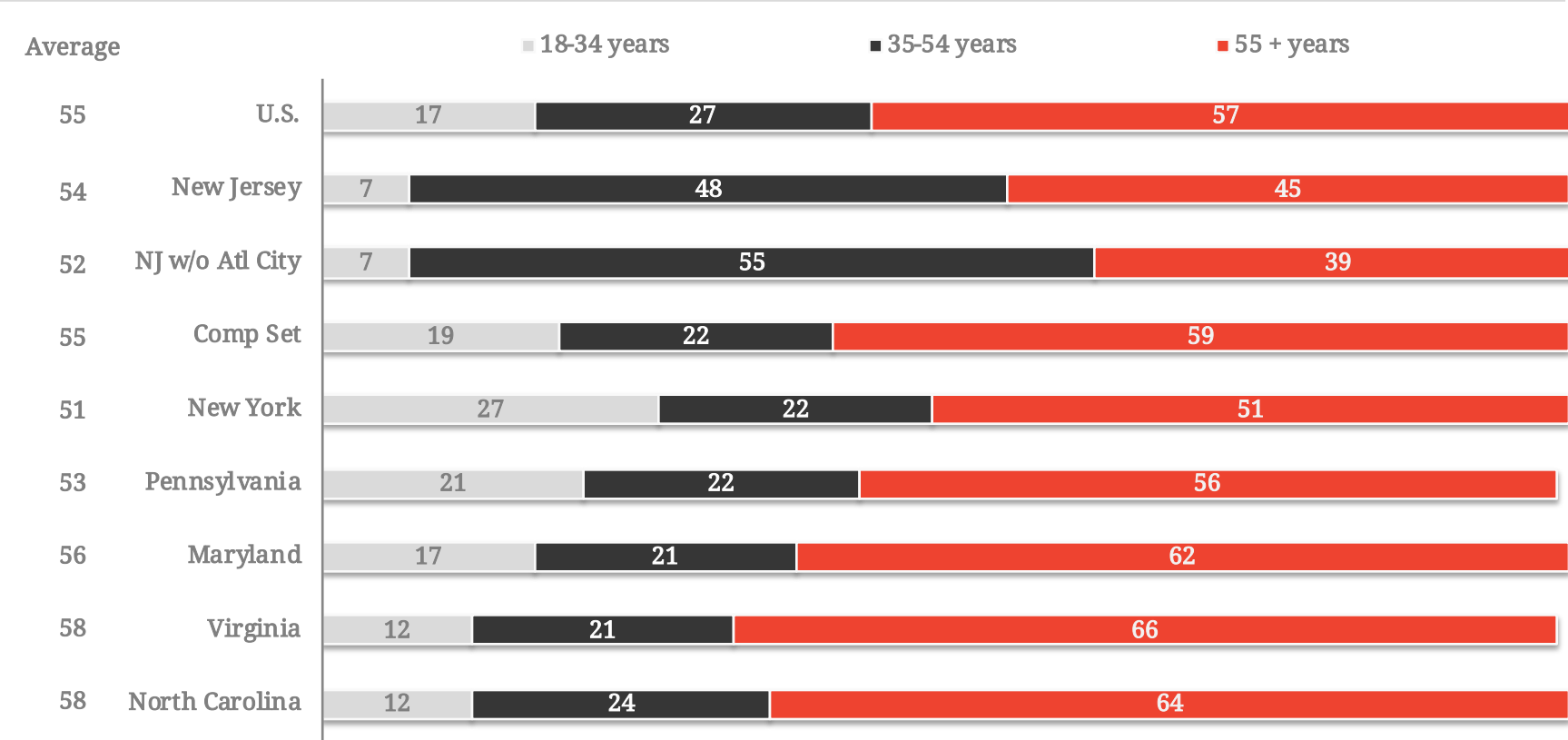


Chart 8 • Segment: 2020 Overnight Leisure Person-Stays (%) • New Jersey n = 486 household count

# New Jersey Avg. Party per Stay Spending by Age

DEMOGRAPHICS

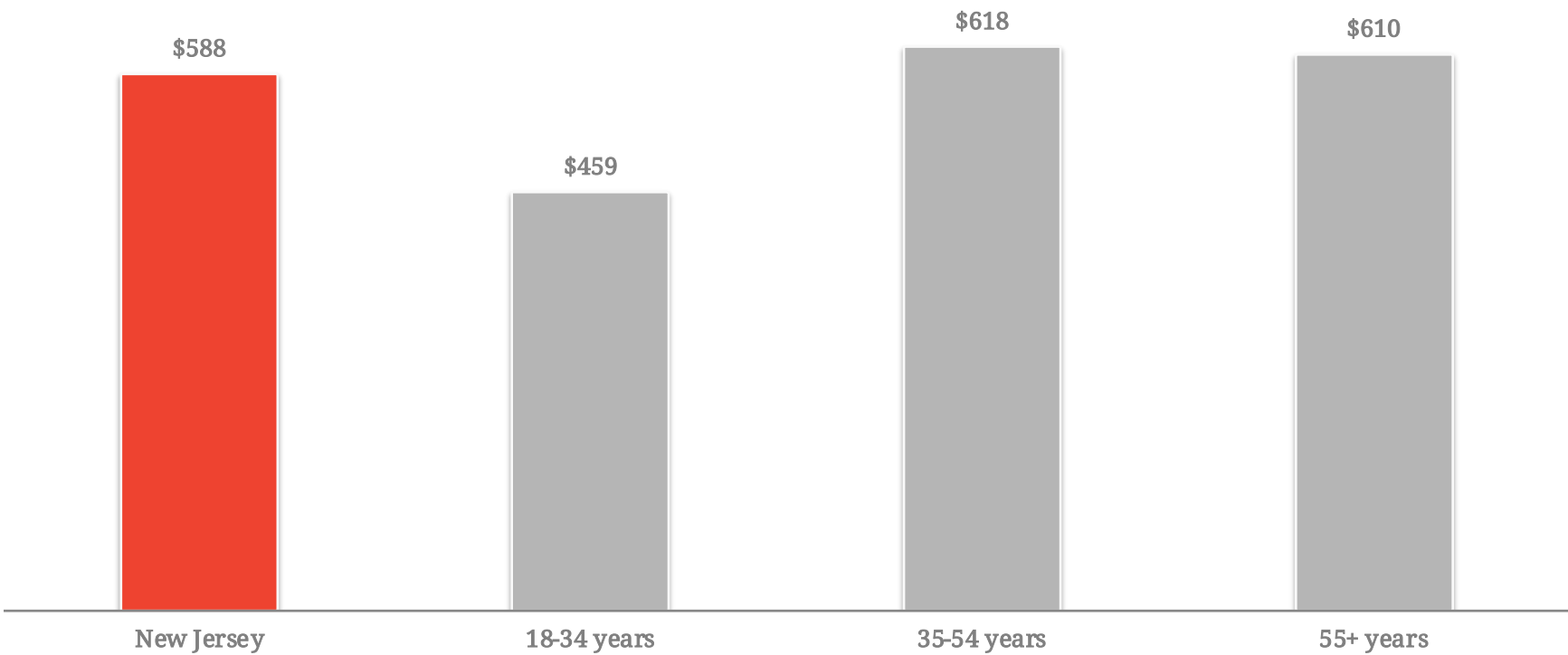


Chart 9 • Segment: 2018-2020 Overnight Leisure Stays (\$) • New Jersey n = 2,510 household count

# New Jersey Age Comparison

DEMOGRAPHICS

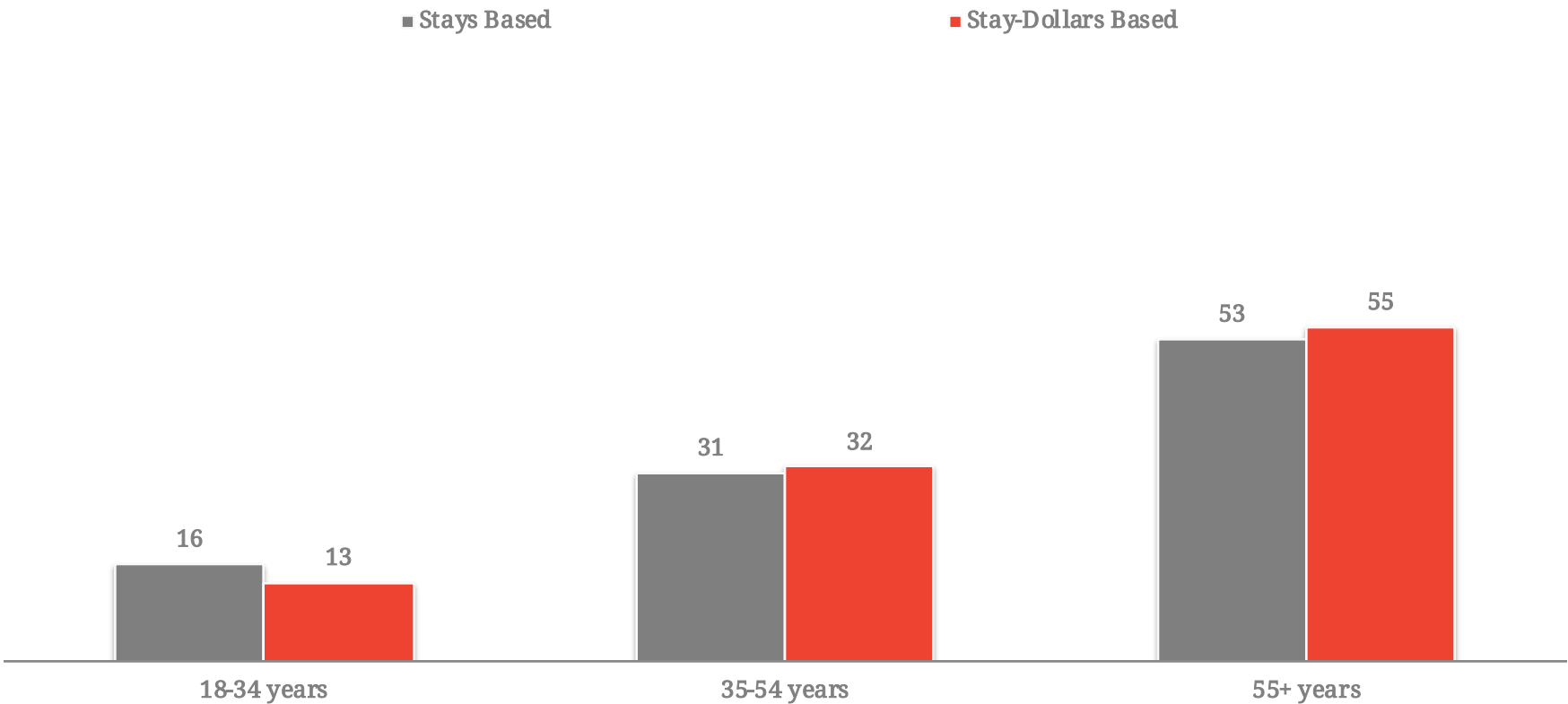


Chart 10 • Segment: 2018-2020 Overnight Leisure (%) • New Jersey n = 2,875 household count

# Racial Distribution: U.S., New Jersey and Comp Set

DEMOGRAPHICS

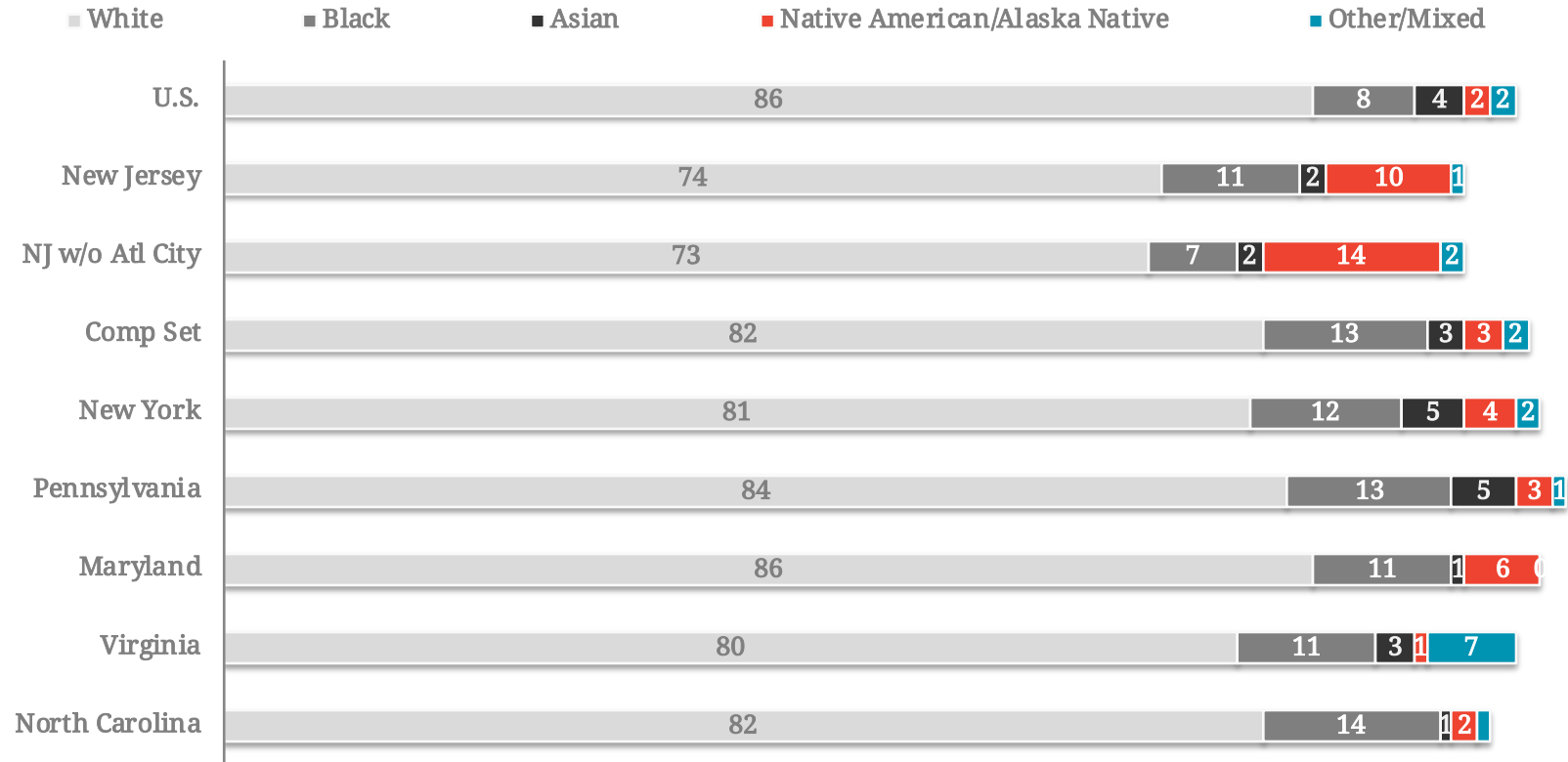


Chart 11 • Segment: 2020 Overnight Leisure Person-Stays (%) • New Jersey n = 482 household count  
^Note: The total may add to more than 100% due to multiple responses

# Ethnic Origin: U.S., New Jersey and Comp Set

DEMOGRAPHICS

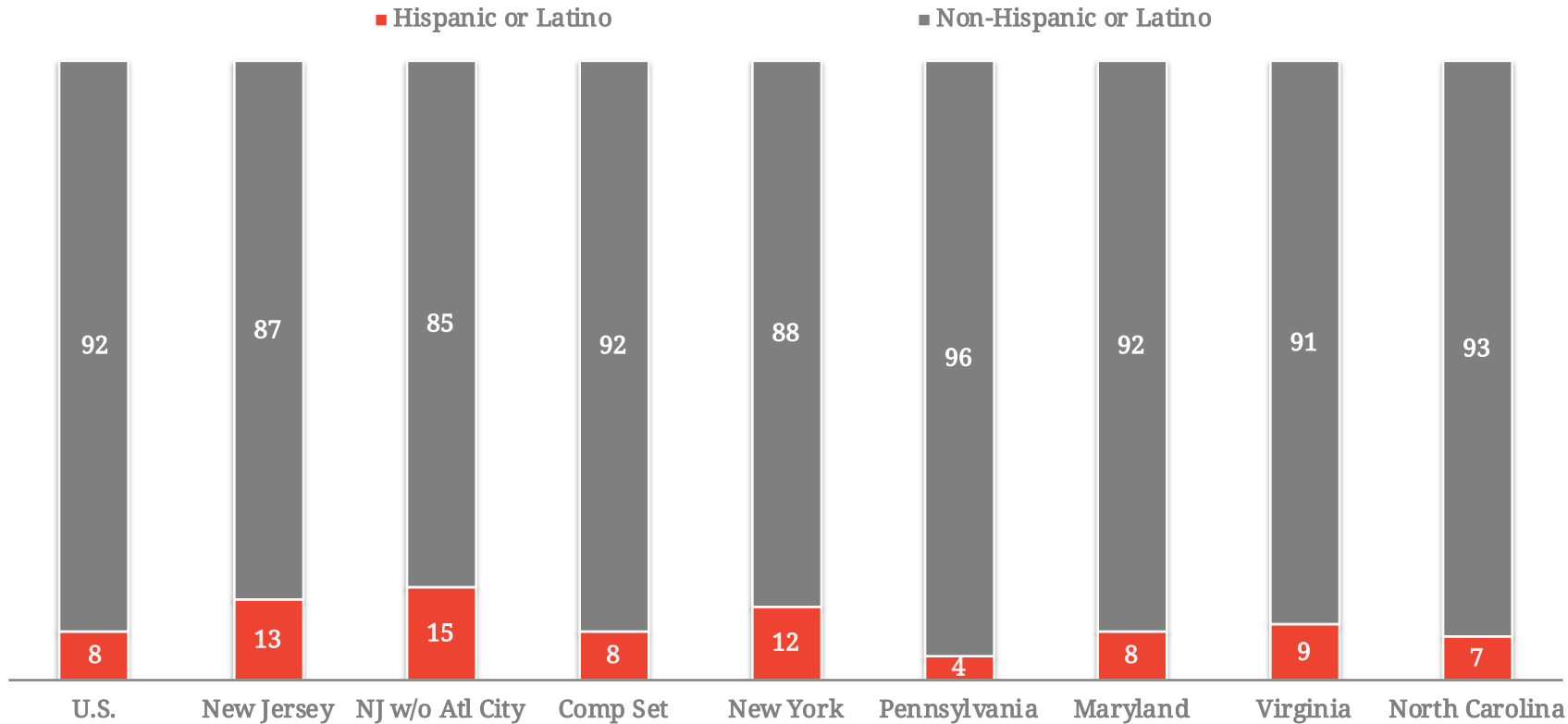


Chart 12 • Segment: 2020 Overnight Leisure Person-Stays (%) • New Jersey n = 482 household count



# Sexual Orientation: U.S., New Jersey and Comp Set

DEMOGRAPHICS

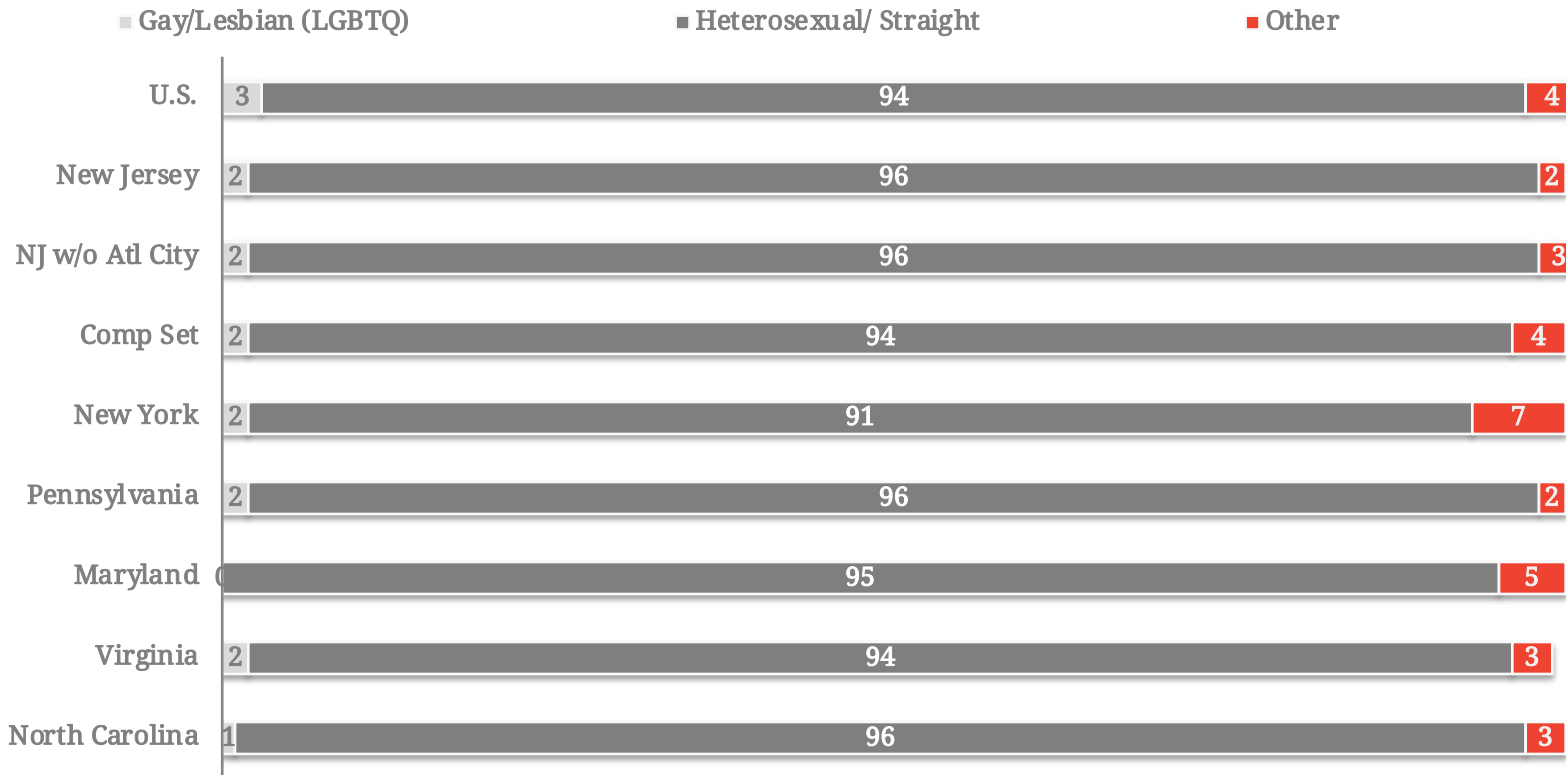


Chart 13 • Segment: 2020 Overnight Leisure Person-Stays (%) • New Jersey n = 486 household count

# Distribution of Children in Household: U.S., New Jersey and Comp Set

DEMOGRAPHICS

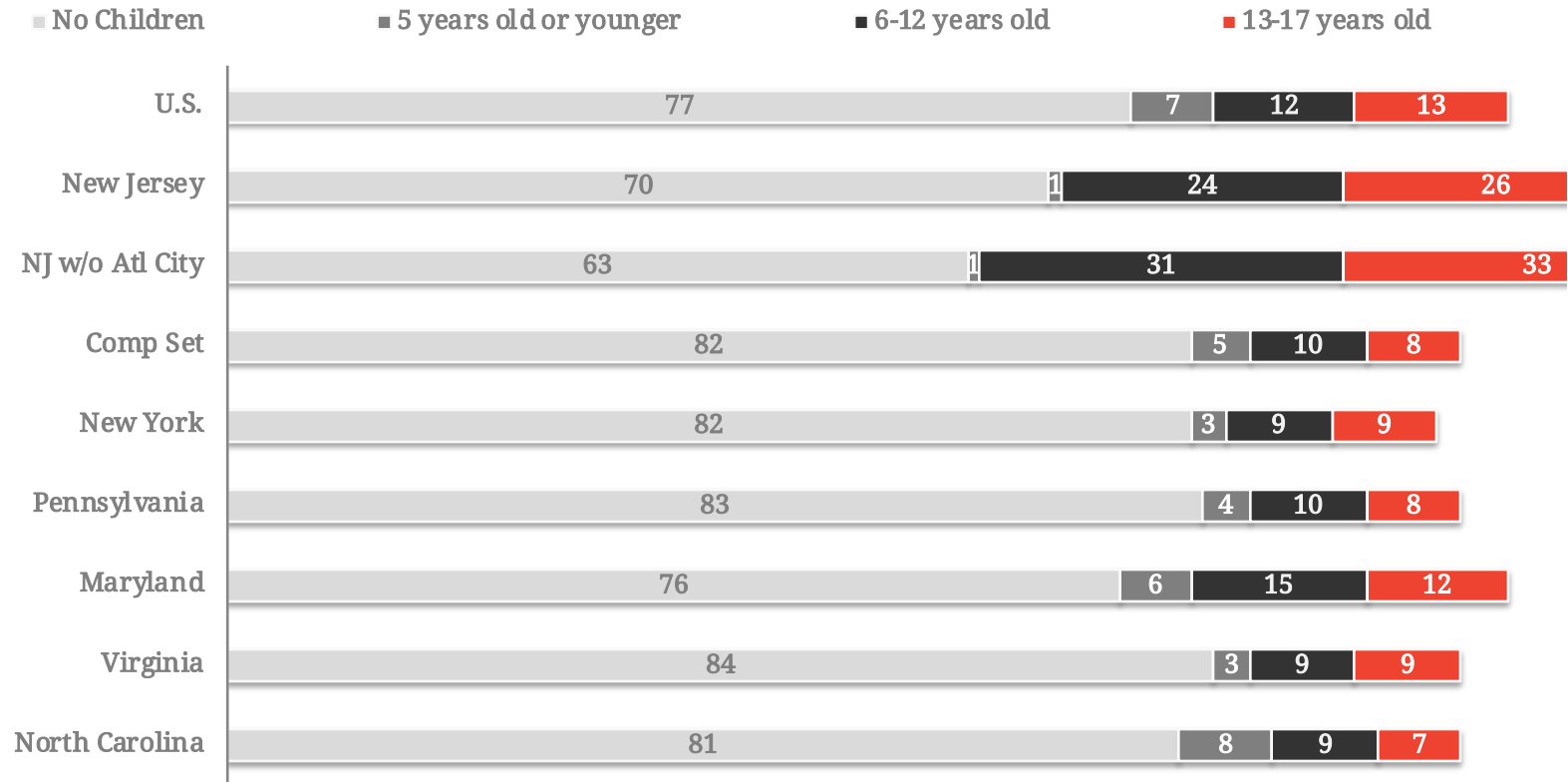


Chart 14 • Segment: 2020 Overnight Leisure Person-Stays (%) • New Jersey n = 486 household count  
^Note: The total may add to more than 100% due to multiple responses

# Household Income Distribution: U.S., New Jersey and Comp Set

DEMOGRAPHICS

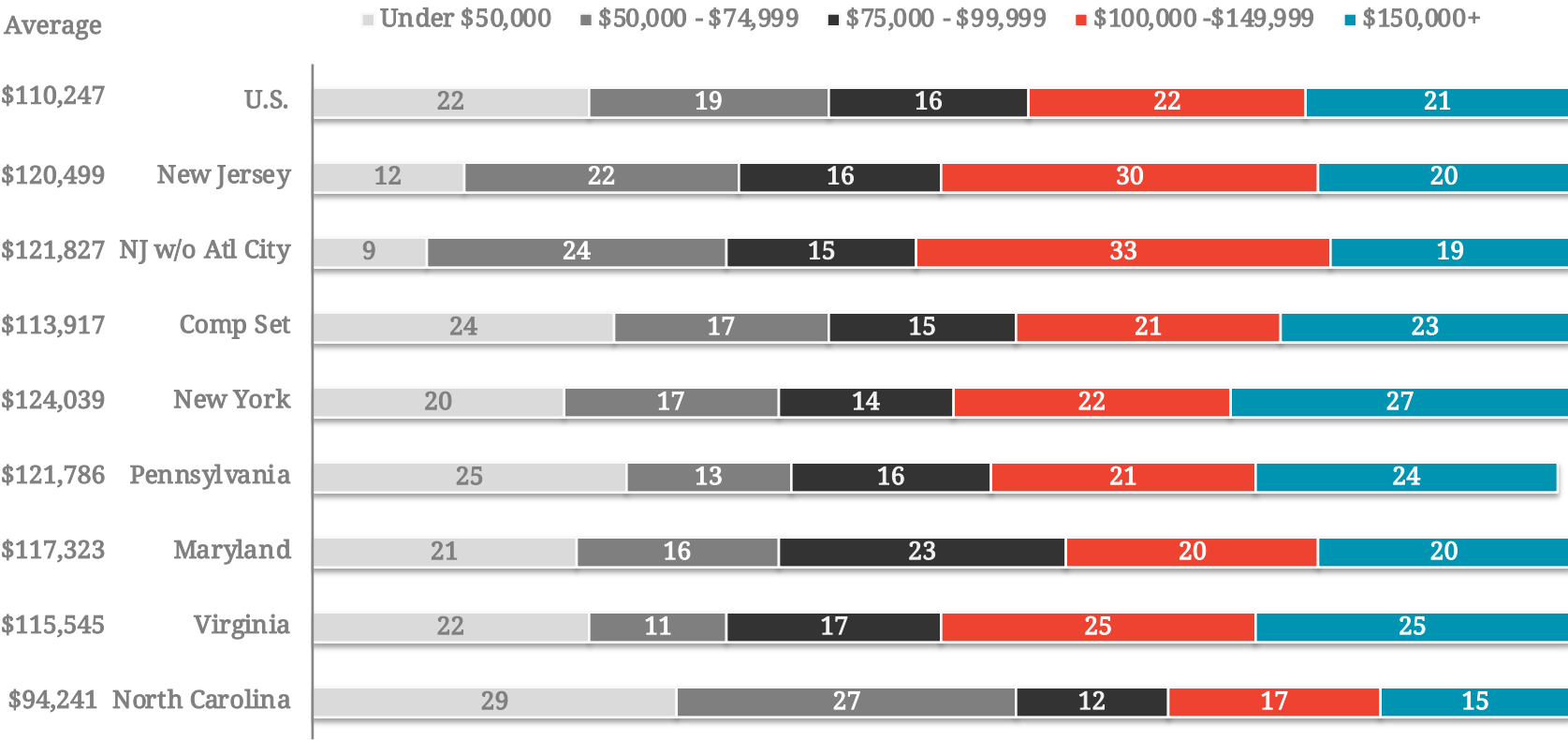


Chart 15 • Segment: 2020 Overnight Leisure Person-Stays (%) • New Jersey n = 483 household count

# Lifestage Distribution: U.S., New Jersey and Comp Set

DEMOGRAPHICS

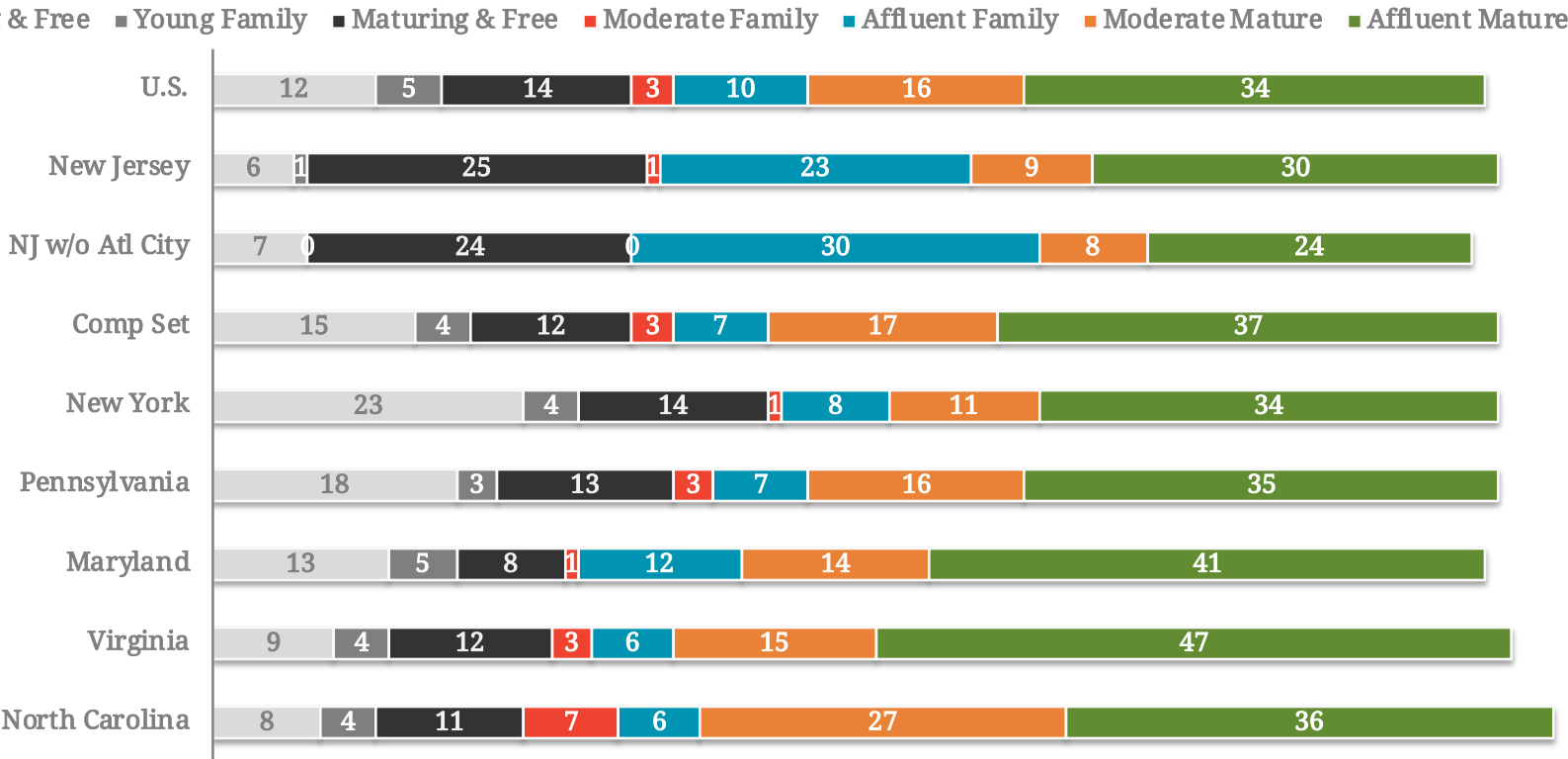


Chart 16 • Segment: 2020 Overnight Leisure Person-Stays (%) • New Jersey n = 486 household count  
 ^Note: The total may add to less than 100% due to non-responses

# New Jersey Avg. Party per Stay Spending by Lifestage

DEMOGRAPHICS

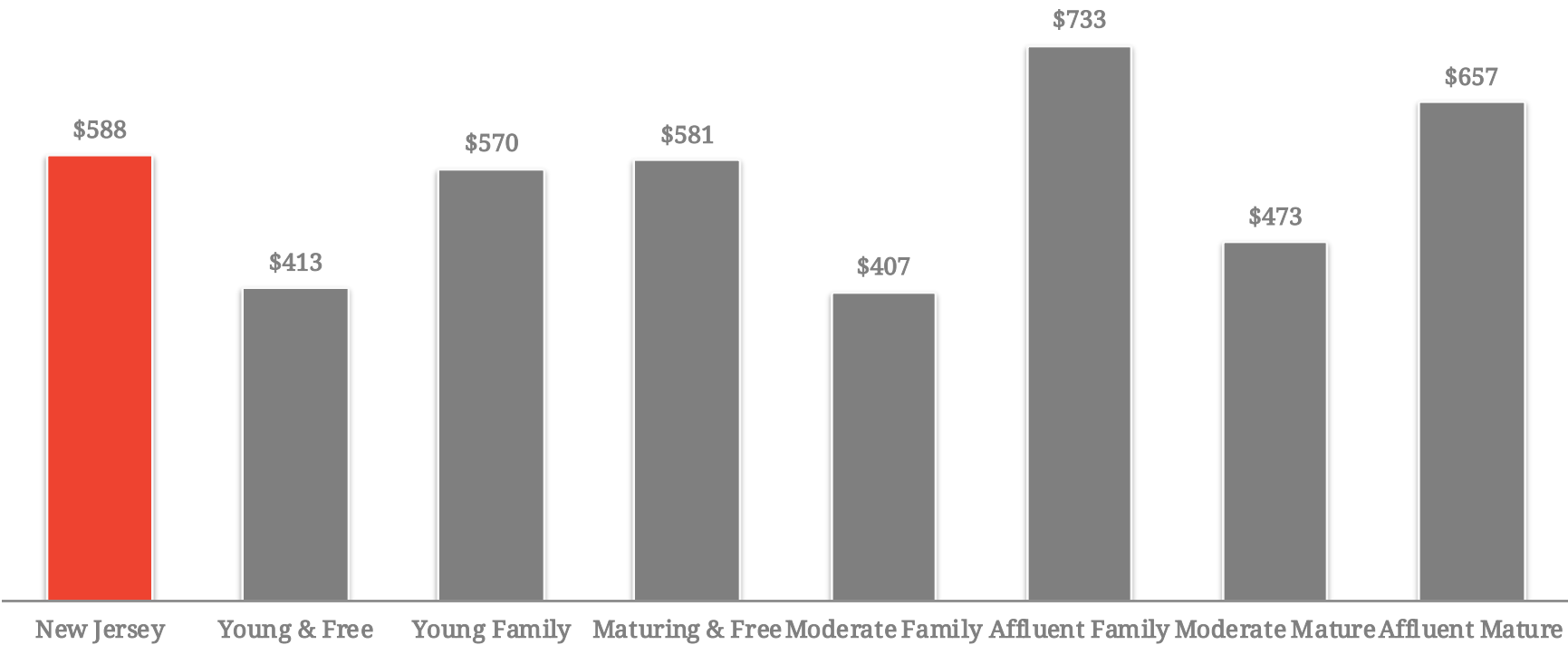


Chart 17 • Segment: 2018-2020 Overnight Leisure Stays (\$) • New Jersey n = 2,511 household count

# New Jersey Lifestage Comparison

DEMOGRAPHICS

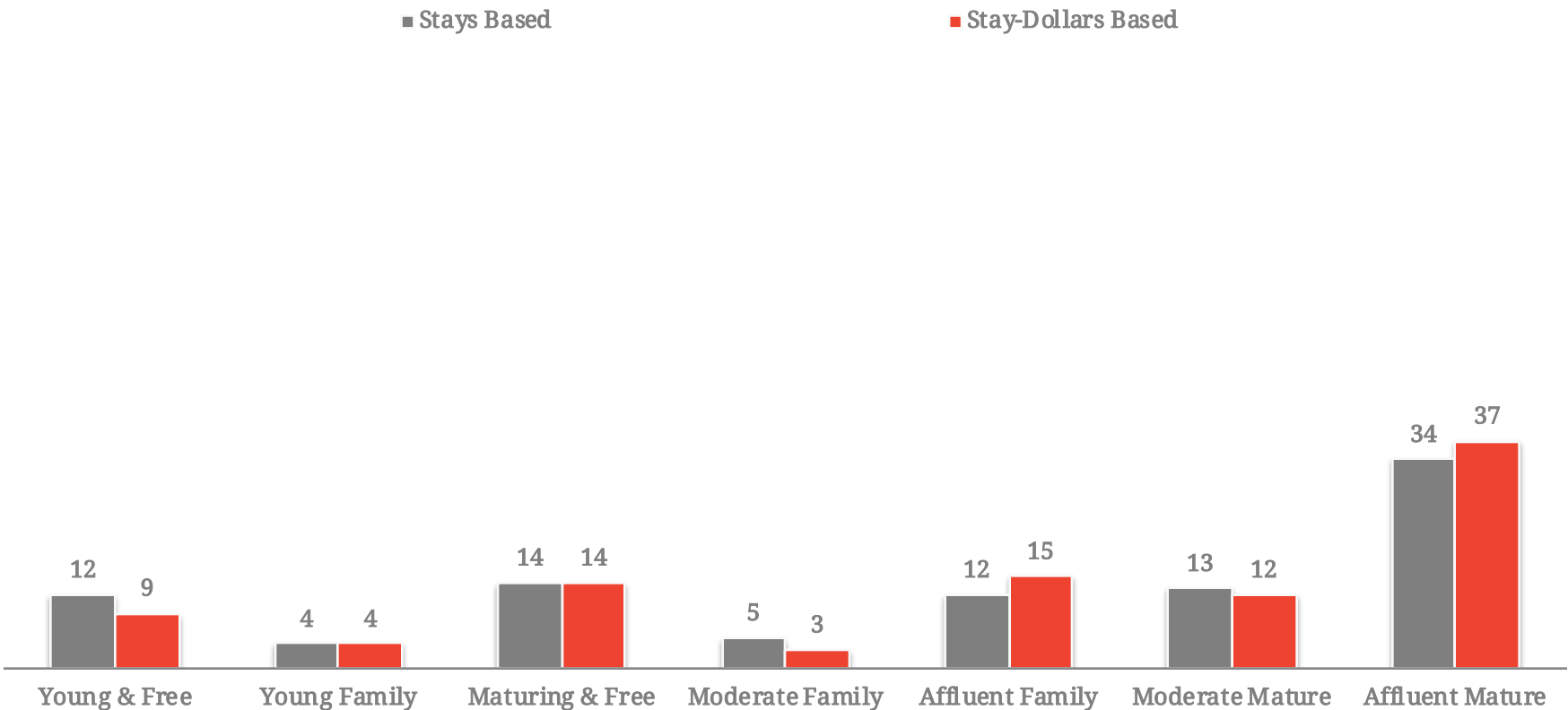


Chart 18 • Segment: 2018-2020 Overnight Leisure (%) • New Jersey n = 2,876 household count

# Traveler Generation Distribution: U.S., New Jersey and Comp Set

DEMOGRAPHICS

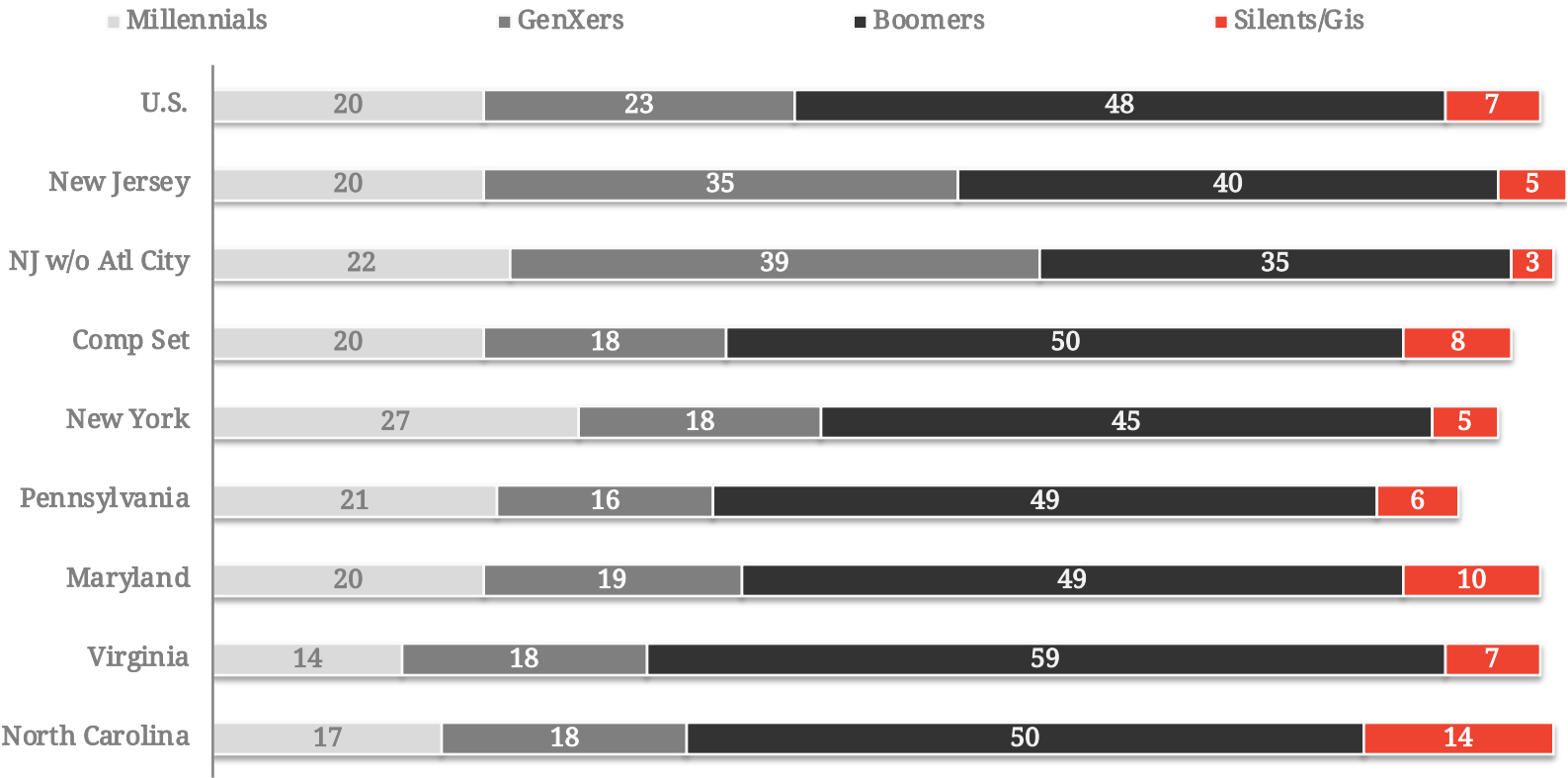


Chart 19 • Segment: 2020 Overnight Leisure Person-Stays (%) • New Jersey n = 486 household count

# New Jersey Avg. Party per Stay Spending by Generation

DEMOGRAPHICS

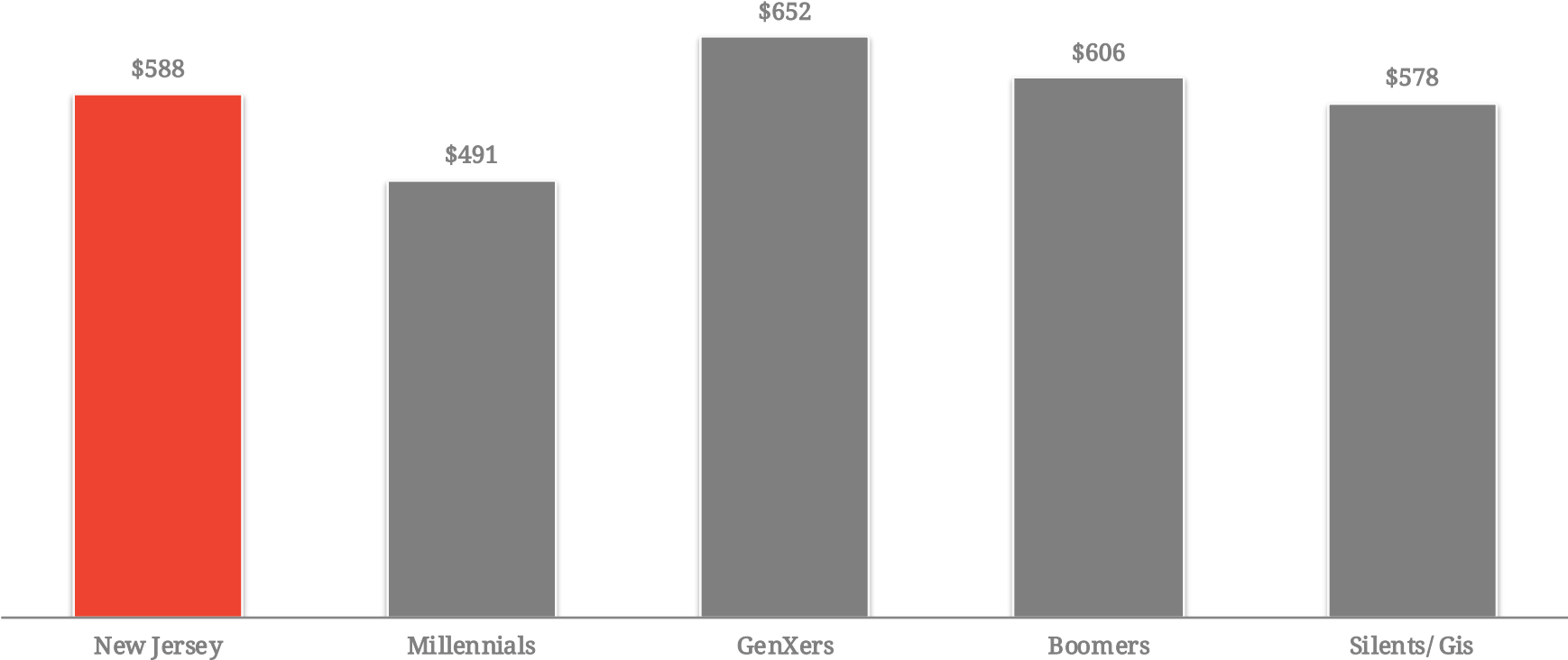


Chart 20 • Segment: 2018-2020 Overnight Leisure Stays (\$) • New Jersey n = 2,510 household count



# New Jersey Traveler Generation Comparison

DEMOGRAPHICS

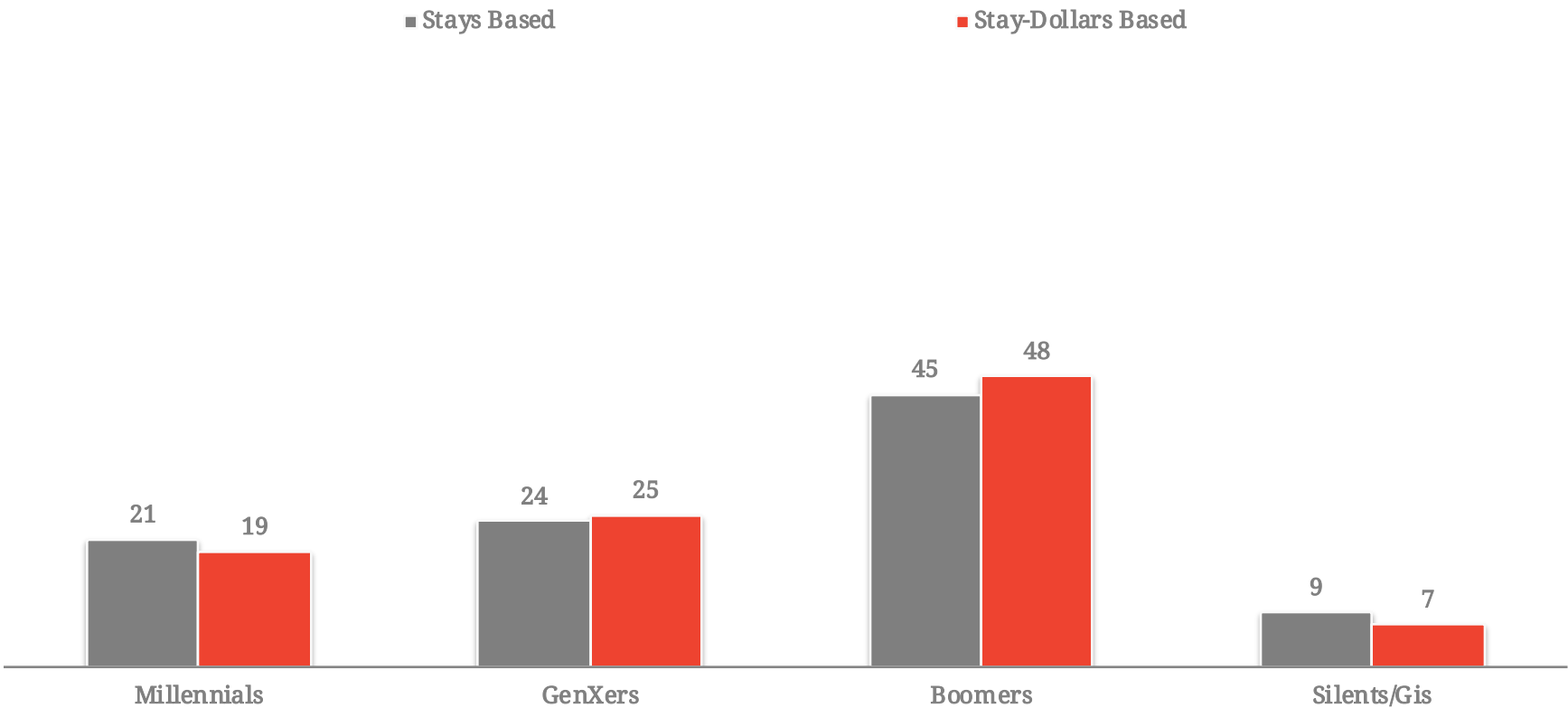
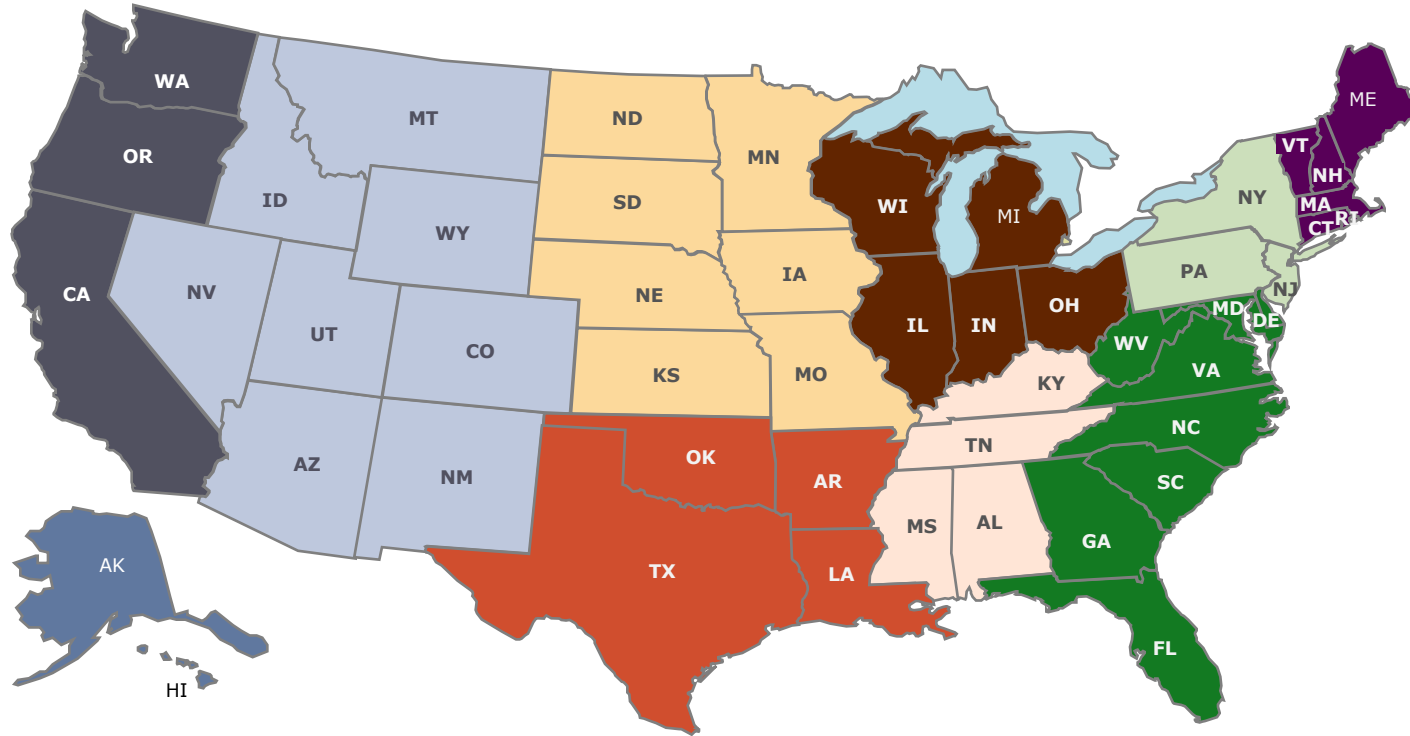


Chart 21 • Segment: 2018-2020 Overnight Leisure (%) • New Jersey n = 2,875 household count

# Origin Divisions for Travel to New Jersey

TRIP ORIGIN



## LEGEND

|                    |       |
|--------------------|-------|
| Pacific            | 3.0%  |
| Mountain           | 0.9%  |
| West North Central | 0.3%  |
| West South Central | 1.8%  |
| East North Central | 1.5%  |
| East South Central | 0.1%  |
| New England        | 4.8%  |
| Middle Atlantic    | 76.0% |
| South Atlantic     | 11.6% |

Chart 22 • Segment: 2020 Overnight Leisure Person-Stays (%) • New Jersey n = 485 household count

# Top Origin States to New Jersey

TRIP ORIGIN

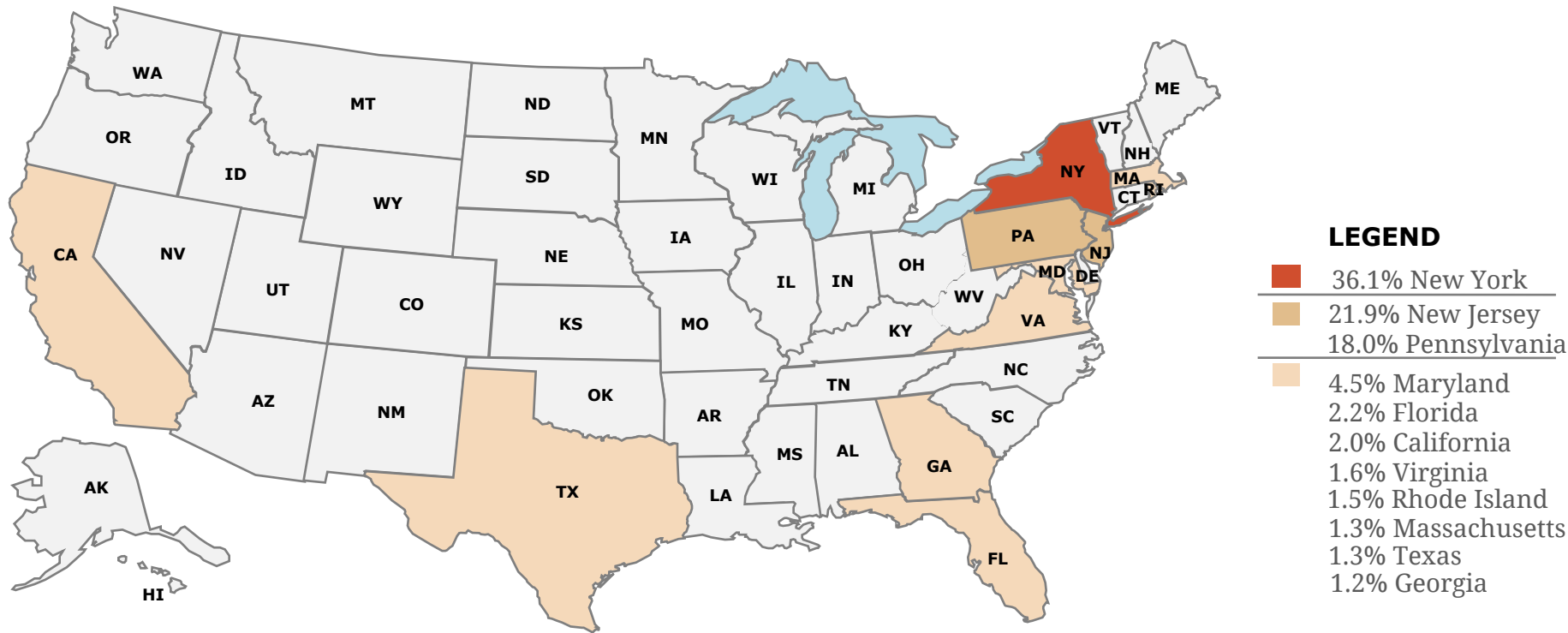


Chart 23 • Segment: 2020 Overnight Leisure Person-Stays (%) • New Jersey n = 485 household count

# Top Origin DMAs to New Jersey

TRIP ORIGIN

|  | U.S.  | New Jersey | NJ w/o Atl City | Comp Set | New York | Pennsylvania | Maryland | Virginia | North Carolina |
|--|-------|------------|-----------------|----------|----------|--------------|----------|----------|----------------|
| New York, NY                                 | 4.7%  | 53.1%      | 56.7%           | 10.3%    | 19.2%    | 9.1%         | 8.8%     | 9.2%     | 3.1%           |
| Philadelphia, PA                             | 2.7%  | 17.8%      | 15.3%           | 8.2%     | 5.6%     | 18.3%        | 10.5%    | 7.1%     | 1.7%           |
| Washington, DC<br>(Hagerstown, MD)           | 2.4%  | 3.7%       | 4.5%            | 6.6%     | 4.0%     | 6.7%         | 17.0%    | 13.4%    | 2.3%           |
| Baltimore, MD                                | 0.9%  | 1.8%       | 1.1%            | 2.7%     | 1.8%     | 5.0%         | 9.3%     | 2.0%     | 0.4%           |
| Pittsburgh, PA                               | 1.5%  | 1.7%       | 0%              | 5.0%     | 0.5%     | 14.5%        | 9.1%     | 3.0%     | 1.0%           |
| Boston, MA<br>(Manchester, NH)               | 2.4%  | 1.6%       | 1.6%            | 3.6%     | 10.4%    | 1.8%         | 0.3%     | 1.0%     | 0.4%           |
| Providence, RI-New<br>Bedford, MA            | 0.3%  | 1.5%       | 0.3%            | 0.1%     | 0.2%     | 0.1%         | 0.3%     | 0.1%     | 0.1%           |
| Atlanta, GA                                  | 2.4%  | 1.2%       | *               | 3.4%     | 0.4%     | 1.4%         | 1.7%     | 2.9%     | 9.0%           |
| San Francisco –<br>Oakland – San Jose,<br>CA | 2.6%  | 1.1%       | 1.6%            | 0.5%     | 1.6%     | *            | 1.0%     | 0.2%     | *              |
| Johnstown – Altoona,<br>PA                   | 0.2%  | 1.0%       | 1.4%            | 0.9%     | 0.4%     | 2.6%         | 1.7%     | 0.4%     | *              |
| Top 10 Sum                                   | 20.1% | 84.5%      | 82.5%           | 41.3%    | 44.1%    | 59.5%        | 59.7%    | 39.3%    | 18.0%          |

# New Jersey Avg. Party per Stay Spending by Origin DMA

TRIP ORIGIN

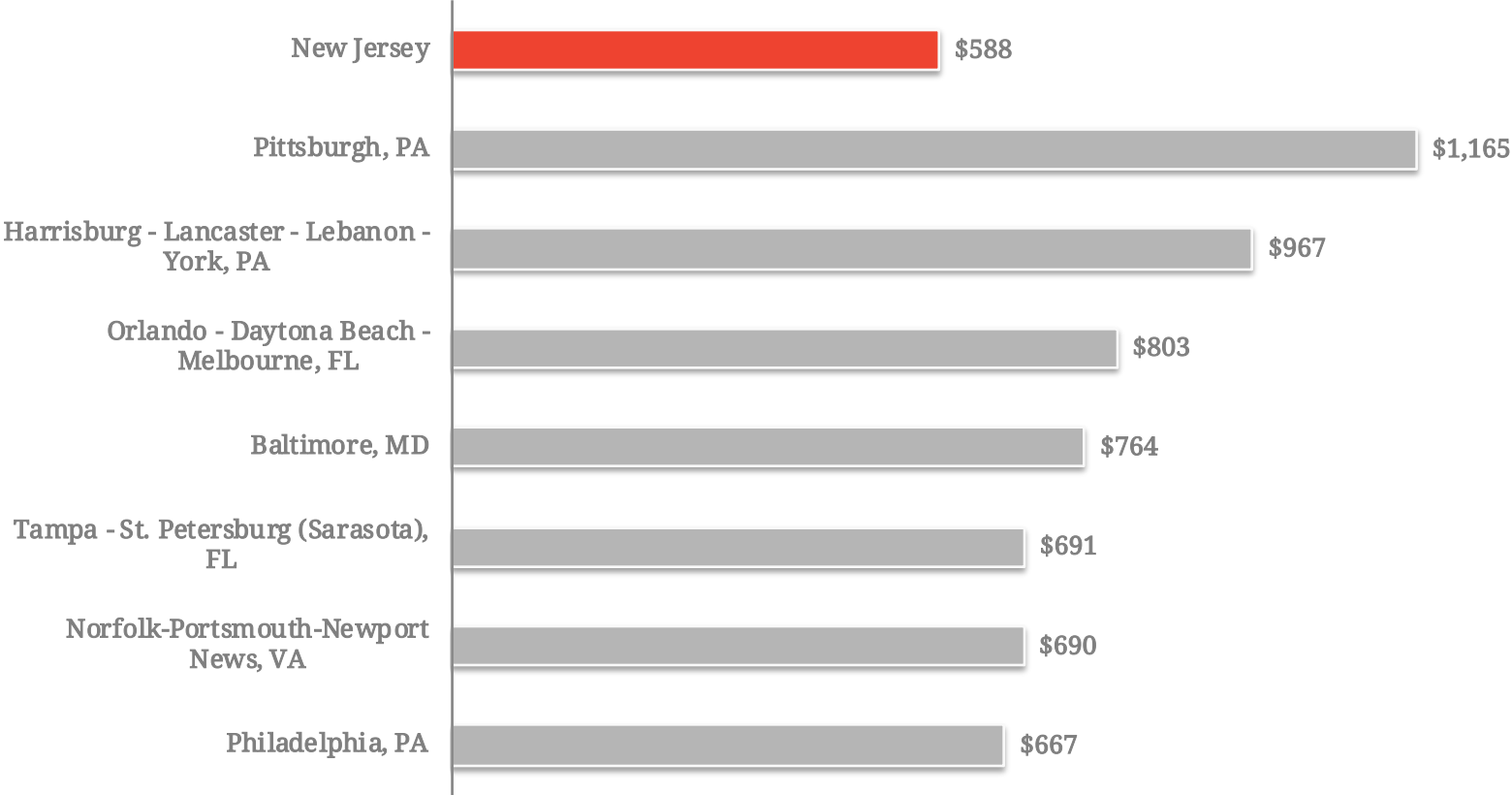


Chart 29 • Segment: 2018-2020 Overnight Leisure Stays (\$) • New Jersey n = 2,485 household count

# New Jersey Avg. Party per Stay Spending by Origin DMA (cont.)

TRIP ORIGIN

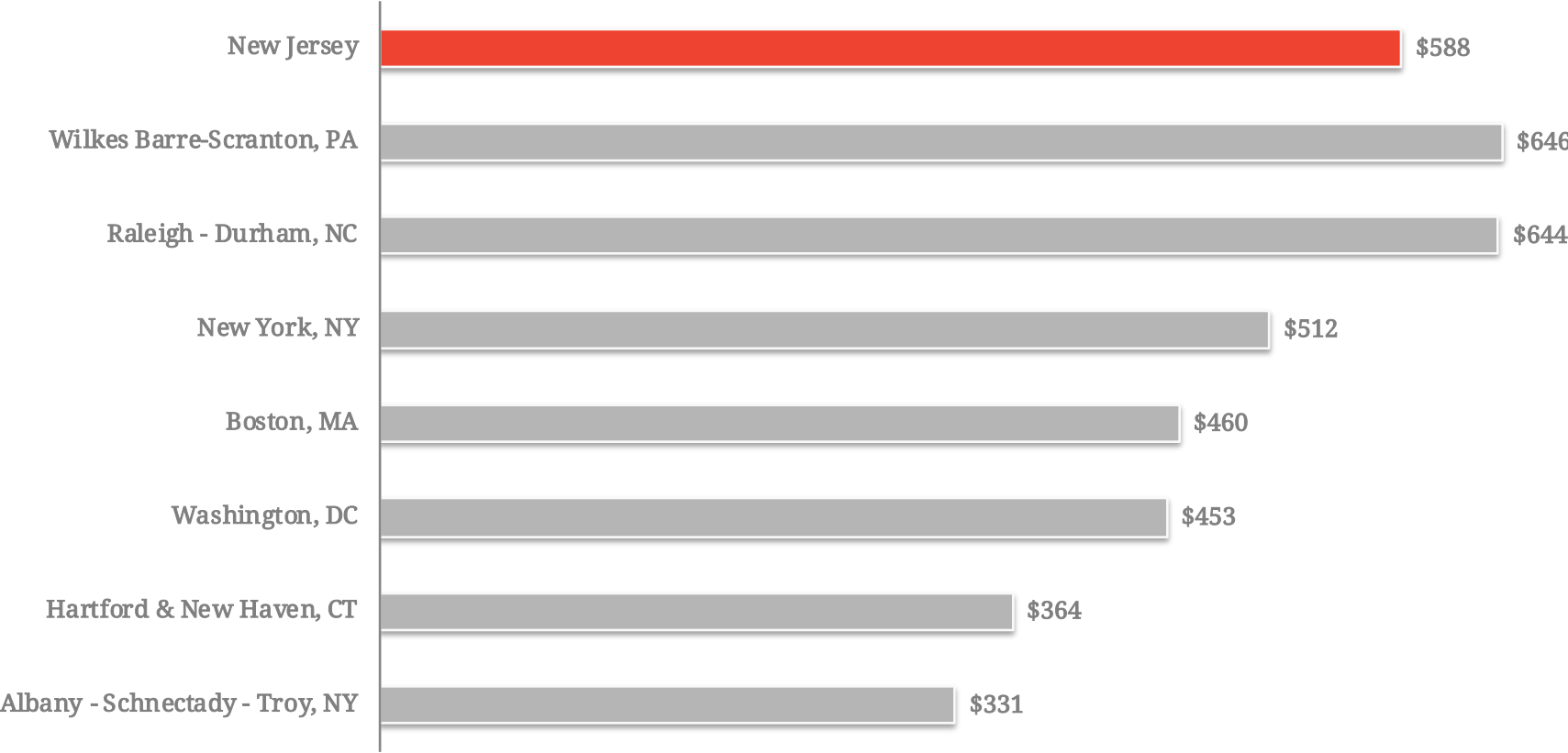


Chart 29 • Segment: 2018-2020 Overnight Leisure Stays (\$) • New Jersey n = 2,485 household count

# New Jersey Origin DMA Comparison

TRIP ORIGIN

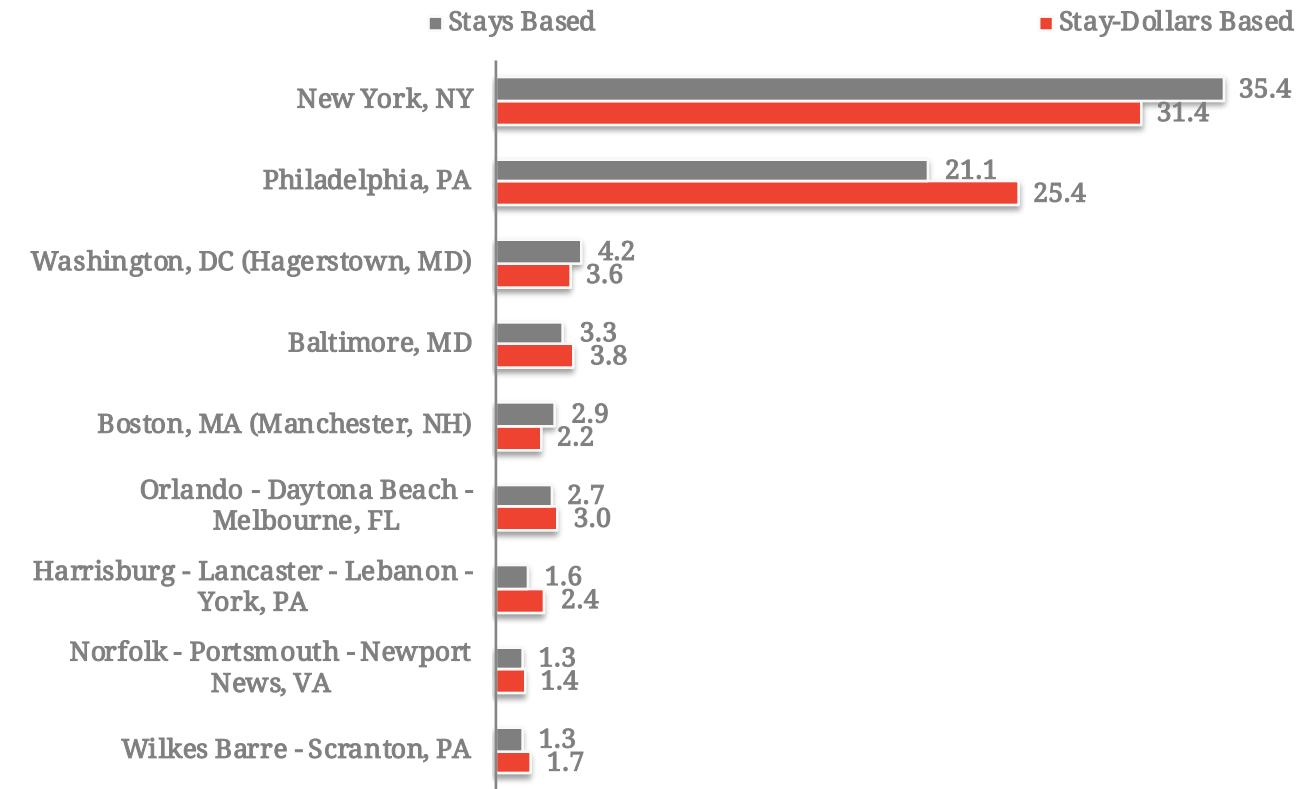


Chart 27 • Segment: 2018-2020 Overnight Leisure (%) • New Jersey n = 2,845 household count

# Main Mode of Transportation: U.S., New Jersey and Comp Set

TRANSPORTATION



Chart 28 • Segment: 2020 Overnight Leisure Person-Stays (%) • New Jersey n = 486 household count



# One-Way Travel Distance by Auto: U.S., New Jersey and Comp Set

TRANSPORTATION

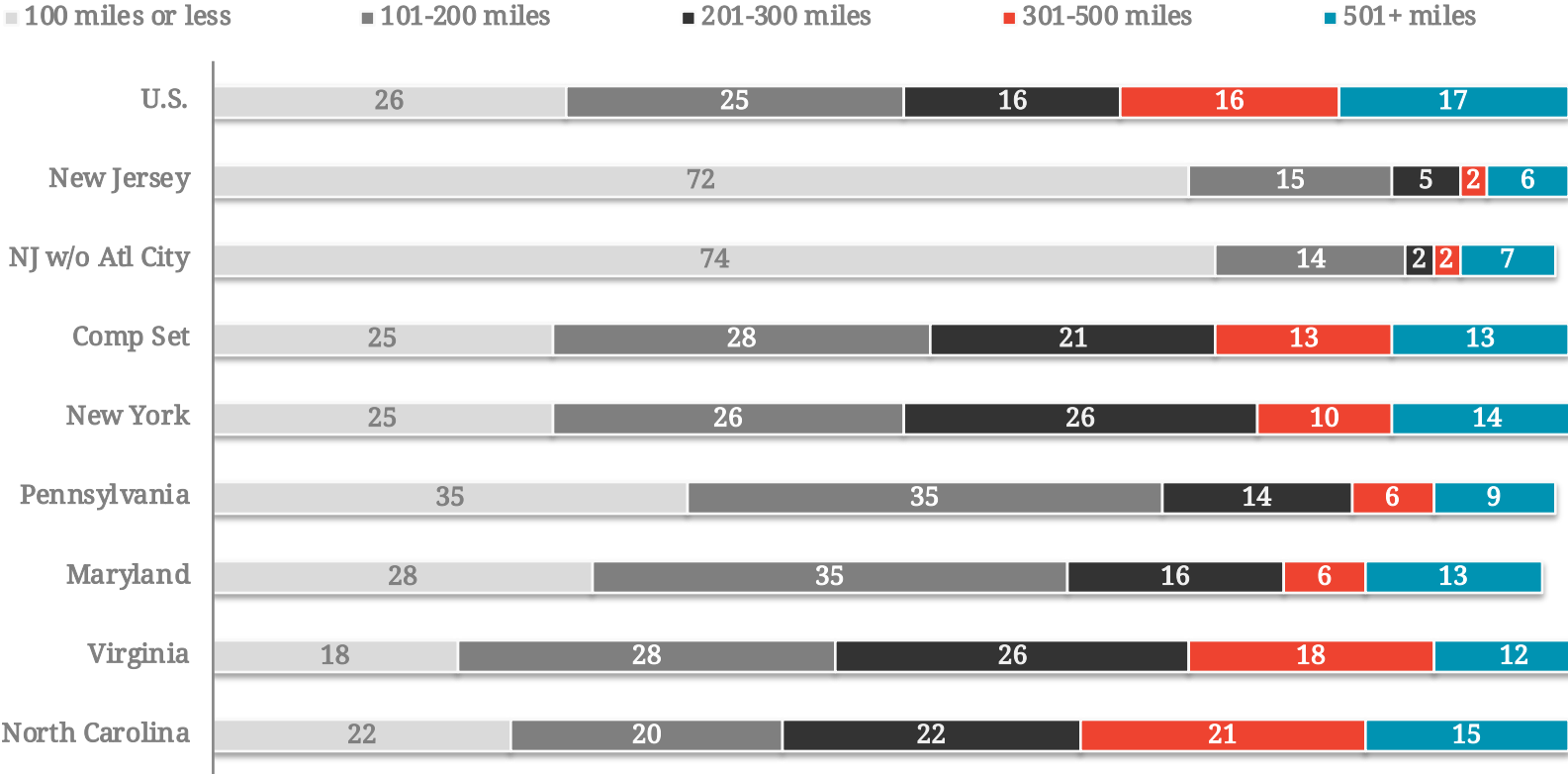


Chart 29 • Segment: 2020 Overnight Leisure Person-Stays (%) • New Jersey n = 362 household count

# One-Way Travel Distance by Air: U.S., New Jersey and Comp Set

TRANSPORTATION

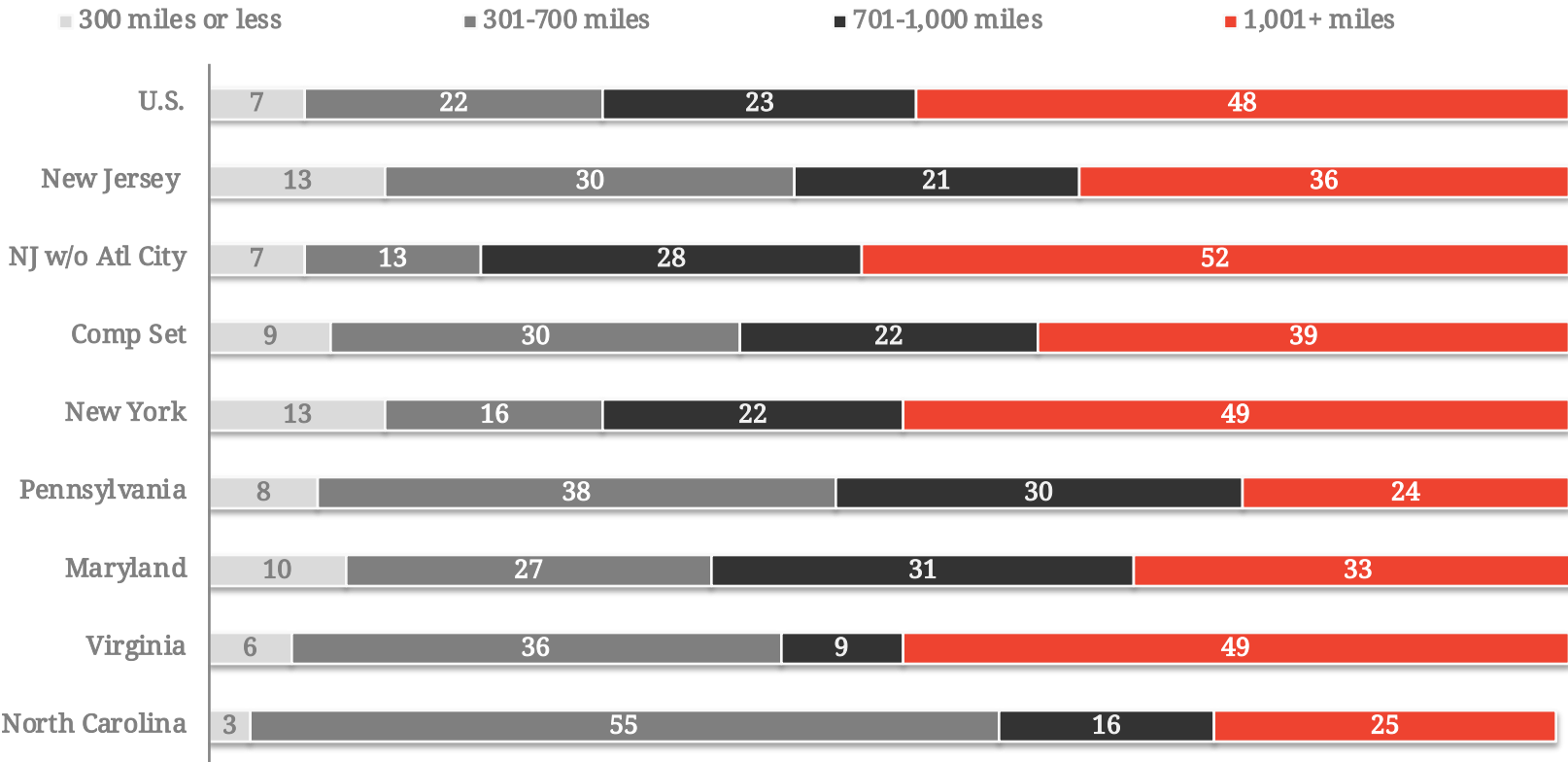


Chart 30 • Segment: 2020 Overnight Leisure Person-Stays (%) • New Jersey n = 90 household count

# New Jersey Month Trip Started

TRIP TIMING

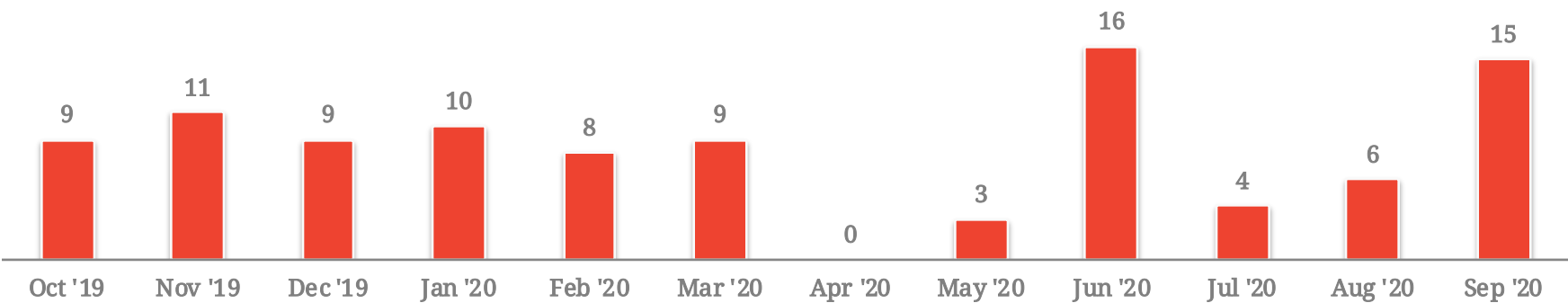


Chart 31 • Segment: 2020 Overnight Leisure Person-Stays (%) • New Jersey n = 486 household count

# Trip Timing by Quarter: U.S., New Jersey and Comp Set

TRIP TIMING

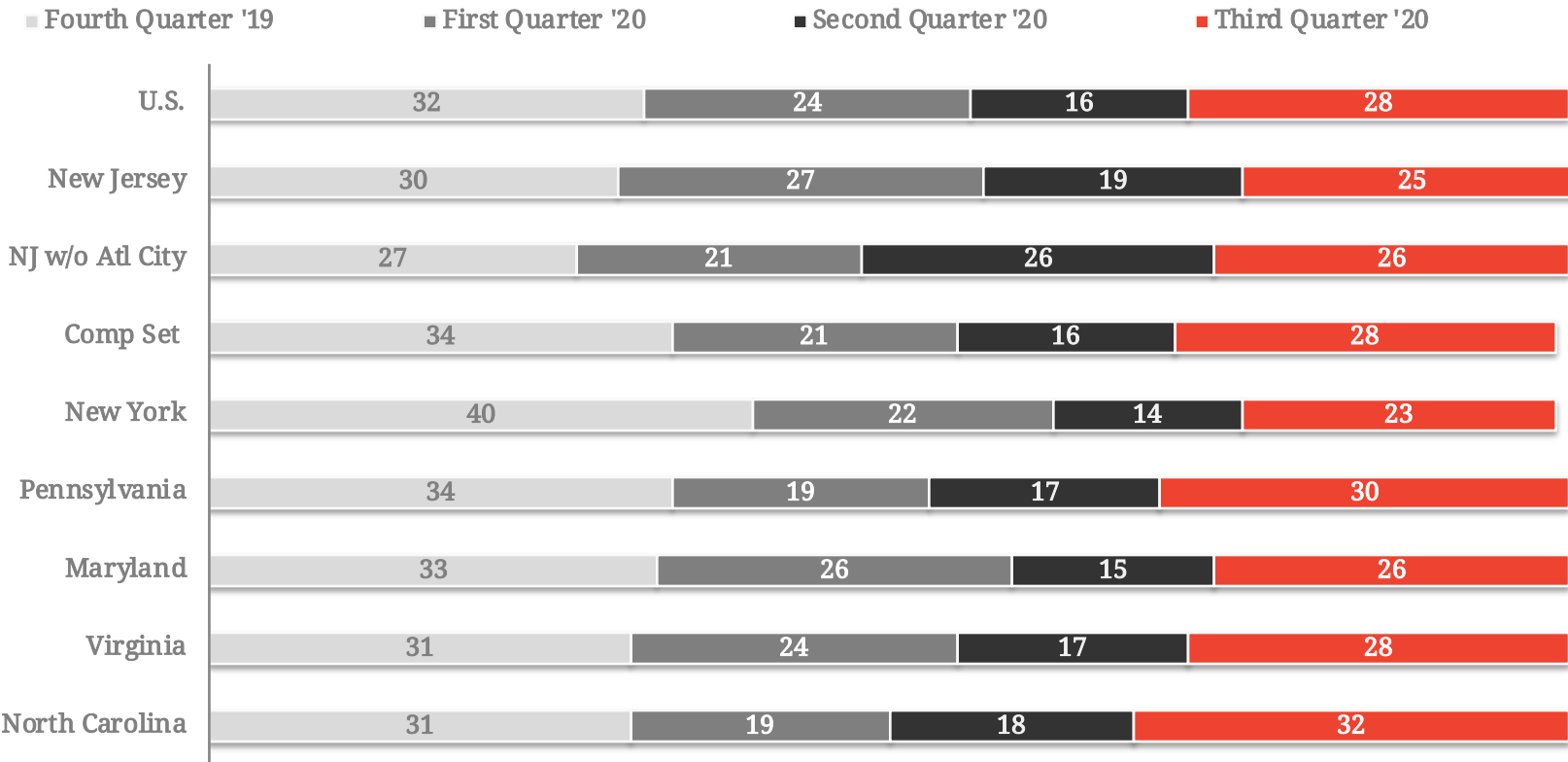


Chart 32 • Segment: 2020 Overnight Leisure Person-Stays (%) • New Jersey n = 486 household count

# New Jersey Avg. Party per Stay Spending by Quarter

TRIP TIMING

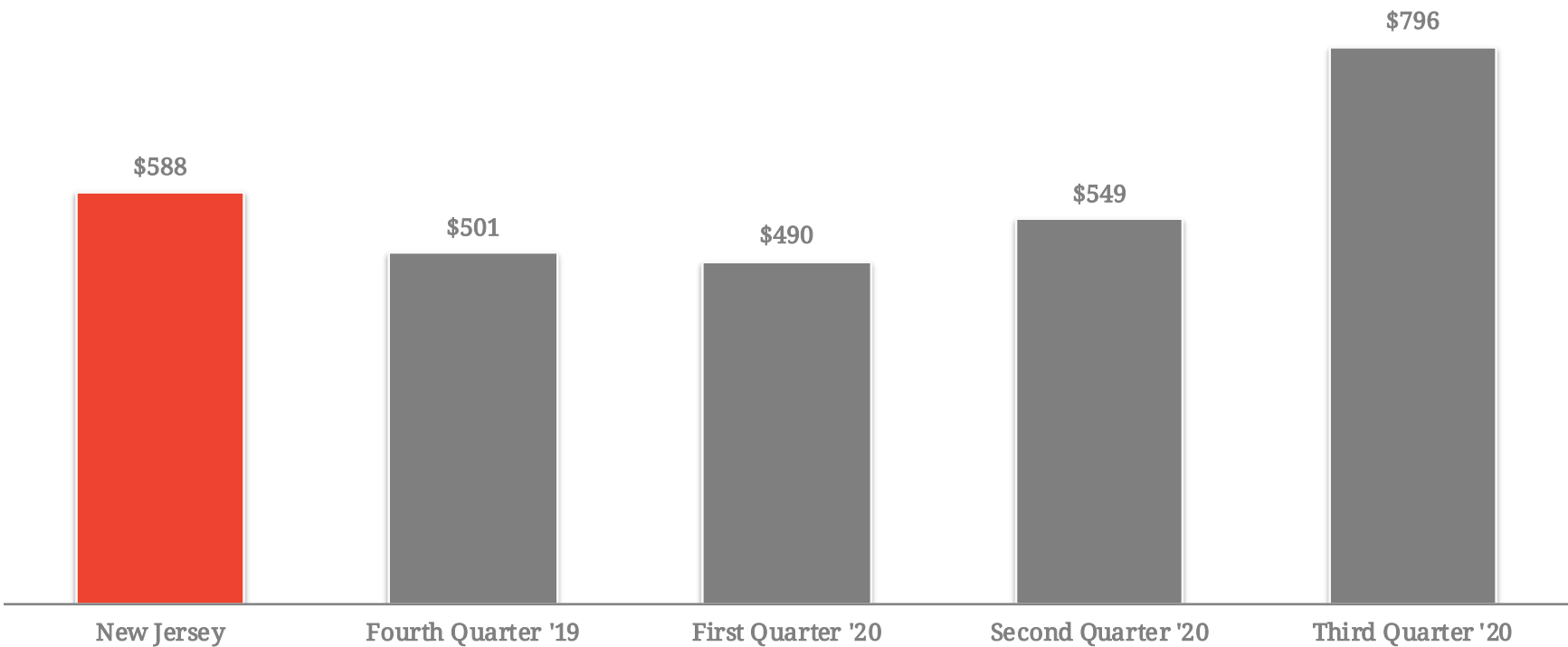


Chart 33 • Segment: 2018-2020 Overnight Leisure Stays (\$) • New Jersey n = 2,511 household count

# New Jersey Trip Timing Comparison by Quarter

TRIP TIMING

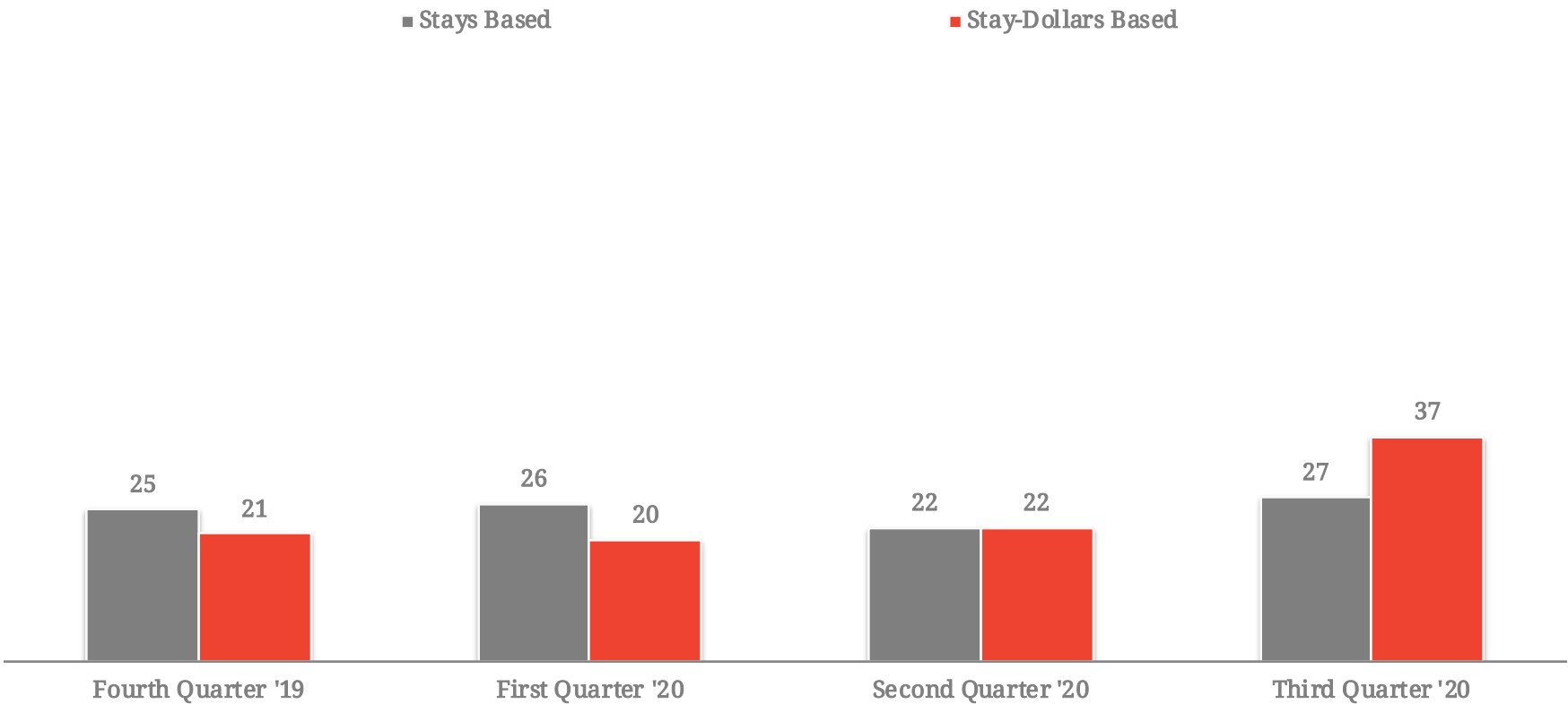


Chart 34 • Segment: 2018-2020 Overnight Leisure (%) • New Jersey n = 2,876 household count

# Trip Timing by Season: U.S., New Jersey and Comp Set

TRIP TIMING

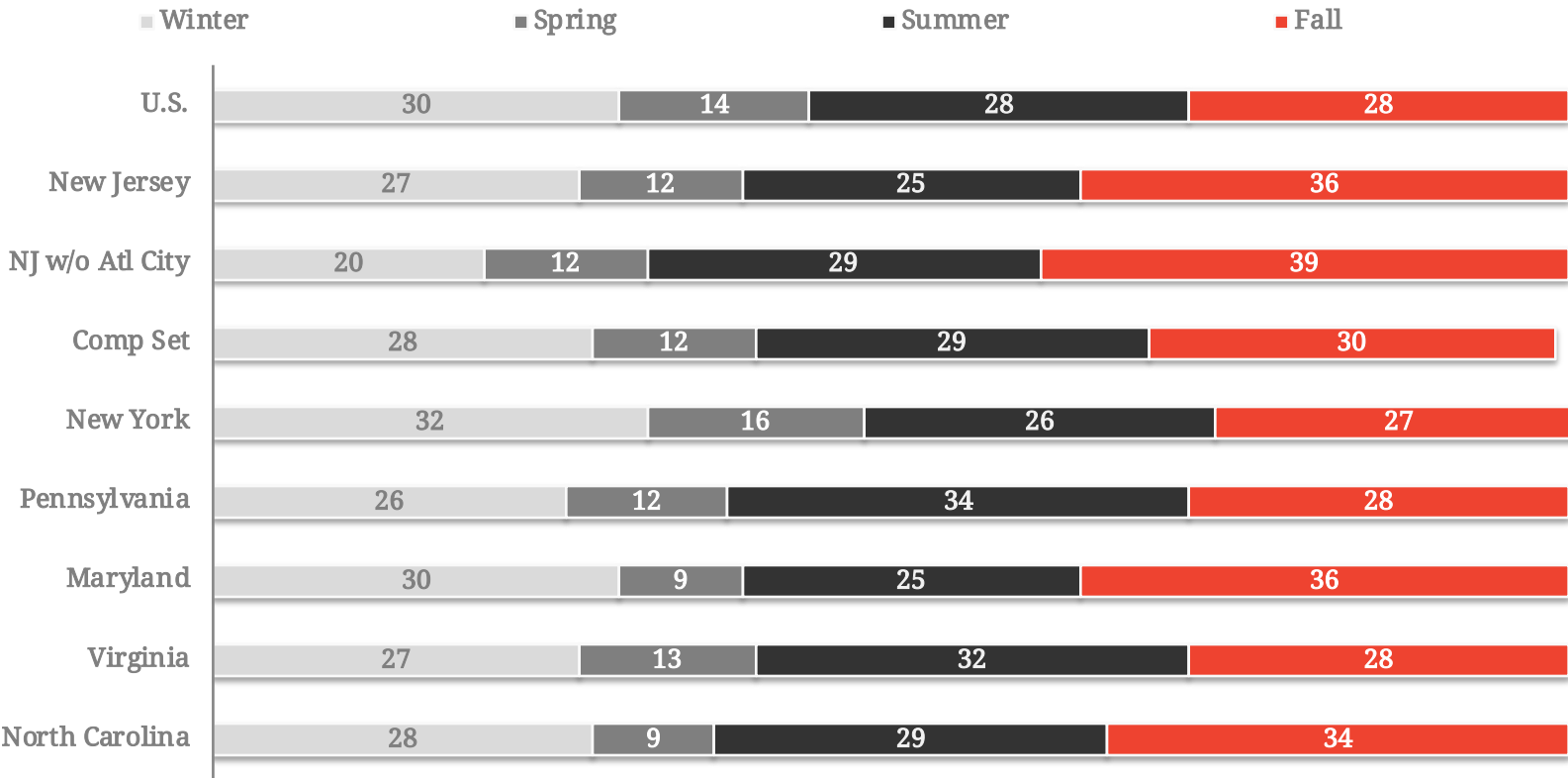


Chart 35 • Segment: 2020 Overnight Leisure Person-Stays (%) • New Jersey n = 486 household count

# New Jersey Avg. Party per Stay Spending by Season

TRIP TIMING

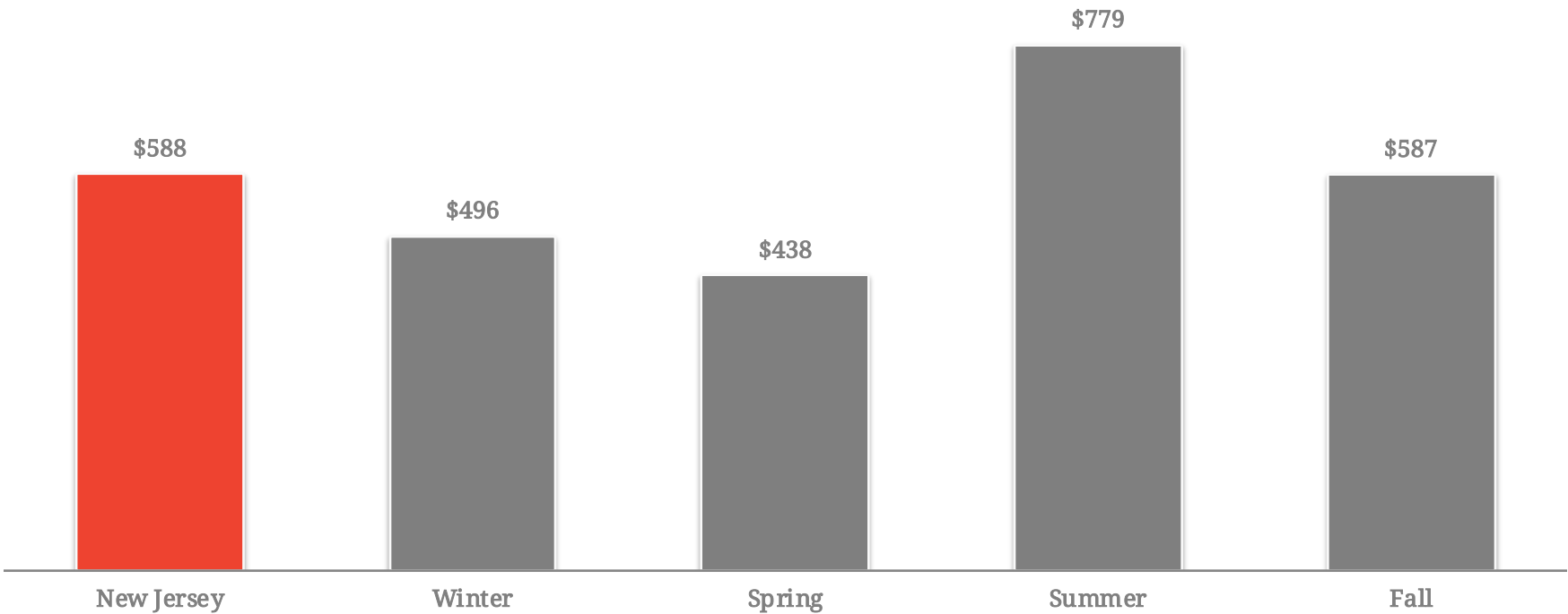


Chart 36 • Segment: 2018-2020 Overnight Leisure Stays (\$) • New Jersey n = 2,511 household count



# New Jersey Trip Timing Comparison by Season

TRIP TIMING

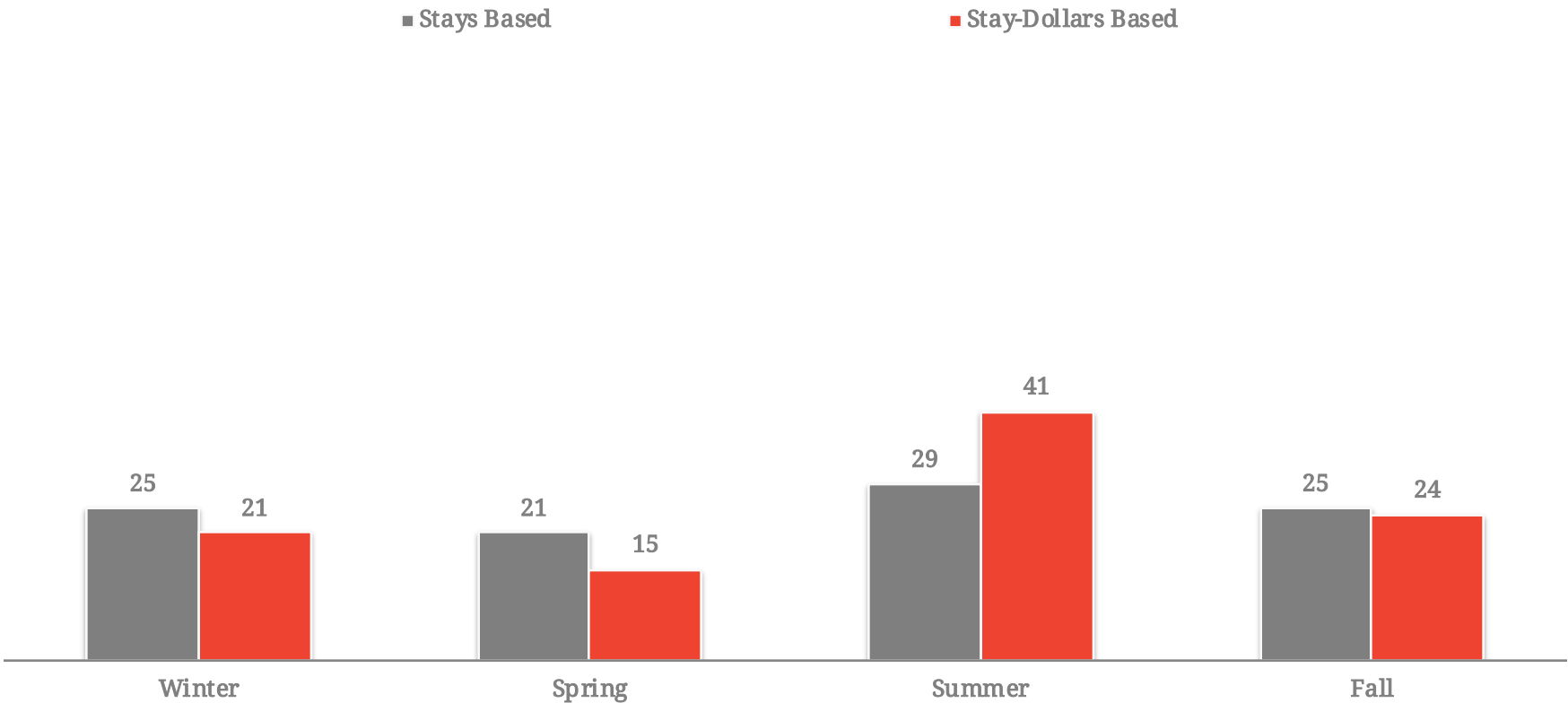


Chart 37 • Segment: 2018-2020 Overnight Leisure (%) • New Jersey n = 2,876 household count

# Purpose of Stay Distribution: U.S., New Jersey and Comp Set

TRIP CHARACTERISTICS

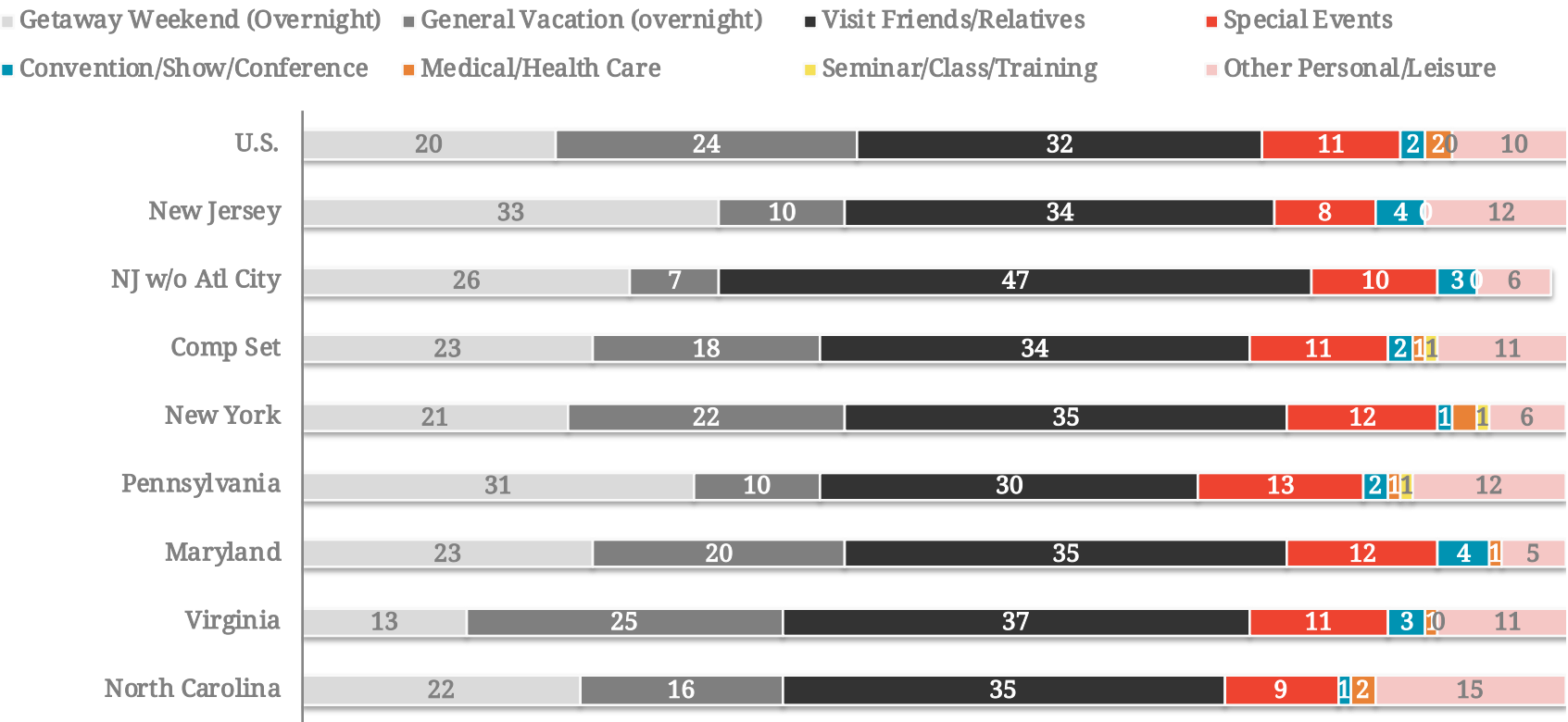


Chart 38 • Segment: 2020 Overnight Leisure Person-Stays (%) • New Jersey n = 486 household count

# New Jersey Avg. Party per Stay Spending by Purpose of Stay

TRIP CHARACTERISTICS

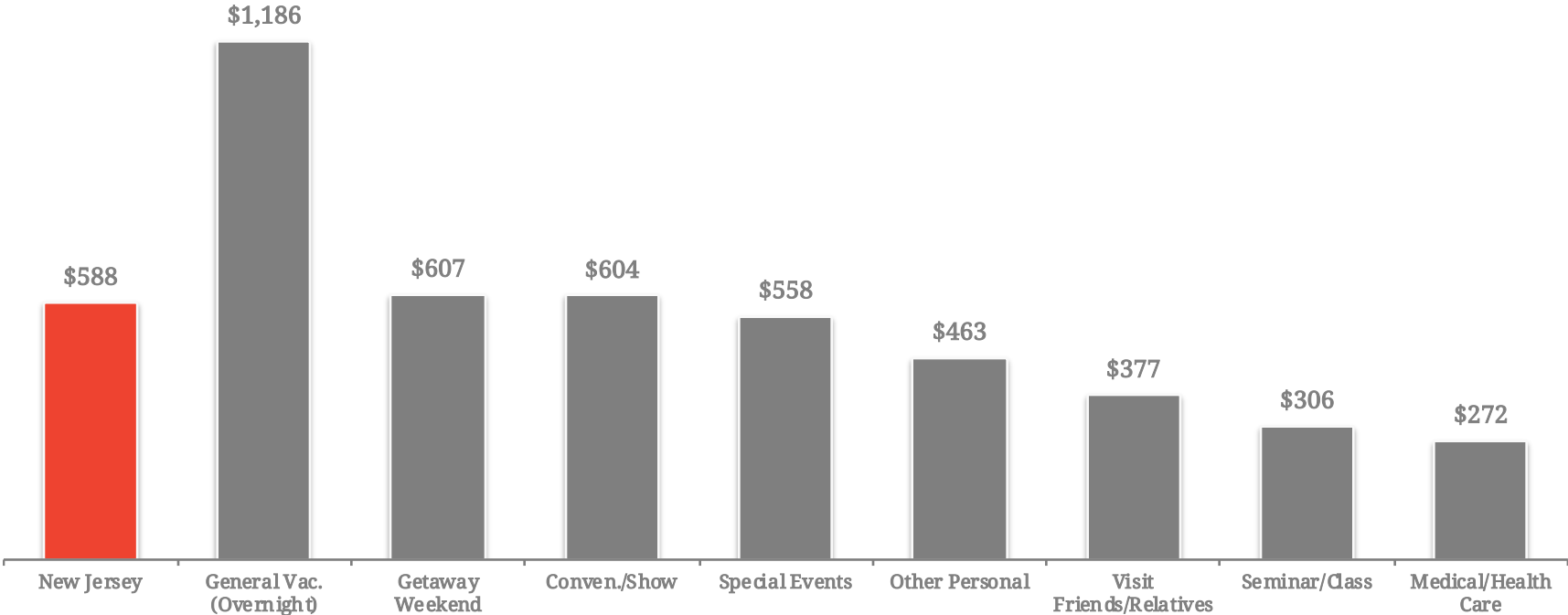


Chart 39 • Segment: 2018-2020 Overnight Leisure Stays (\$) • New Jersey n = 2,511 household count

# New Jersey Purpose of Stay Comparison

TRIP CHARACTERISTICS

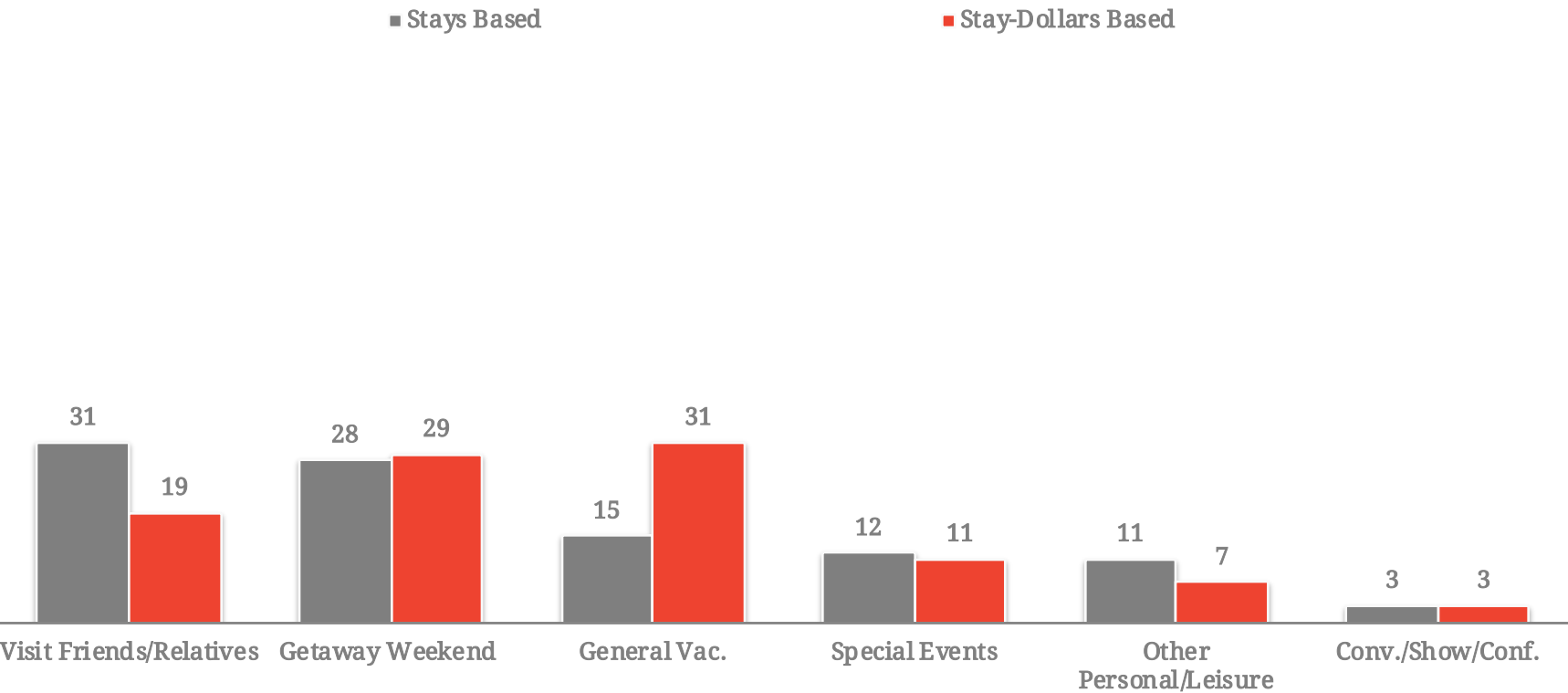


Chart 40 • Segment: 2018-2020 Overnight Leisure (%) • New Jersey n = 2,876 household count

# Travel Party Composition: U.S., New Jersey and Comp Set

TRIP CHARACTERISTICS

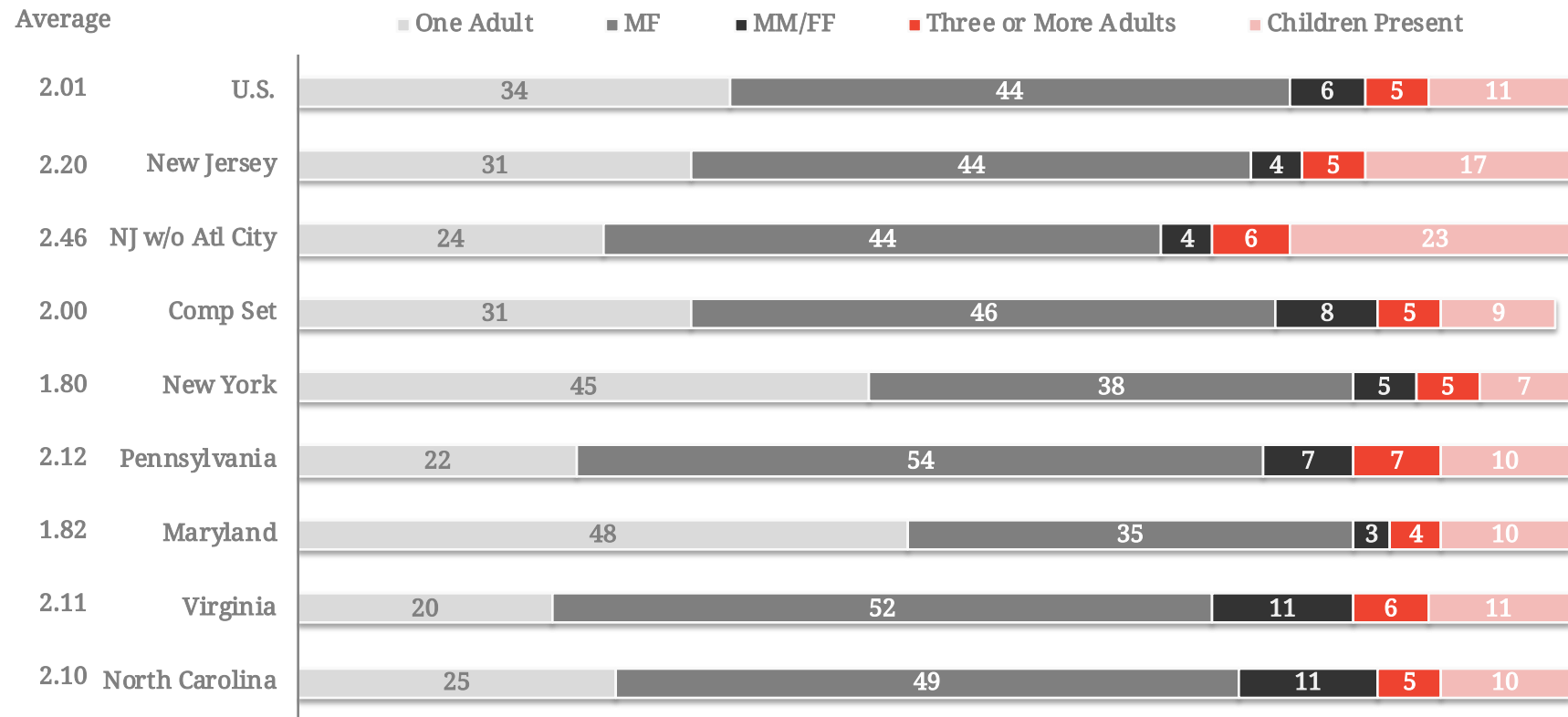


Chart 41 • Segment: 2020 Overnight Leisure Stays (%) • New Jersey n = 486 household count

# Average Travel Party Size Overview: U.S., New Jersey and Comp Set

TRIP CHARACTERISTICS

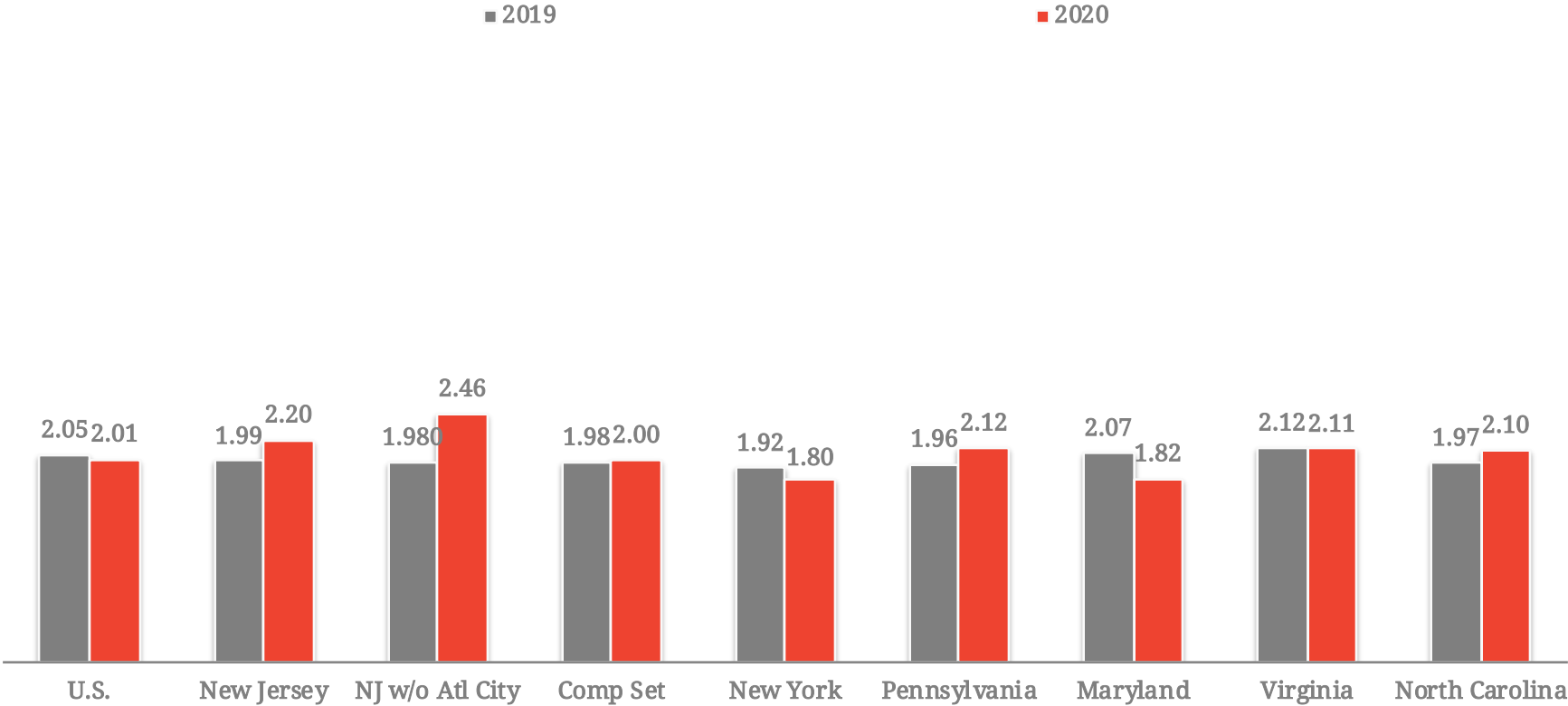


Chart 42 • Segment: 2019/2020 Overnight Leisure Stays • New Jersey n = 486 household count

# New Jersey Avg. Party per Stay Spending by Travel Party Composition

TRIP CHARACTERISTICS

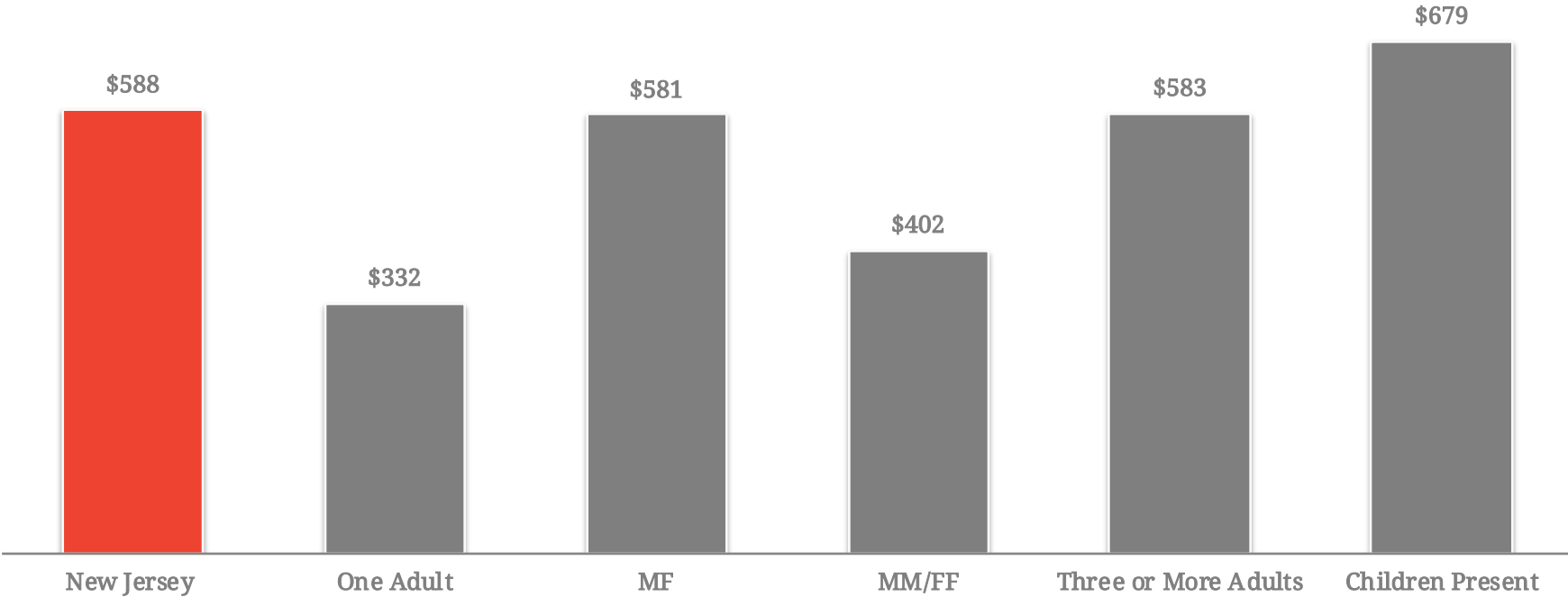


Chart 43 • Segment: 2018-2020 Overnight Leisure Stays (\$) • New Jersey n = 2,876 household count

# New Jersey Travel Party Comparison

TRIP CHARACTERISTICS

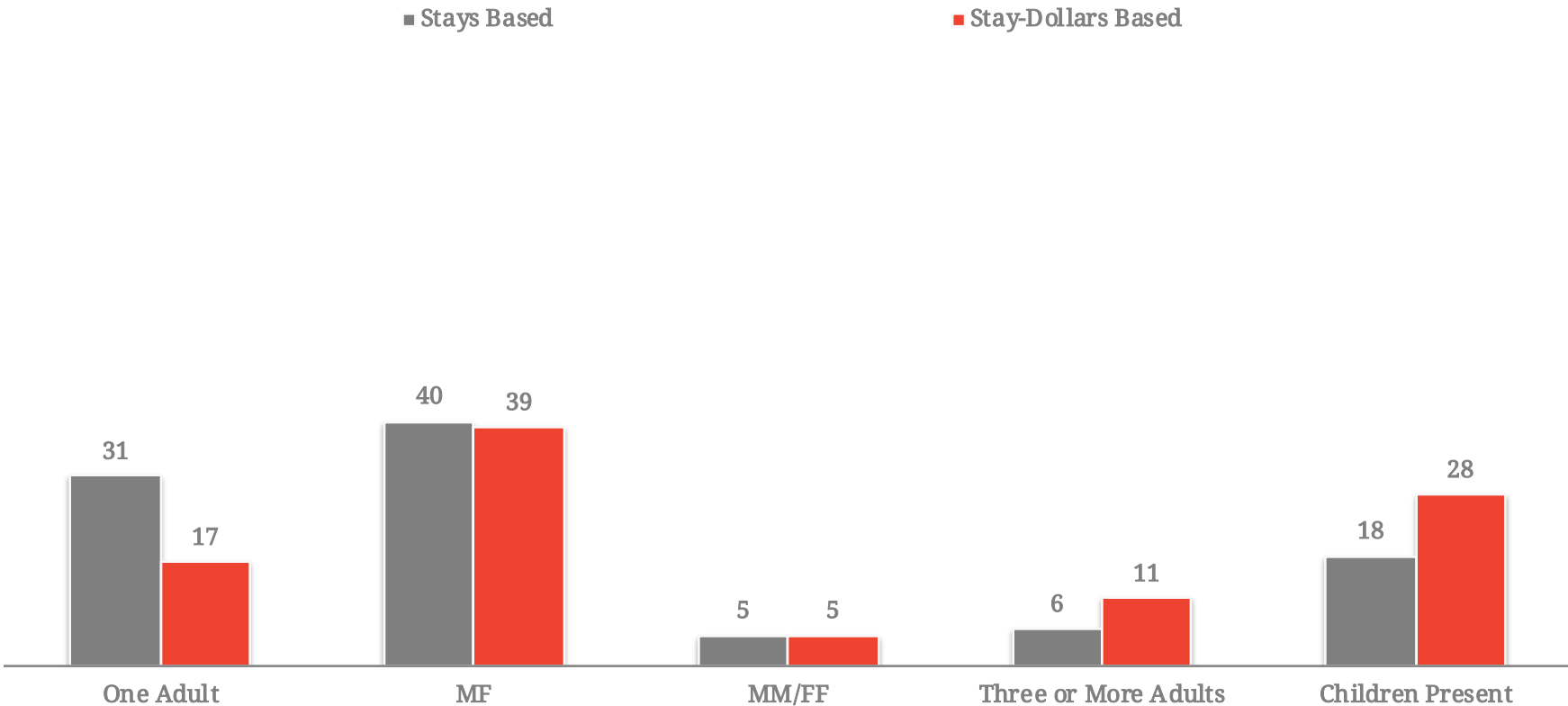


Chart 44 • Segment: 2018-2020 Overnight Leisure (%) • New Jersey n = 2,876 household count



# Stay Length Distribution: U.S., New Jersey and Comp Set

TRIP CHARACTERISTICS

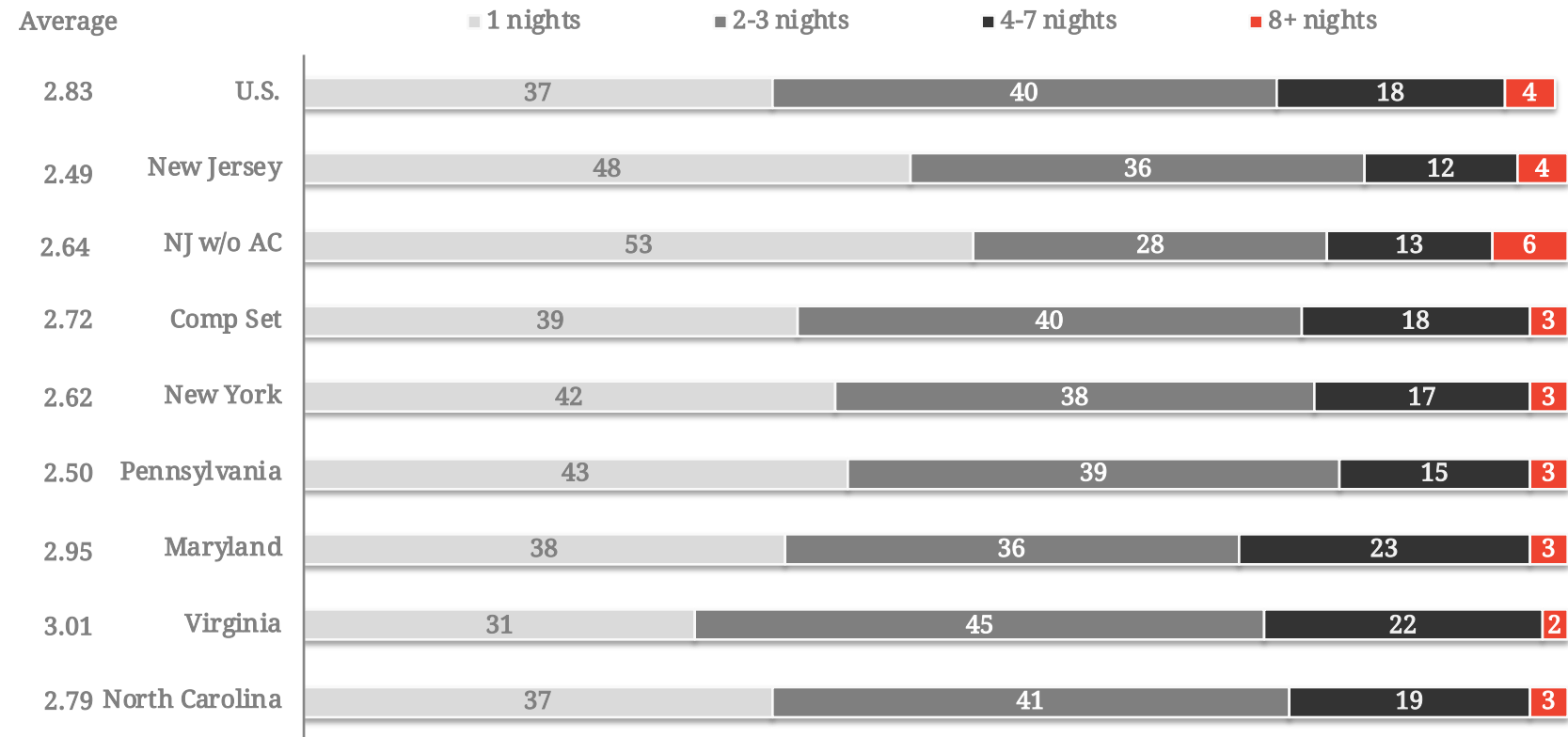


Chart 45 • Segment: 2020 Overnight Leisure Stays (%) • New Jersey n = 486 household count

# Average Stay Length Overview: U.S., New Jersey and Comp Set

TRIP CHARACTERISTICS

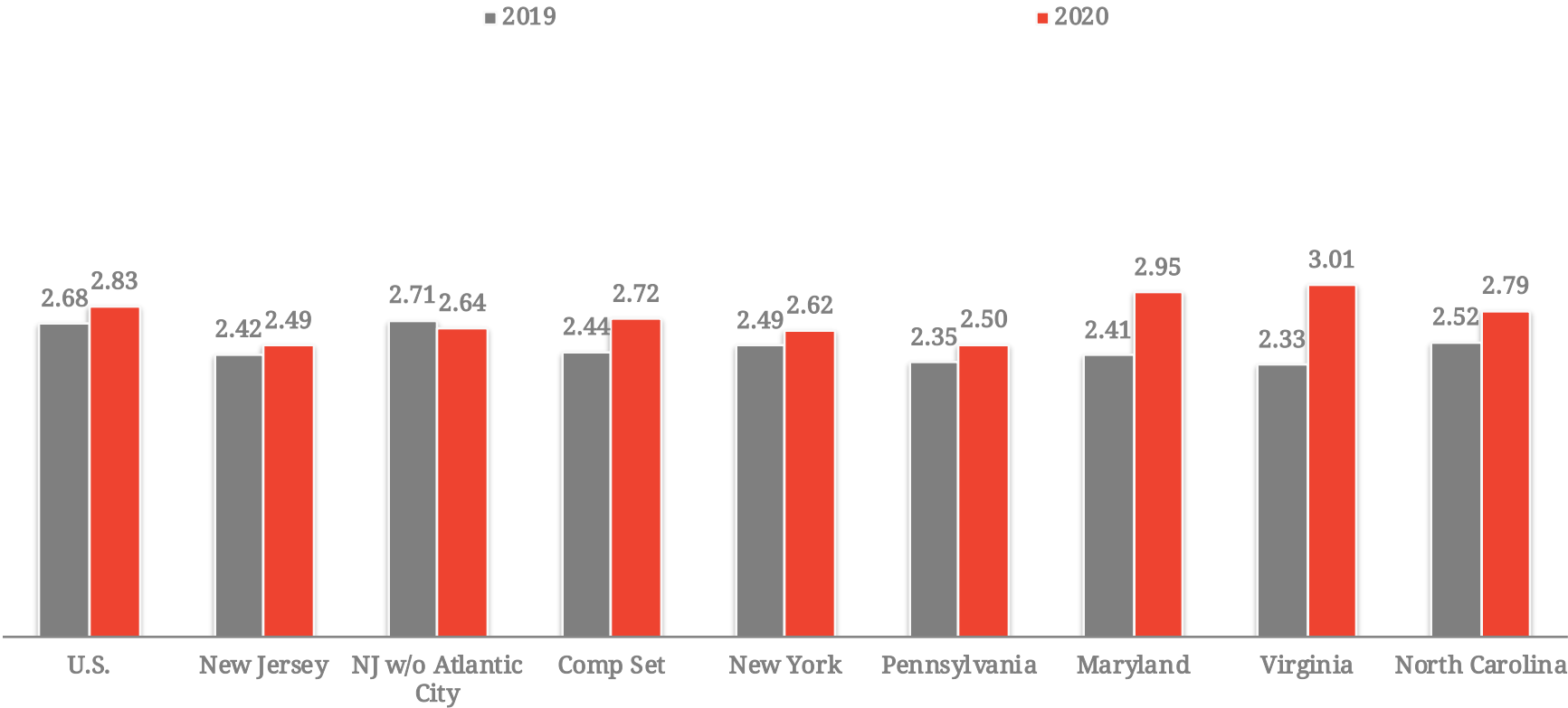


Chart 46 • Segment: 2019/2020 Overnight Leisure Stays • New Jersey n = 486 household count

# New Jersey Avg. Party per Stay Spending by Stay Length

TRIP CHARACTERISTICS

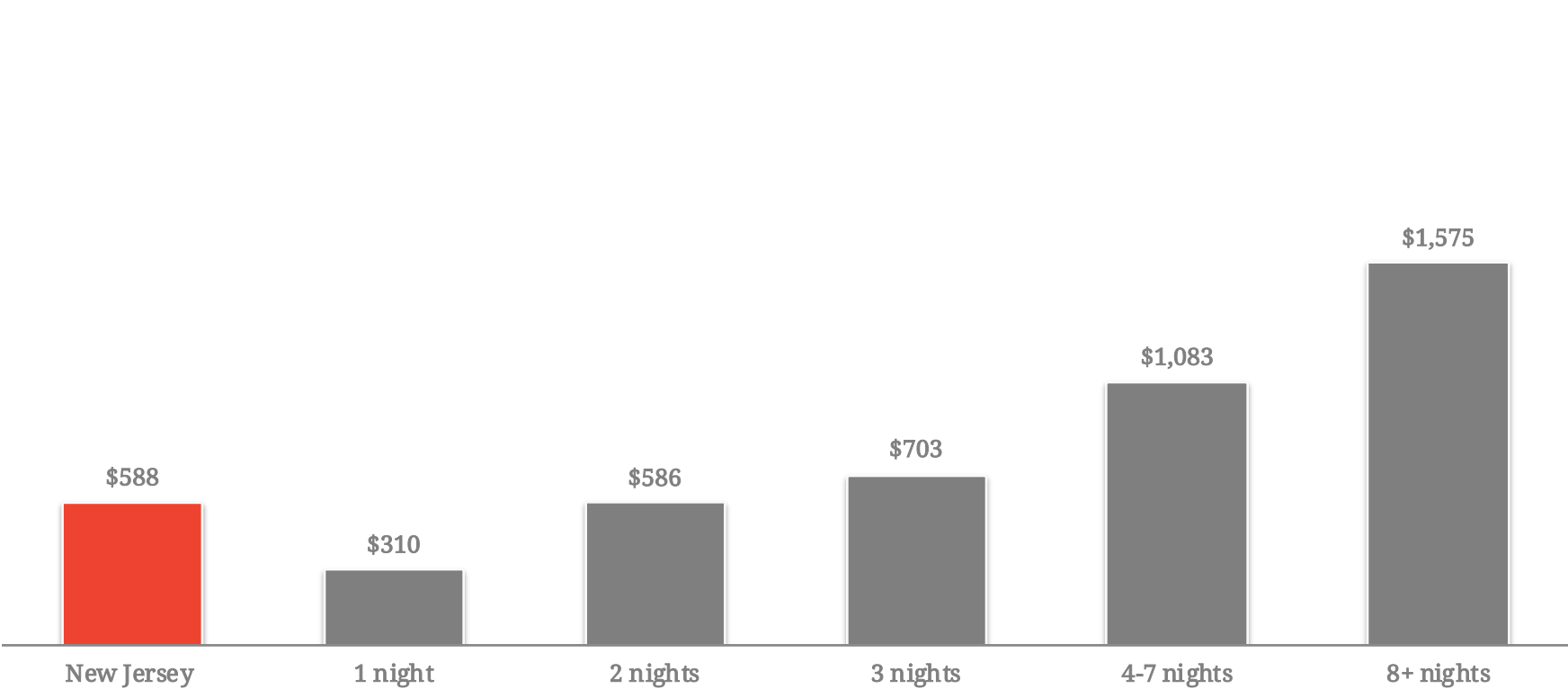


Chart 47 • Segment: 2018-2020 Overnight Leisure Stays (\$) • New Jersey n = 2,511 household count

# New Jersey Stay Length Comparison

TRIP CHARACTERISTICS

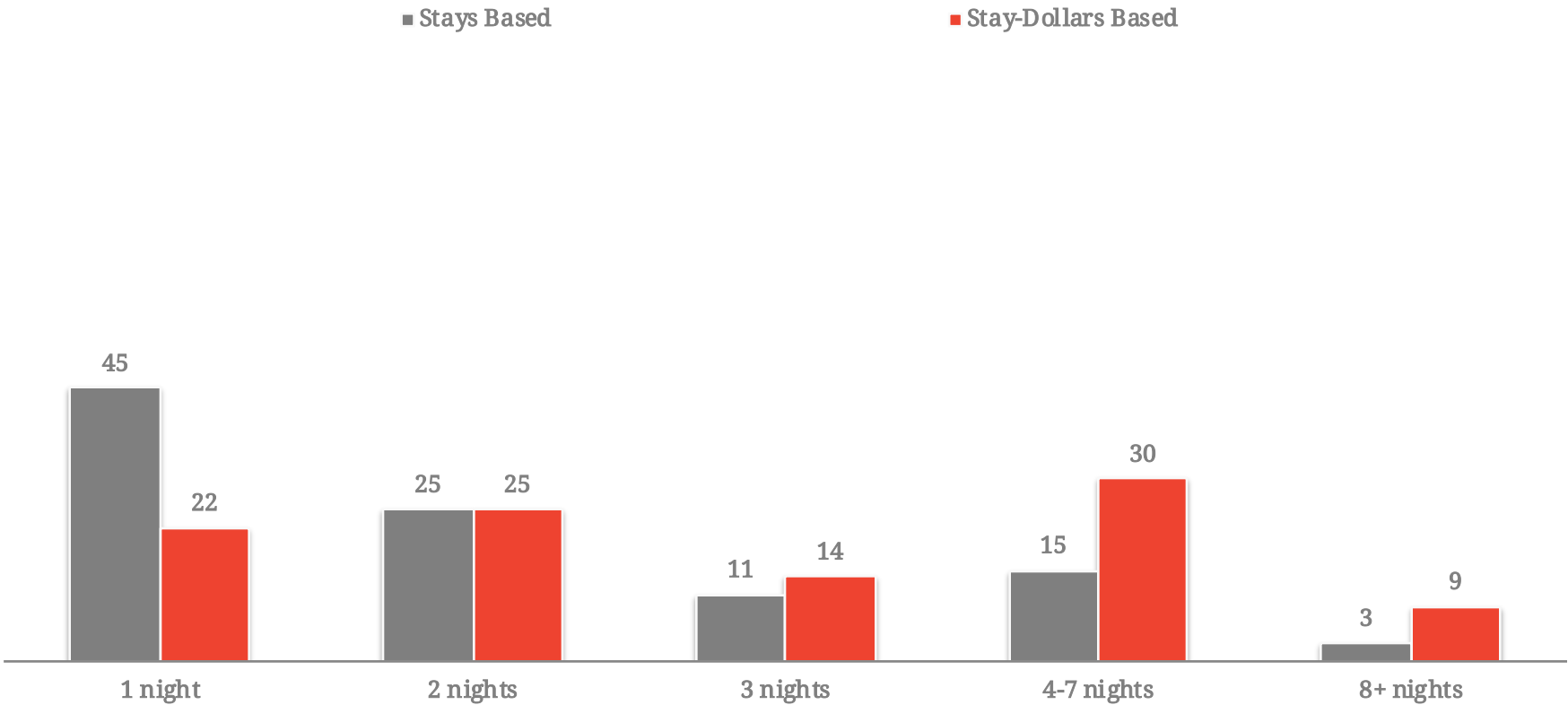


Chart 48 • Segment: 2018-2020 Overnight Leisure (%) • New Jersey n = 2,876 household count

# Daily Spending Per Person by Category: U.S., New Jersey and Comp Set

TRIP CHARACTERISTICS

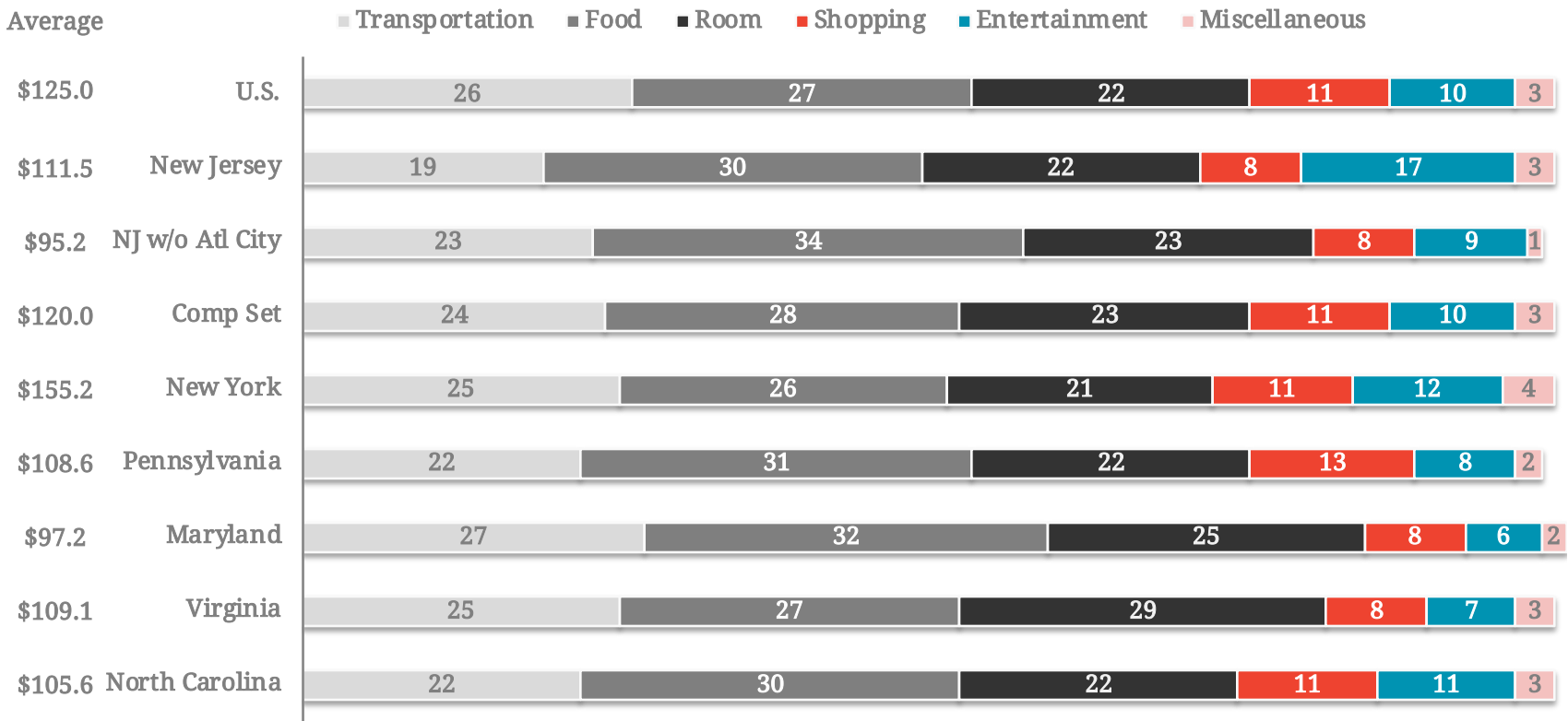


Chart 45 • Segment: 2020 Overnight Leisure Person-Days (%) • New Jersey n = 412 household count

# New Jersey Activity Participation

## ACTIVITY PARTICIPATION

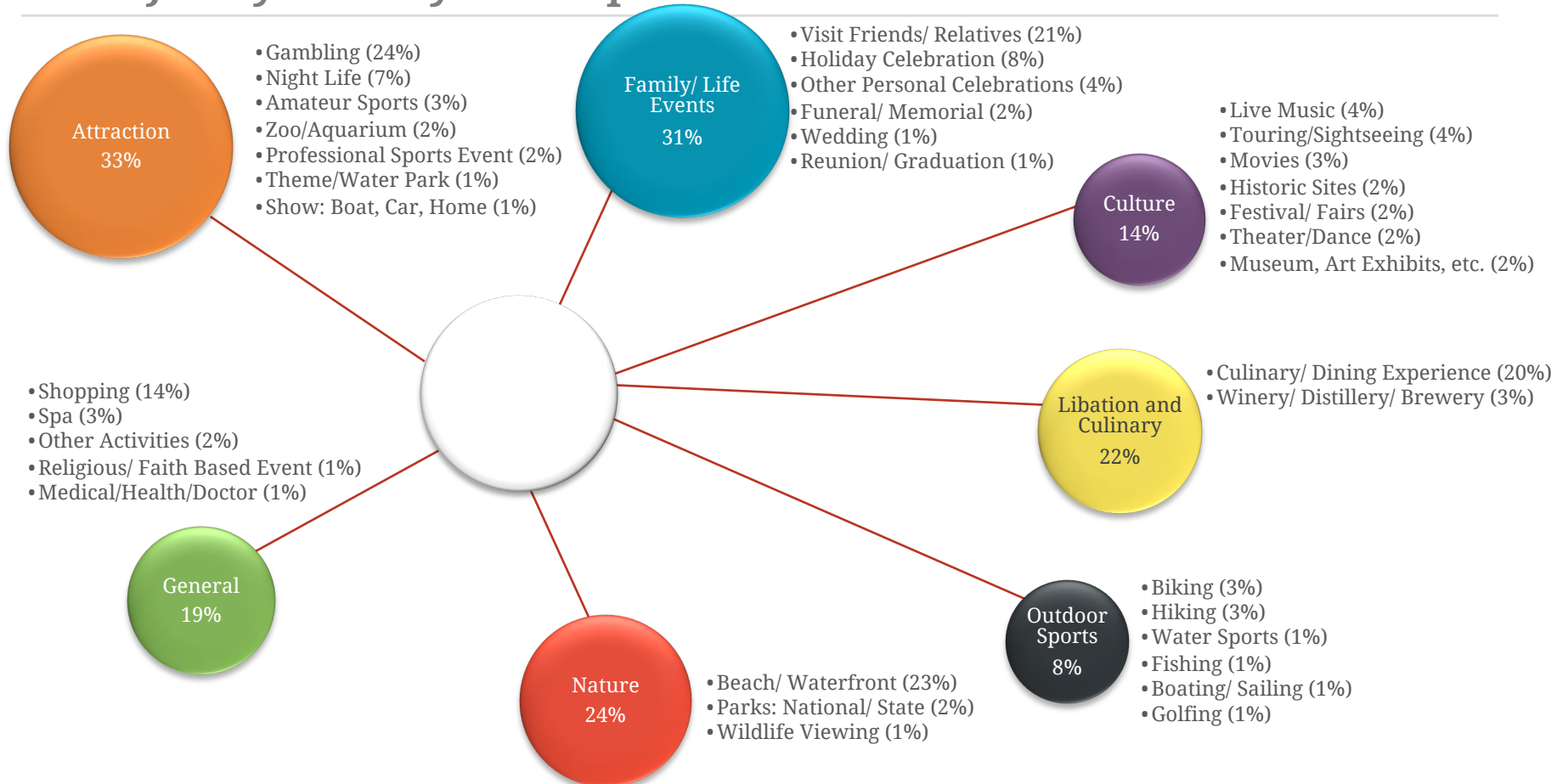


Chart 46 • Segment: 2020 Overnight Leisure Person-Stays (%) • New Jersey n = 486 household count

# Top Activities at the Destination

## ACTIVITY PARTICIPATION

|   | U.S. | New Jersey | NJ w/o Atl City | New York | Pennsylvania | Maryland | Virginia | North Carolina |
|---|------|------------|-----------------|----------|--------------|----------|----------|----------------|
| Beach/Waterfront                                  | 16%  | 23%        | 21%             | 13%      | 4%           | 27%      | 14%      | 21%            |
| Culinary/Dining Experience                        | 23%  | 20%        | 16%             | 31%      | 17%          | 34%      | 15%      | 23%            |
| Gambling  | 7%   | 24%        | 1%              | 11%      | 3%           | 5%       | 3%       | 10%            |
| Visit Friends/Relatives                           | 30%  | 21%        | 28%             | 34%      | 25%          | 33%      | 29%      | 31%            |
| Shopping  | 21%  | 14%        | 12%             | 27%      | 21%          | 19%      | 21%      | 24%            |
| Live Music  | 5%   | 4%         | 3%              | 13%      | 5%           | 5%       | 4%       | 3%             |
| Nightlife   | 8%   | 7%         | 6%              | 17%      | 4%           | 6%       | 4%       | 6%             |
| Other Personal Celebrations                       | 2%   | 4%         | 5%              | 4%       | 1%           | 3%       | 2%       | 2%             |
| Holiday Celebration (Thanksgiving, July 4th etc.) | 8%   | 8%         | 10%             | 15%      | 8%           | 10%      | 8%       | 7%             |
| Theme/Amusement/Water Parks                       | 5%   | 1%         | 1%              | 8%       | 2%           | 1%       | 2%       | 2%             |
| Historic Sites                                    | 10%  | 2%         | 3%              | 19%      | 13%          | 7%       | 19%      | 20%            |
| Movies  | 4%   | 3%         | 3%              | 9%       | 2%           | 7%       | 5%       | 4%             |
| Religious/Faith Based Conference                  | 3%   | 1%         | 2%              | 9%       | 3%           | 1%       | 3%       | 8%             |
| Touring/Sightseeing                               | 14%  | 4%         | 4%              | 23%      | 17%          | 7%       | 20%      | 14%            |
| Festivals/Fairs (state, craft etc.)               | 4%   | 2%         | 2%              | 9%       | 2%           | 7%       | 2%       | 7%             |
| Biking  | 3%   | 3%         | 4%              | 7%       | 2%           | 2%       | 3%       | 6%             |
| Parks (national, state)                           | 11%  | 2%         | 3%              | 16%      | 10%          | 6%       | 10%      | 12%            |
| Amateur Sports                                    | 5%   | 3%         | 2%              | 12%      | 3%           | 8%       | 4%       | 7%             |
| Museums, Art Exhibits, etc.                       | 6%   | 2%         | 2%              | 17%      | 7%           | 4%       | 9%       | 10%            |
| Theater/Dance Performance                         | 3%   | 2%         | 1%              | 16%      | 3%           | 2%       | 2%       | 2%             |
| Zoo/Aquarium                                      | 3%   | 2%         | 2%              | 9%       | 6%           | 1%       | 2%       | 2%             |
| Water Sports                                      | 3%   | 1%         | 1%              | 9%       | 1%           | *        | 2%       | 2%             |

Chart 47 • Segment: 2020 Overnight Leisure Person-Stays (%) • New Jersey n = 486 household count

# Top Activities at the Destination

## ACTIVITY PARTICIPATION

|  | U.S. | New Jersey | NJ w/o Atl City | New York | Pennsylvania | Maryland | Virginia | North Carolina |
|--|------|------------|-----------------|----------|--------------|----------|----------|----------------|
| Wedding                                | 3%   | 1%         | 1%              | 8%       | 2%           | 1%       | 2%       | 2%             |
| Funeral/Memorial                       | 3%   | 2%         | 3%              | 10%      | 3%           | 1%       | 3%       | 4%             |
| Hiking                                 | 9%   | 3%         | 3%              | 11%      | 3%           | 4%       | 12%      | 12%            |
| Reunion/Graduation                     | 2%   | 1%         | 2%              | 7%       | 4%           | *        | 2%       | 3%             |
| Wildlife Viewing (birds, whales, etc.) | 5%   | 1%         | 1%              | 9%       | 2%           | 6%       | 3%       | 5%             |
| Winery/Distillery/Brewery Tours        | 4%   | 3%         | 5%              | 11%      | 11%          | 2%       | 5%       | 9%             |
| Professional Sports Event              | 3%   | 2%         | 2%              | 9%       | 2%           | 3%       | 1%       | 3%             |
| Business/Work                          | 2%   | *          | *               | 7%       | 1%           | *        | 2%       | 8%             |
| Extreme/Adventure Sports               | 1%   | *          | *               | 8%       | 1%           | *        | 1%       | 6%             |
| Golfing                                | 3%   | 1%         | 1%              | 8%       | 1%           | 1%       | 3%       | 2%             |
| Real Estate (buy/sell)                 | 1%   | *          | *               | 8%       | 1%           | 1%       | 3%       | 2%             |
| Camping                                | 4%   | *          | *               | 8%       | 4%           | 1%       | 2%       | 9%             |
| Boating/Sailing                        | 4%   | 1%         | 1%              | 9%       | 1%           | 8        | 3%       | 6%             |
| Fishing                                | 4%   | 1%         | 1%              | 10%      | 1%           | 2%       | 2%       | 9%             |
| Medical/Health/Doctor Visit            | 2%   | 1%         | 2%              | 7%       | 1%           | 3%       | 1%       | 4%             |
| Show: Boat, Car, Home                  | 3%   | 1%         | 1%              | 10%      | 1%           | 2%       | 3%       | 6%             |
| Spa                                    | 2%   | 3%         | 3%              | 8%       | 1%           | *        | 2%       | 2%             |
| Tennis                                 | 1%   | *          | *               | 7%       | 1%           | *        | 1%       | 1%             |
| Eco/Sustainable Travel                 | 1%   | *          | *               | 8%       | *            | *        | 2%       | 7%             |
| Service/Volunteerism/Charity           | 1%   | 1%         | 2%              | 6%       | 1%           | *        | 1%       | 1%             |
| Snow/Winter Sports                     | 2%   | *          | *               | 8%       | 1%           | *        | 4%       | 1%             |
| Hunting                                | 1%   | *          | *               | 7%       | 1%           | 1%       | 1%       | 1%             |

Chart 48 • Segment: 2020 Overnight Leisure Person-Stays (%) • New Jersey n = 486 household count



# New Jersey Activity Index

## ACTIVITY PARTICIPATION

The activity index uses the U.S. to determine the average of 100 and anything above is an activity that travelers in New Jersey are more likely to do than visitors to the U.S. The Index is different from the share of participation in that it only reflects a traveler's propensity to participate in an activity, relative to the propensity for average U.S. destinations.

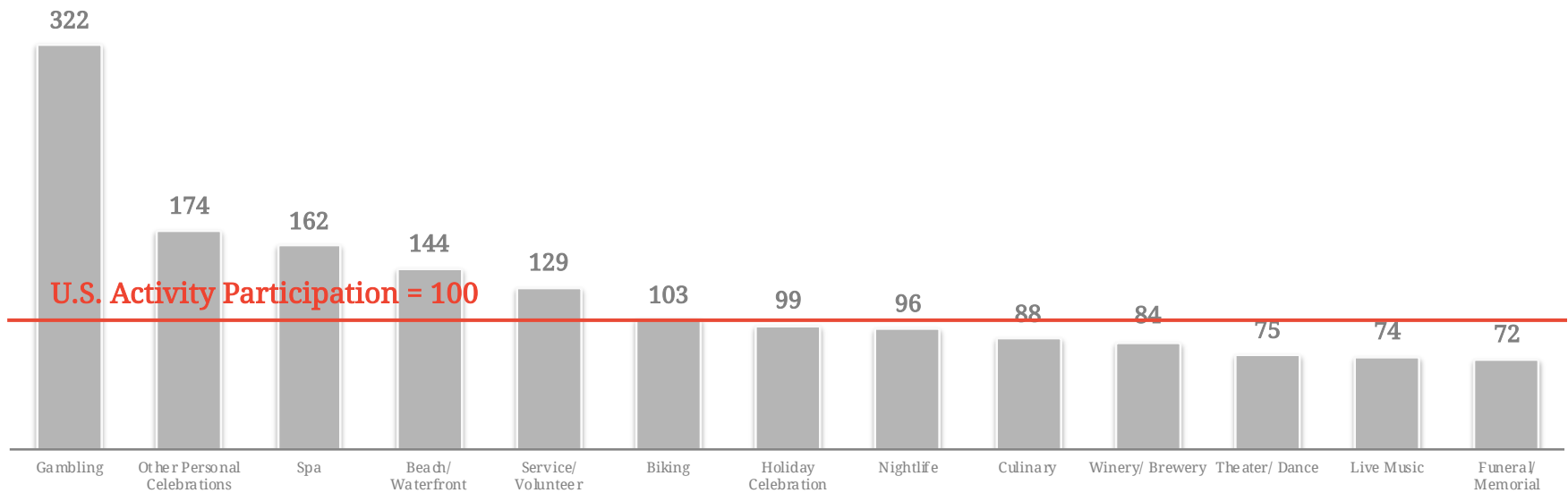


Chart 49 • Segment: 2020 Overnight Leisure Person-Stays • New Jersey n = 486 household count

# New Jersey Activity Index (cont.)

## ACTIVITY PARTICIPATION

The activity index uses the U.S. to determine the average of 100 and anything above is an activity that travelers in New Jersey are more likely to do than visitors to the U.S. The Index is different from the share of participation in that it only reflects a traveler’s propensity to participate in an activity, relative to the propensity for average U.S. destinations.

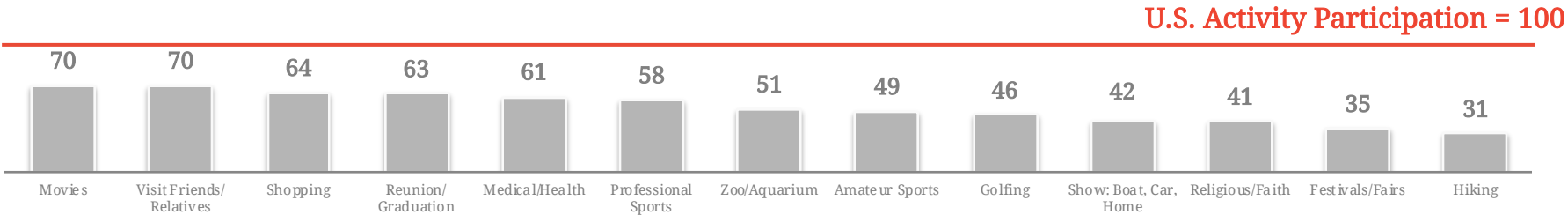


Chart 50 • Segment: 2020 Overnight Leisure Person-Stays • New Jersey n = 486 household count

# New Jersey Avg. Party per Stay Spending by Activities

ACTIVITY PARTICIPATION

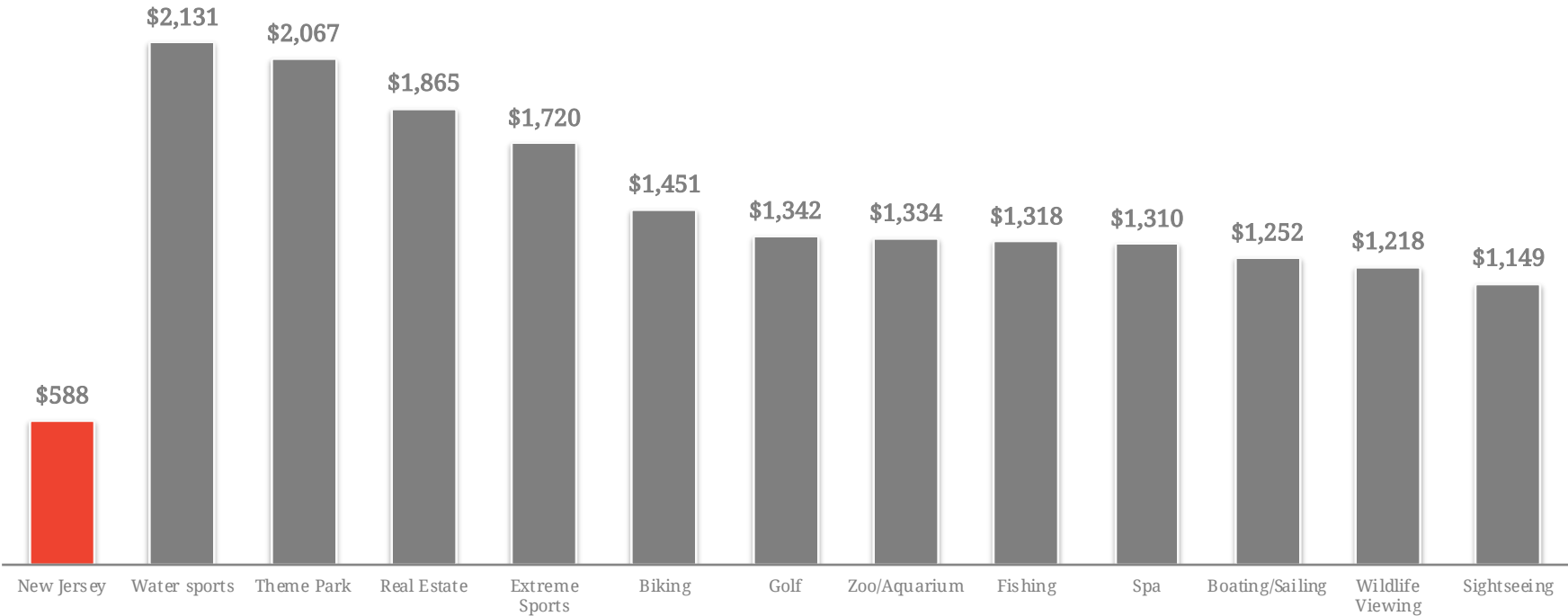


Chart 51 • Segment: 2018-2020 Overnight Leisure Stays (\$) • New Jersey n = 2,511 household count

# New Jersey Avg. Party per Trip Spending by Activities (cont.)

ACTIVITY PARTICIPATION

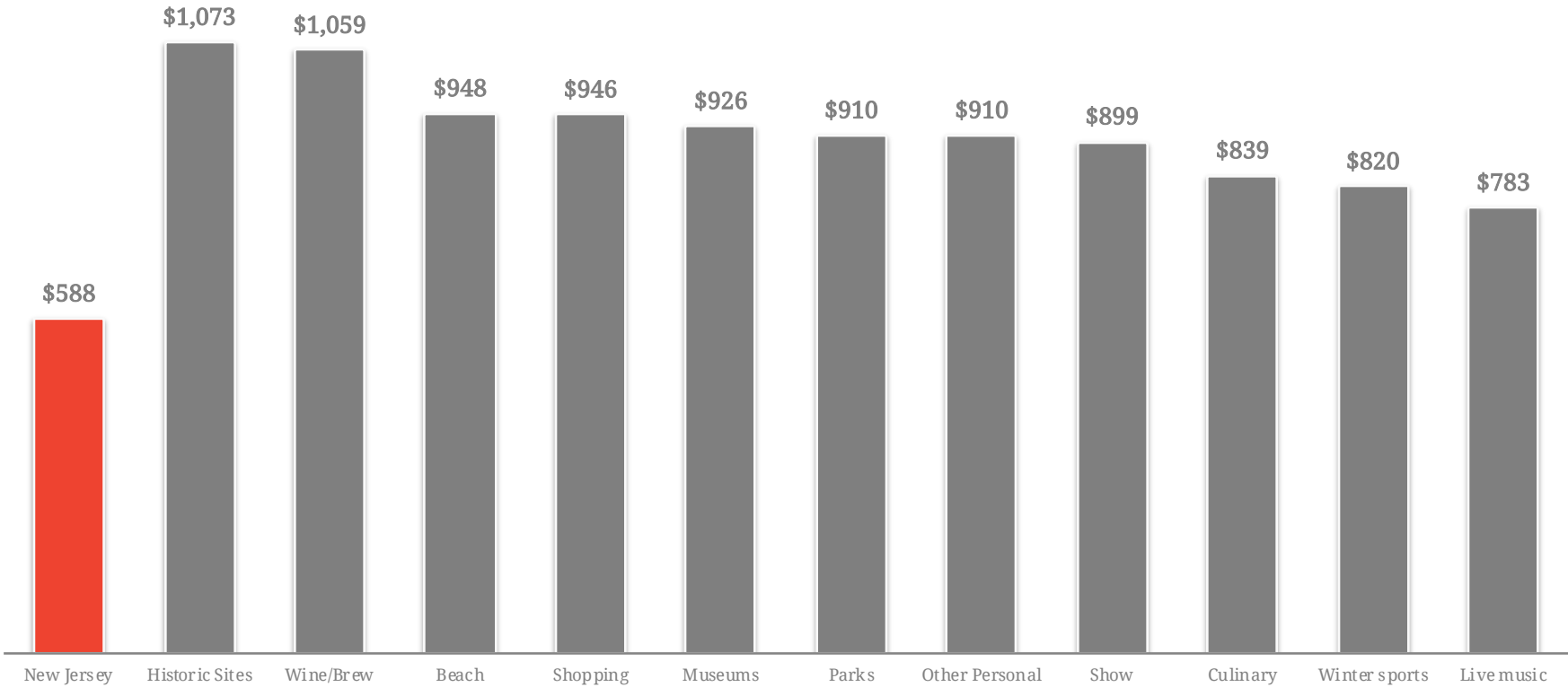


Chart 52 • Segment: 2018-2020 Overnight Leisure Stays (\$) • New Jersey n = 2,511 household count

# New Jersey Activity Comparison

## ACTIVITY PARTICIPATION

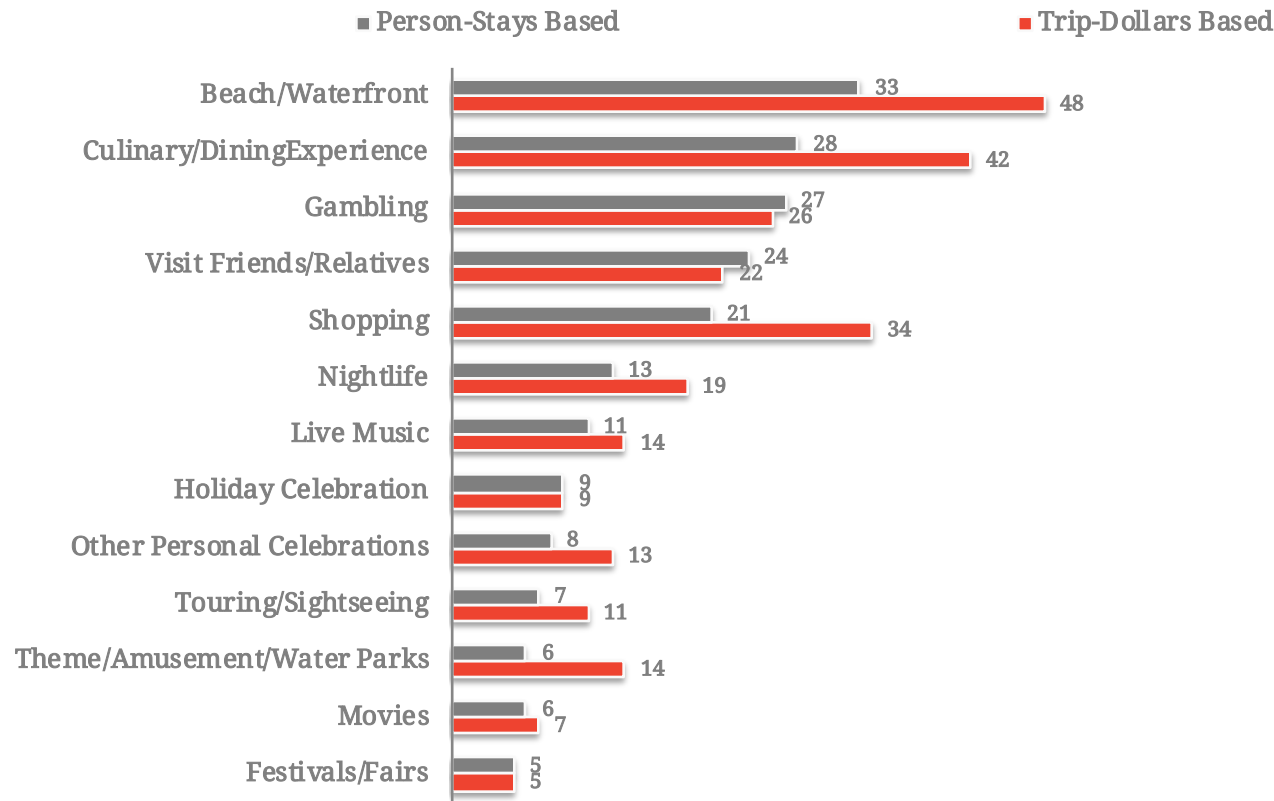


Chart 53 • Segment: 2018-2020 Overnight Leisure (%) • New Jersey n = 2,876 household count

# New Jersey Activity Comparison (cont.)

## ACTIVITY PARTICIPATION

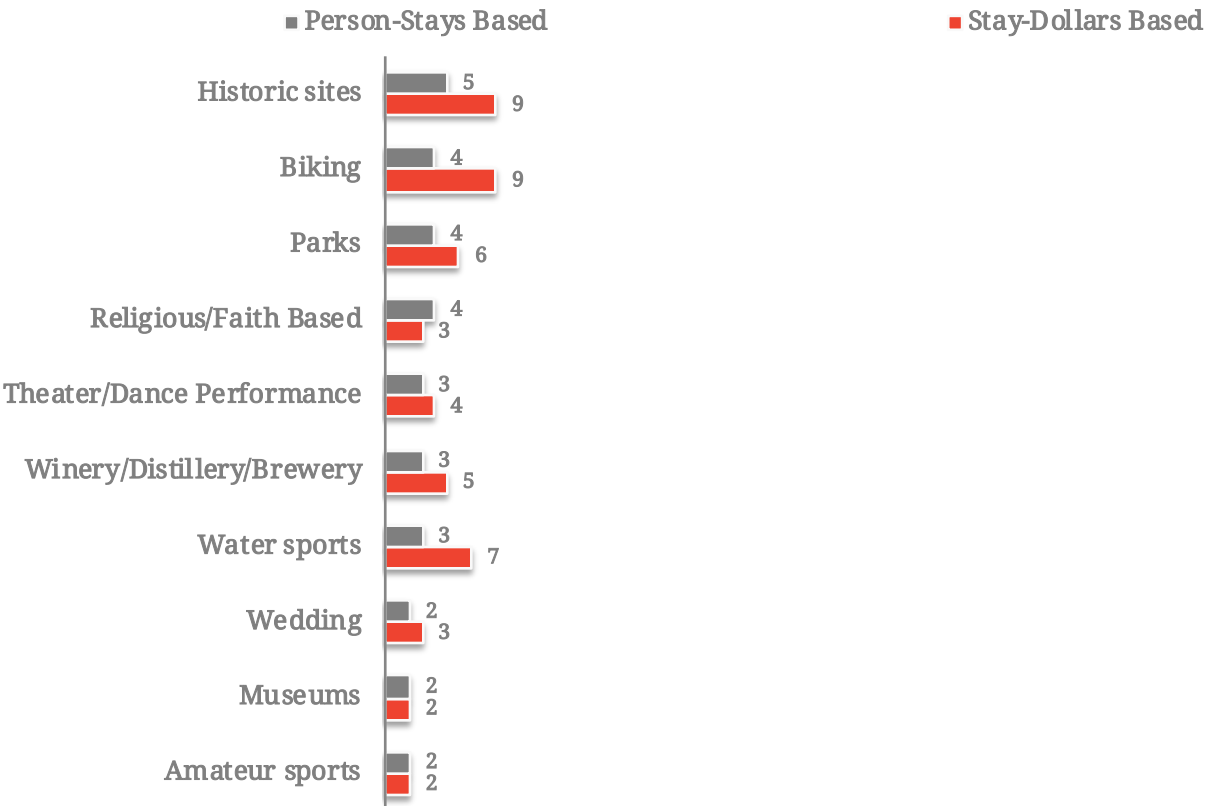


Chart 54 • Segment: 2018-2020 Overnight Leisure (%) • New Jersey n = 2,876 household count

# Accommodation Type: U.S., New Jersey and Comp Set

ACCOMMODATION

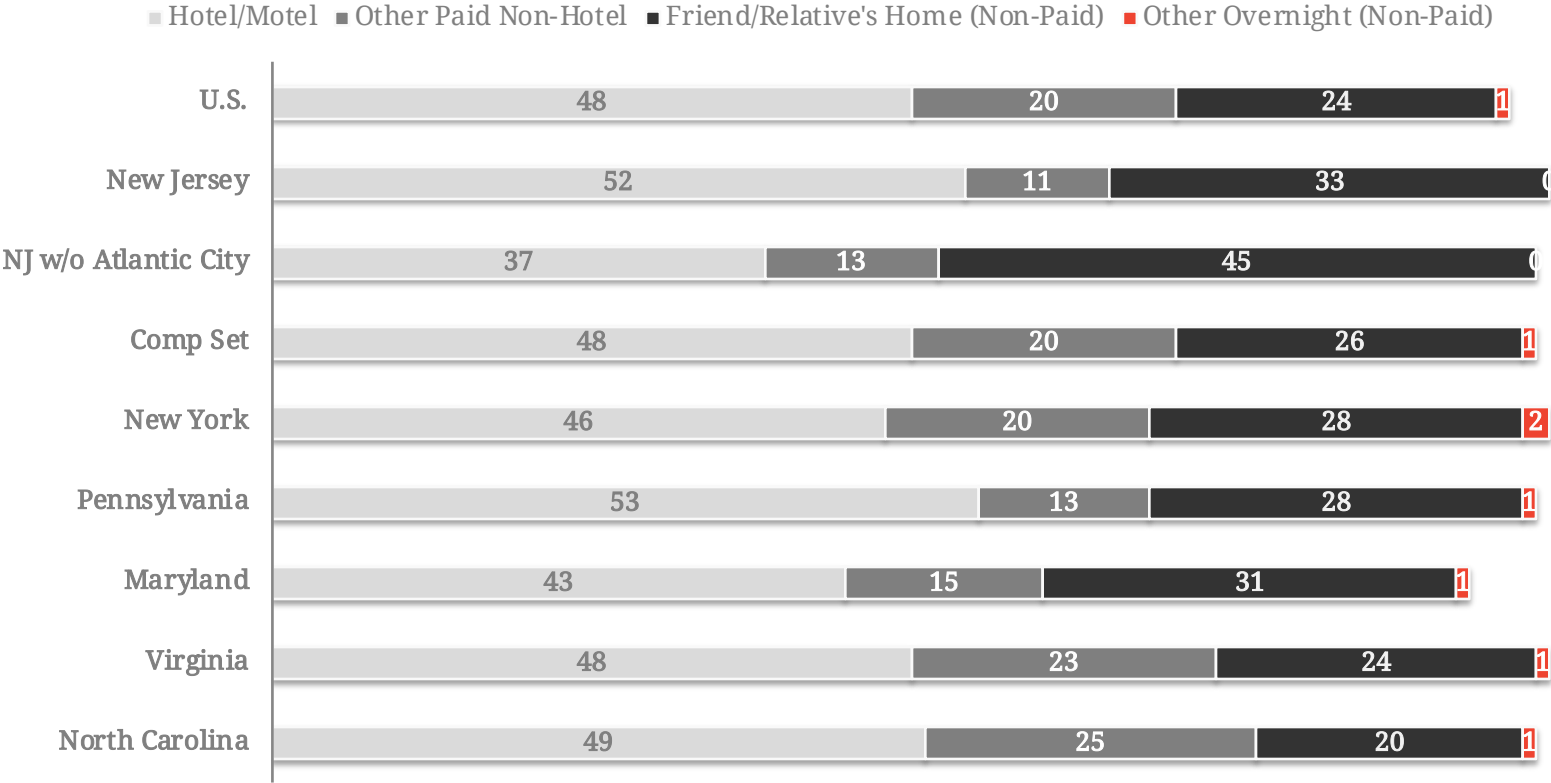


Chart 55 • Segment: 2020 Overnight Leisure Person-Stays (%) • New Jersey n = 486 household count

# New Jersey Avg. Party per Stay Spending by Accommodation Type

ACCOMMODATION

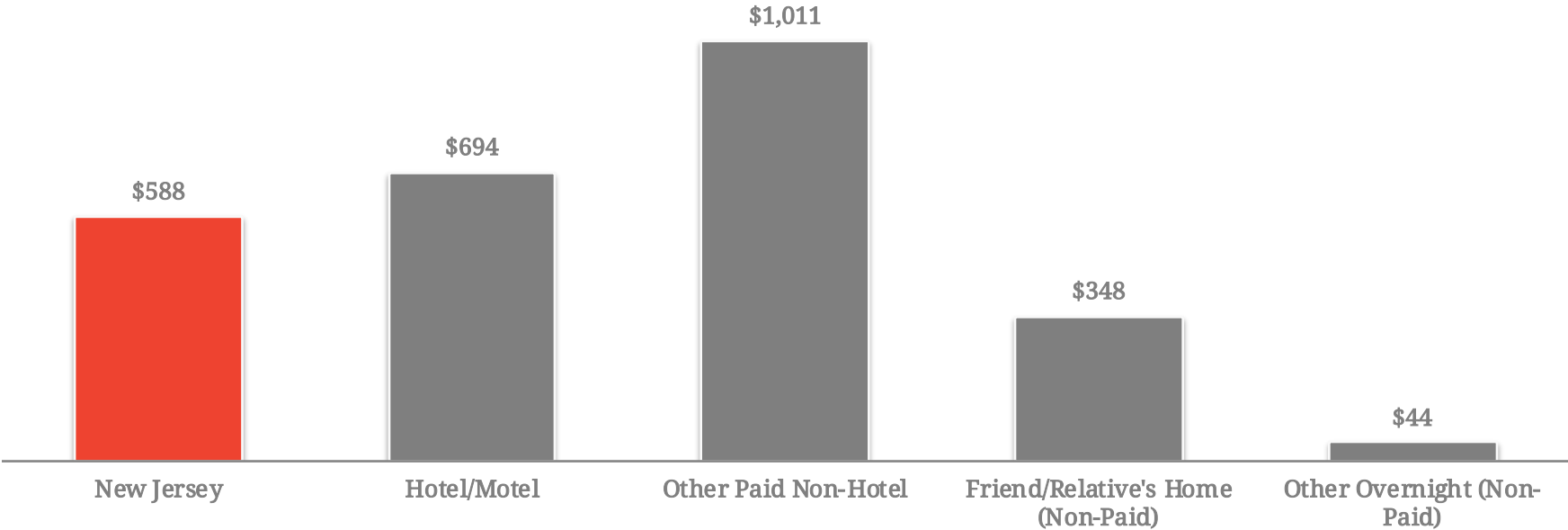


Chart 56 • Segment: 2018-2020 Overnight Leisure Stays (\$) • New Jersey n = 2,511 household count



# New Jersey Accommodation Type Comparison

ACCOMMODATION

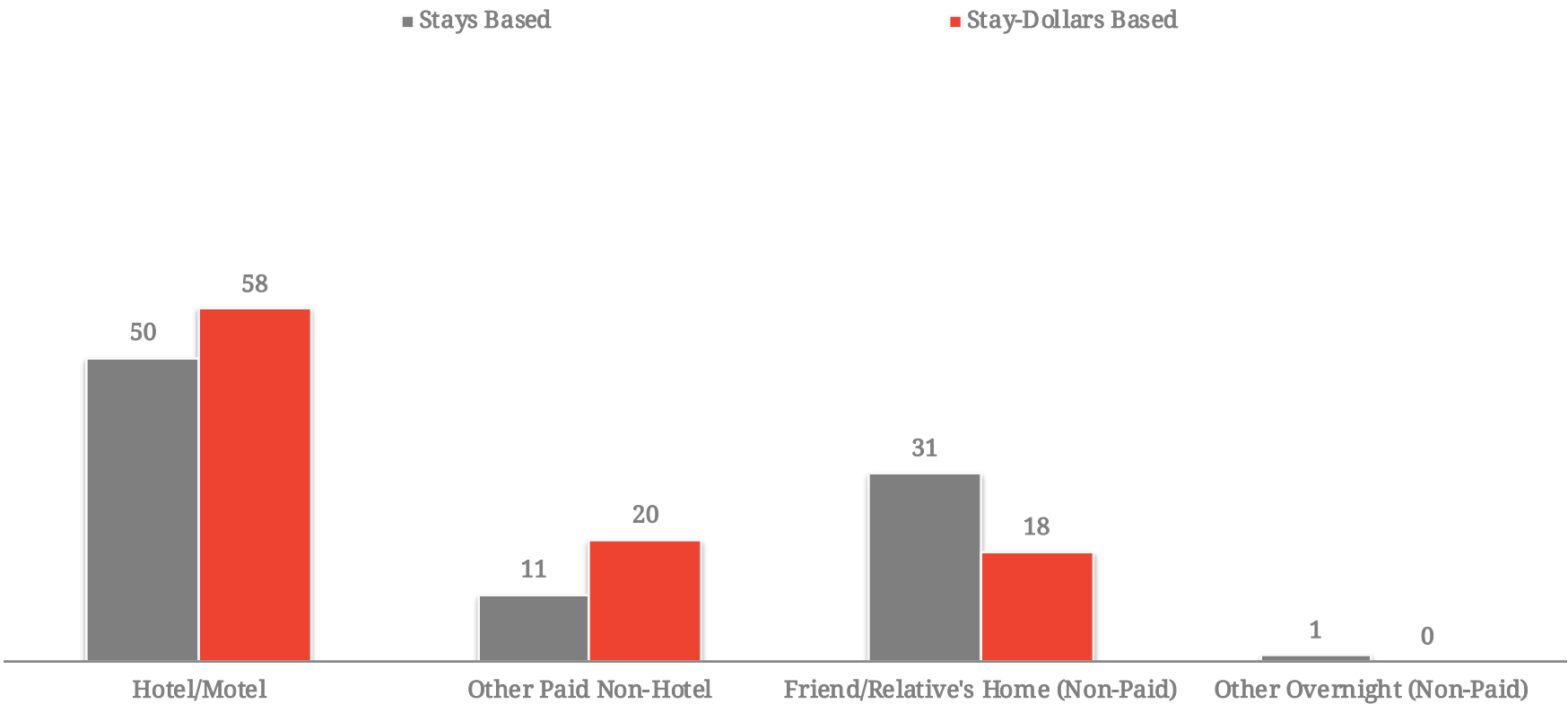


Chart 57 • Segment: 2018-2020 Overnight Leisure (%) • New Jersey n = 2,876 household count

## Appendix

# Glossary

|                                    |   |
|------------------------------------|---|
| Household Count                    | The number of unique respondents responding to the survey who visited the destination during the travel year.   |
| Stays                              | Stays represent the number of distinct groups of travelers (travel parties or groups) visiting a destination on a trip, regardless of the number of people within the travel group.   |
| Person-Stays                       | The total number of people or visitors that traveled to your destination, regardless of the length of their stay.   |
| Person-Days                        | The total number of days that all visitors contributed to your destination.   |
| Trip-Dollars                       | Using the Trip-Dollars weight shows the monetary worth/contribution of travelers to a destination's economy as opposed to the contribution of number of trips or number of days spent at the destination.   |
| Room-Nights                        | The number of nights spent in a room, regardless of the number of people staying in the room.   |
| Stay Expenditures                  | Combines per-person spending with Person-Days to calculate the money spent on each stay to your destination.  |
| Generations                        | Millennial (1981-1996), GenX (1965-1980), Boomer (1946-1964), Silent/GI (before 1945)   |
| Average Party Per<br>Stay Spending | Includes reported expenditures of all travelers (including transportation expenditure) who spend more than \$1 on their trip to or within the destination. Individual averages for subgroups of variables, such as accommodation types or activities might be higher than the total average party per trip spending for a destination because the travelers' spending is included only in those subgroups of variables to which the respondent replied. |
| Traveling Party                    | Children Present: Is defined as one or more adults accompanied by one or more persons under age 18. The child necessarily has to live in the household.<br>MM/FF: Include either two females or two males from different households traveling together.   |

# Statistical References

Example:  
If the air travel finding for the U.S. is 11% and the sample size is 25,548, using the chart, we can say that at the 90% level of confidence the proportion ranges between 10.7% and 12.5%.

Example:  
If the air travel finding for New Jersey is 7% in previous time period and 6% in current time period, using the chart, we can say that the actual proportion change is not statistically significant since the resulting Z score (-0.82) is smaller than the table Z score (1.64).

## Confidence Interval

The confidence interval table indicates how well the data, based on a sample, reflects the entire population of travelers. The smaller the interval, the more relevant the data and the greater confidence we have that the sample number represents the population. Percentage Findings in Report or Data Tables as follows:

| Leisure Travel | Sample Size for 2020 | At or near 2% or 98% | At or near 5% or 95% | At or near 10% or 90% | At or near 25% or 75% | At or near 50% |
|----------------|----------------------|----------------------|----------------------|-----------------------|-----------------------|----------------|
| U.S.           | 18,898               | 0.1%                 | 0.2%                 | 0.3%                  | 0.5%                  | 0.6%           |
| New Jersey     | 486                  | 0.7%                 | 1.4%                 | 2.0%                  | 2.8%                  | 3.7%           |
| New York       | 1,116                | 0.5%                 | 0.9%                 | 1.3%                  | 1.9%                  | 2.5%           |
| Pennsylvania   | 762                  | 0.6%                 | 1.1%                 | 1.6%                  | 2.3%                  | 3.0%           |
| Maryland       | 306                  | 0.9%                 | 1.7%                 | 2.5%                  | 3.6%                  | 4.7%           |
| Virginia       | 553                  | 0.7%                 | 1.3%                 | 1.8%                  | 2.6%                  | 3.5%           |
| North Carolina | 791                  | 0.6%                 | 1.1%                 | 1.5%                  | 2.2%                  | 2.9%           |

## Significance Testing

The chart below compares two proportions from different samples for statistical significance.

Instructions: Enter the proportion for each sample and sample size in the appropriate cells in the data input section, using the Z Score Table, compare the resulting Z score with the Z score corresponding to your desired confidence level. If the resulting Z score is greater than the table Z score, the difference between the two proportions is statistically significant. If the resulting Z score is lower, there is no significant difference.

| Data Input      | Sample 1 | Sample 2 | Resulting Z Score | Z score    | Confidence Level |
|-----------------|----------|----------|-------------------|------------|------------------|
| Proportion      | 6.0%     | 7.0%     |                   | (+/-) 1.96 | 95%              |
| Sample Size (n) | 783      | 865      | -0.82             | (+/-) 1.64 | 90%              |

# Research Methodology

DK Shifflet's **TRAVEL PERFORMANCE/Monitor<sup>SM</sup>** is a comprehensive study measuring the travel behavior of US residents. DK Shifflet contacts 50,000 distinct U.S. households monthly and has done so since 1991. DK Shifflet is able to provide current behavior and long term trended analyses on a wide range of travel.

DK Shifflet data are collected using an online methodology employing KnowledgePanel®, an address based sample panel offered by Knowledge Networks. The sample is drawn as a national probability sample and returns are balanced to ensure representation of the U.S. population according to the most recent U.S. Census. Key factors used for balancing are Origin State, Age, Income, Education, Gender, Ethnicity/race and return rates. The Knowledge Networks sample is used to create benchmark weights which are applied to surveys returned from other managed panels used by DK Shifflet.

Both traveling and non-traveling households are surveyed each month enabling DK Shifflet to generate the best estimate of travel incidence (volume) within the total U.S. population. Among those who have traveled (overnight in the past three months, and daytrips in the past month) details of their trip(s) are recorded for each month. This overlapping, repeating monthly approach boosts the observed number of trips for each travel month and controls for seasonality and telescoping biases.

## About DK Shifflet

DK Shifflet, an MMGY Global Company, is the leading U.S. consumer travel research firm. DK Shifflet is located in McLean, VA and has, for more than 30 years, provided the industry's most complete consumer based travel data on U.S. residents and their travel worldwide. Our clients include destination marketing organizations, theme parks, auto clubs, hotel chains and more.

"Travel" is defined as either an overnight trip defined as going someplace, staying overnight and then returning home or as a day trip defined as a place away from home and back in the same day. Respondents report travel behavior for each stay of each trip; an approach that enhances reporting for specific travel events, activities and spending.

A wide variety of general travel information is collected including travel to destinations at a city level, hotel stayed in, purpose of stay and activities, expenditures, mode of transportation, party composition, length of stay, travel agent and group tour usage, satisfaction and value ratings, and demographics, including origin markets.

Several questions are asked as open-ends to ensure that the responses are not influenced by a pre-listed set of response categories. Each respondent identifies the actual destination visited with an open-end response. This is particularly significant for obtaining accurate data for smaller cities and counties and representing total travel. This increases time and expense to accurately capture these responses but quality requires it.

Extensive coding lists are updated regularly to ensure that all data is recorded accurately. DK Shifflet's Quality control committee conducts bi-monthly meetings to review survey results and examine methods to maintain and improve quality control.